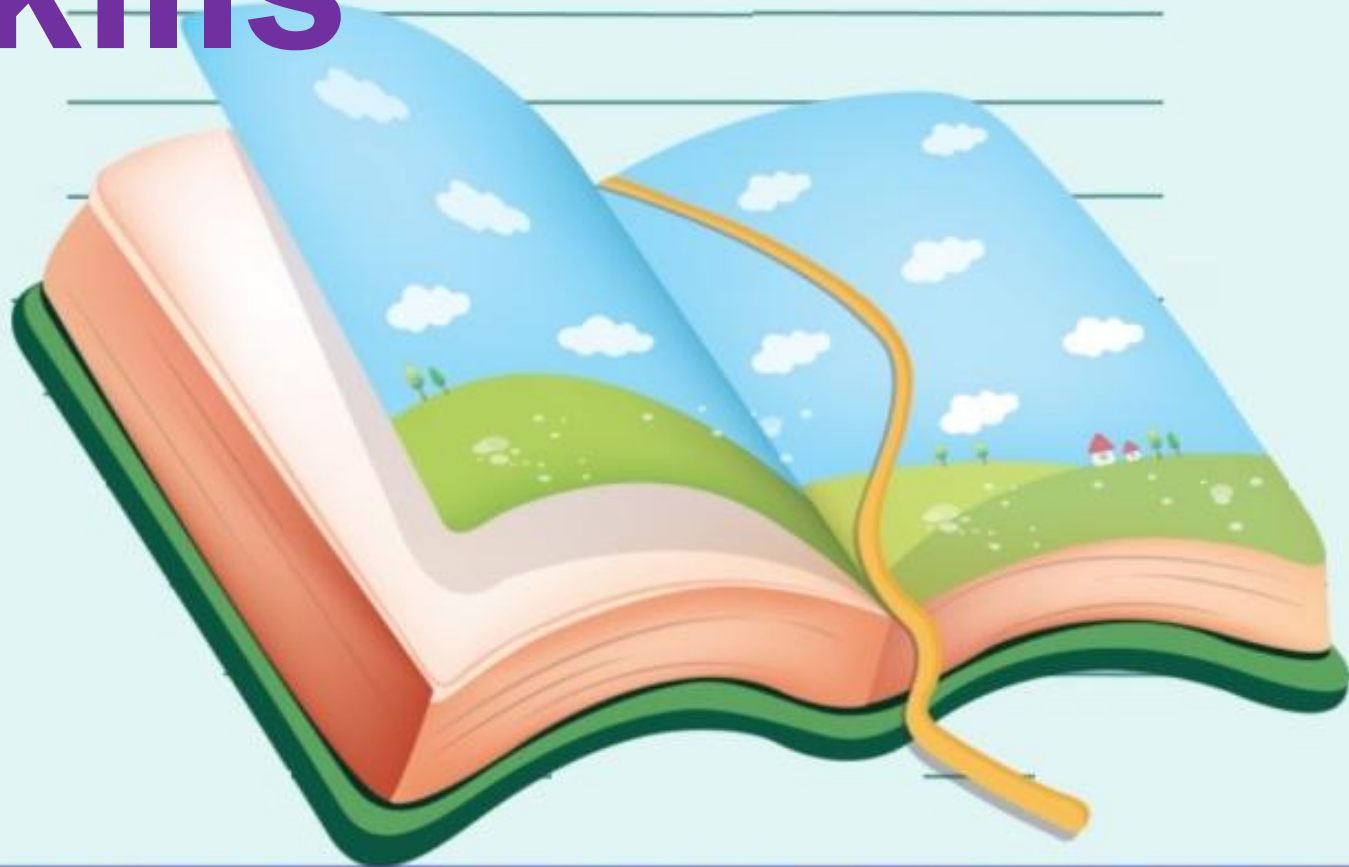


Interpersonal Communication Skills



Interpersonal Communication Skills—person's connection with other people.



Verbal



**Interpersonal
skills
Can be...**



Non-verbal



Listening



Through awareness of how you interact with others, and with practice, you can improve your interpersonal skills. Which you can use to improve and develop your interpersonal skills.



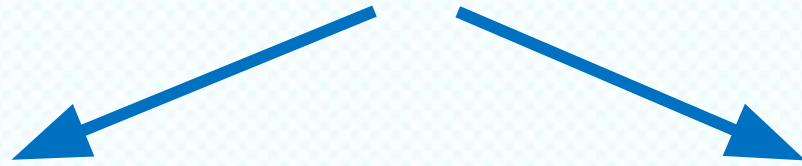
Interpersonal skills are generally considered to include a wide range of skills, such as:

- ❖ **Communication skills**
- ❖ **Emotional intelligence**
- ❖ **Team-working**
- ❖ **Negotiation, persuasion and influencing skills**
- ❖ **Conflict resolution and mediation**
- ❖ **Problem, solving and decision-making**





Interpersonal communication skills



positive

feelings, which bring people together, unite them and cause positive emotions

negative

feelings, which make relationship difficult, sever people , get in the way of cooperation



How to develop interpersonal communication skills?



Focus on your basic communication skills



Improve your more advanced communication skills



Look inwards



Use and practise your interpersonal skills



**Reflect on your experience and
improve**



Thx for attention!

