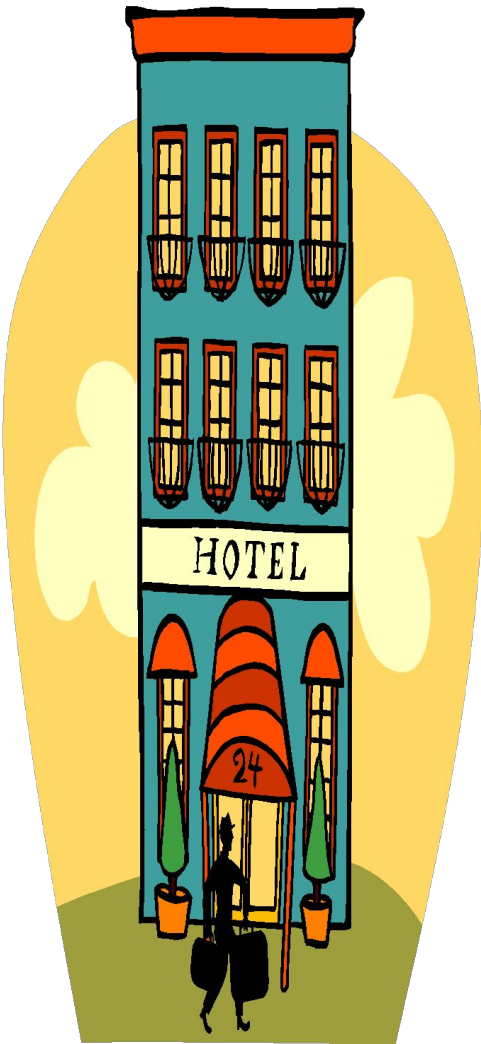


# HOTEL



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# Hotel Room



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**Front Office**

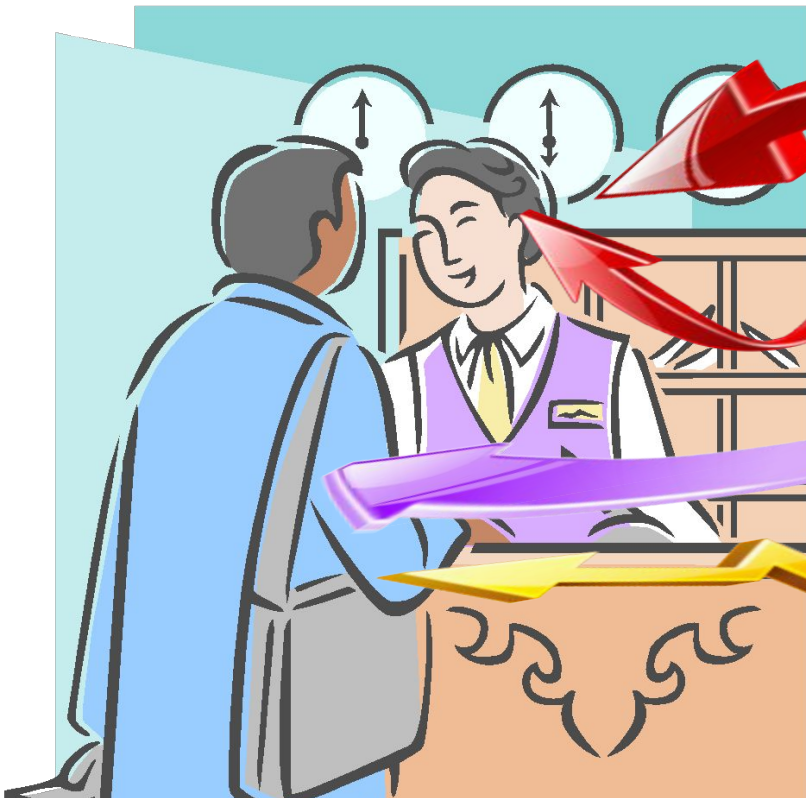
**Reception  
Desk**

**Receptionist**

**Clerk**

**Customer**

**Guest**



The Customer is checking-in at the front desk



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## Keys



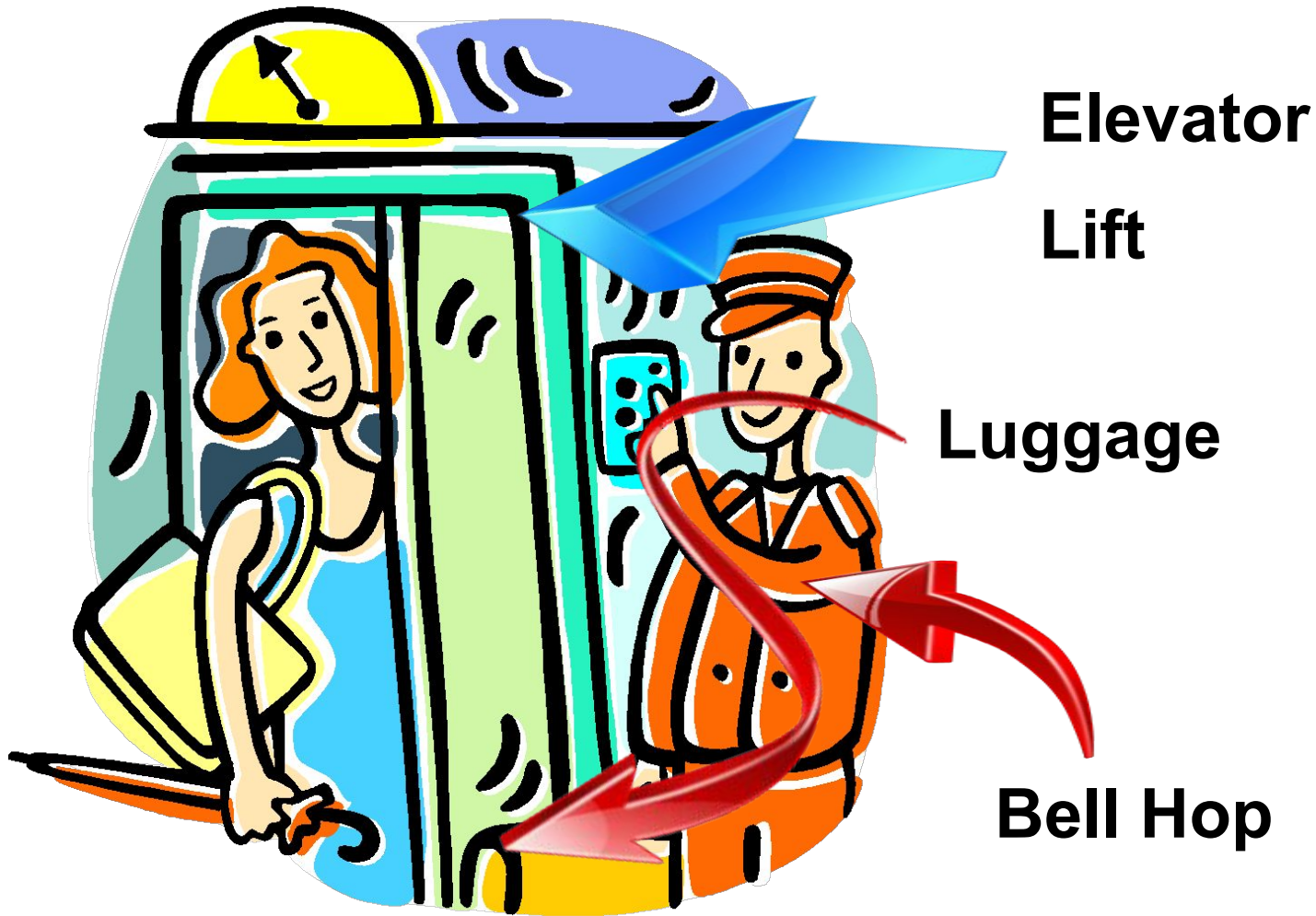
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Elevator

Lift

Luggage

Bell Hop



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# Double Room- One bed-two people



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# Single Room

One bed-One person



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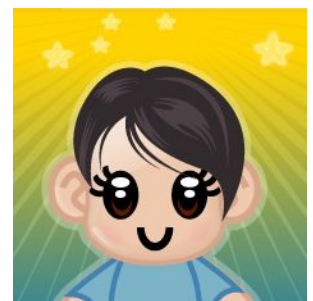
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## Twin Room

2 Beds-

Two people



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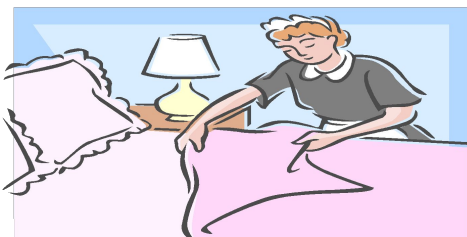
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The maid from the house-keeping department cleans the room.



And she changes the towels, sheets and pillows



Room-service department delivers meals to our room



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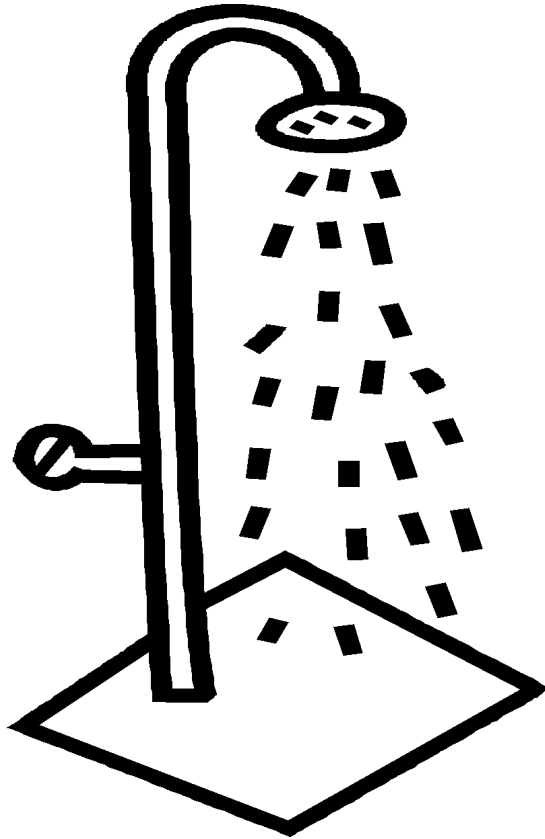
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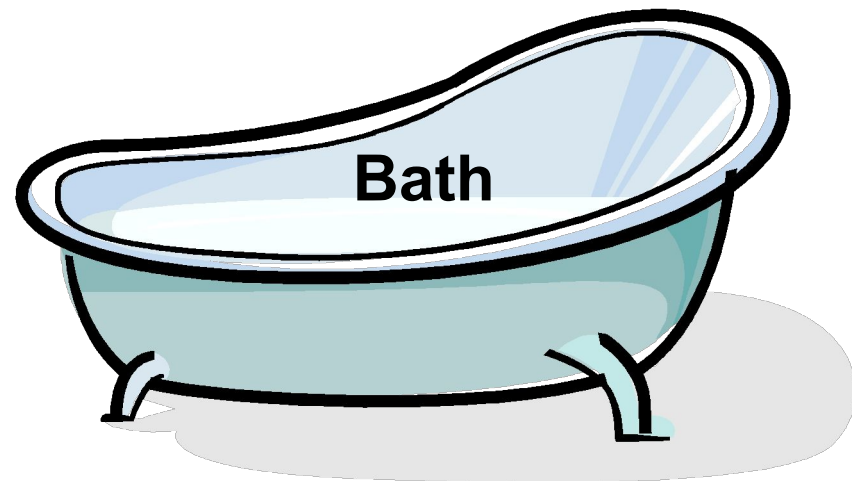
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# Shower



Would you like to have a room  
with a bath or a shower?



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## Super Dooper Hotel



Good evening, welcome to our Hotel.

Thank you- I'd like to book a room for tonight

**What is the customer doing?**

Checking in?      Checking out?



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## Super Dooper Hotel



Certainly- For how many people?

Just one-only me.

Would you like a  
or a  
room?



I'm alone so a  will be fine

What type of room does the guest want?

Double    Single    Twin



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Do you want a room with a

or a



I would really like to have a



The guest wants to have a room  
with a

Bath-tub

Shower



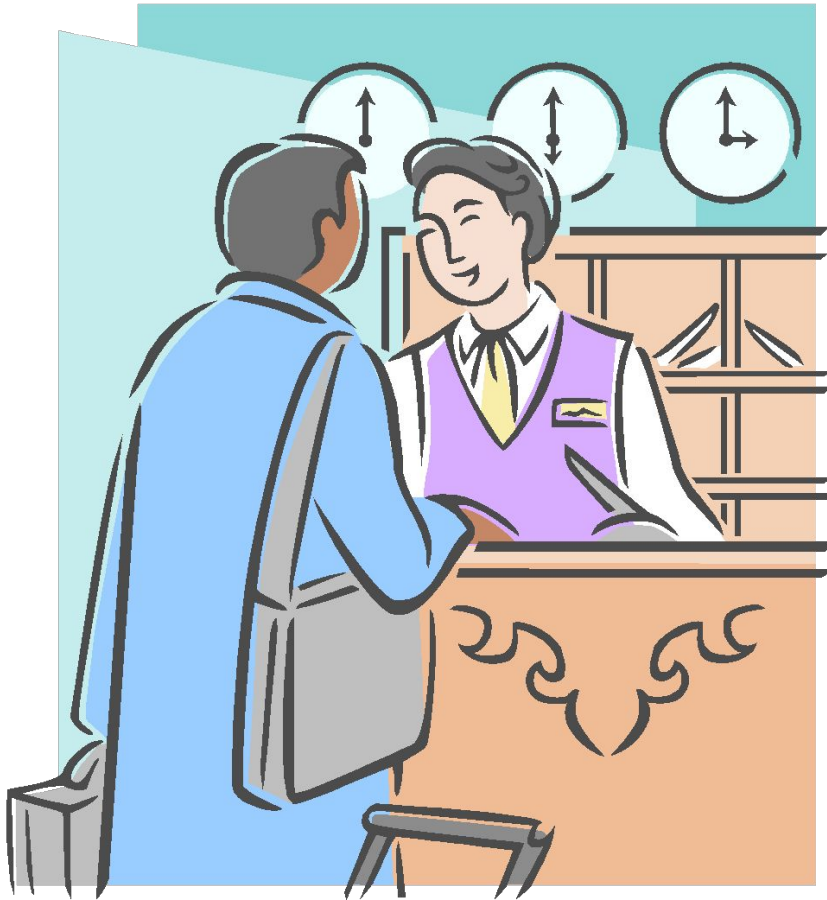
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Fine- Here are your  
Its room 201  
Have a good night.



The clerk gives the customer her

cash

Keys

Luggage

Pillow



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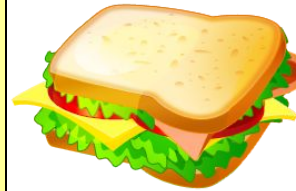
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Hello-this is Room 201  
I'm hungry, please send me a sandwich  
and an orange juice



The customer is calling

Reception

The bell-hop

House-keeping

Room Service



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When we check –out  
we must pay the bill.



We can pay by credit card



Or with cash



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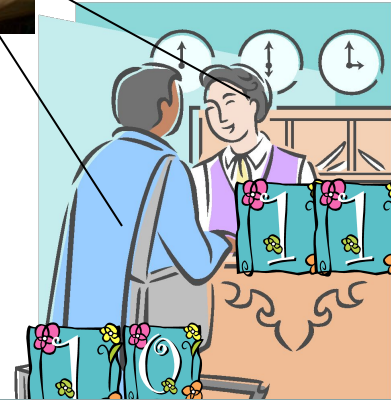
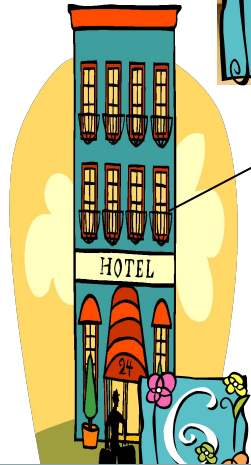
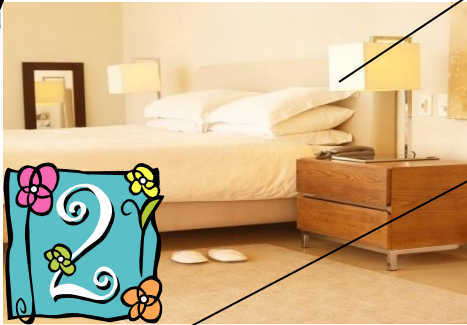
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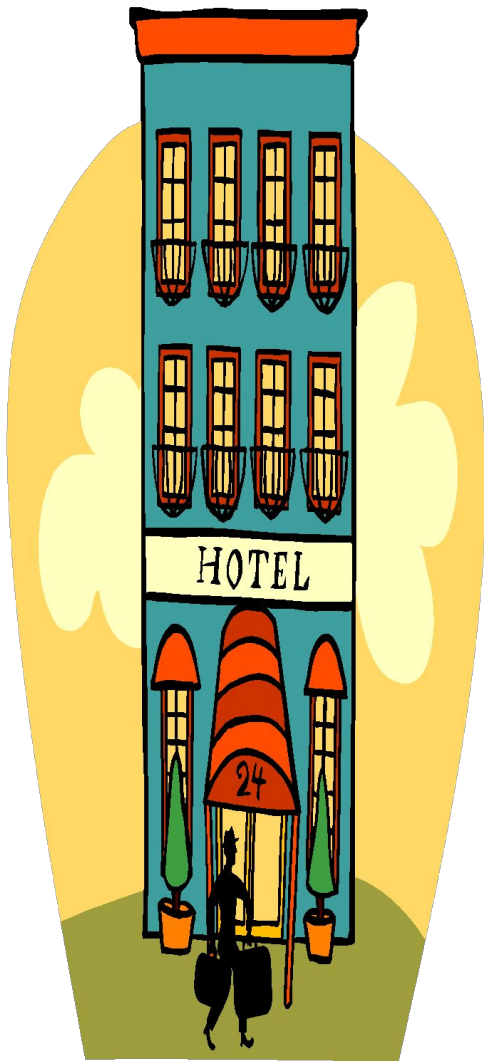


**Indicate the items:** Single room, Customer, Bell-hop, hotel, Elevator, receptionist, double room, house-keeper, keys, room-service, twin room.

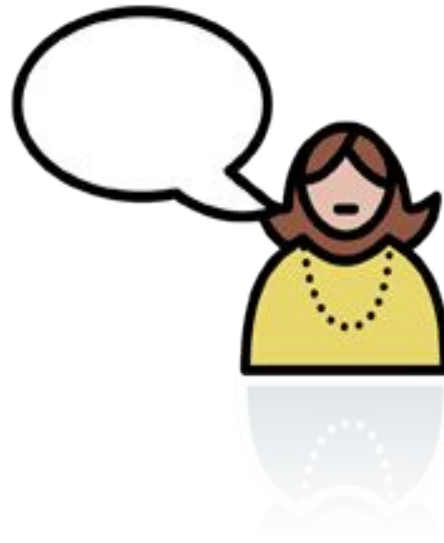


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## CONVERSATION PRACTICE



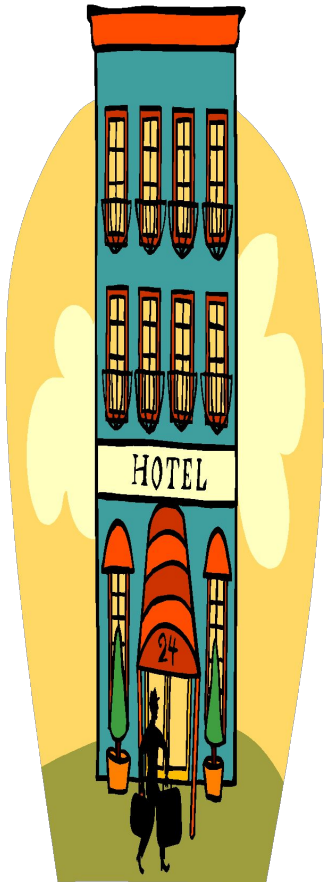
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A: Big Time Hotel. Can I help you?

B: Hello, I would like a room for tonight.  
Friday, August 15th.  
the 20th through the 23rd.



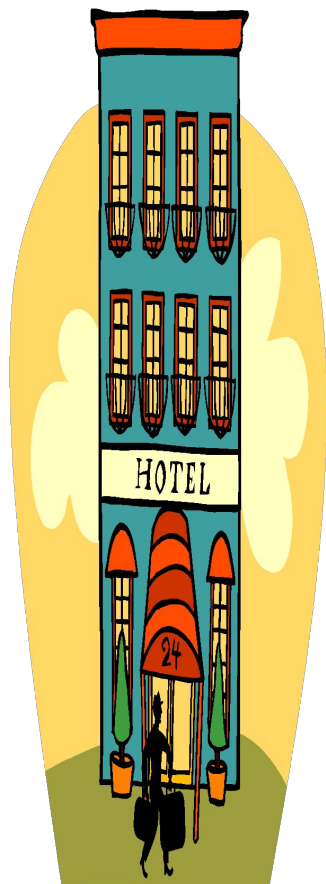
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A: What kind of room would you like?

B: I'd like a **single** room, please.  
**double**  
**twin**



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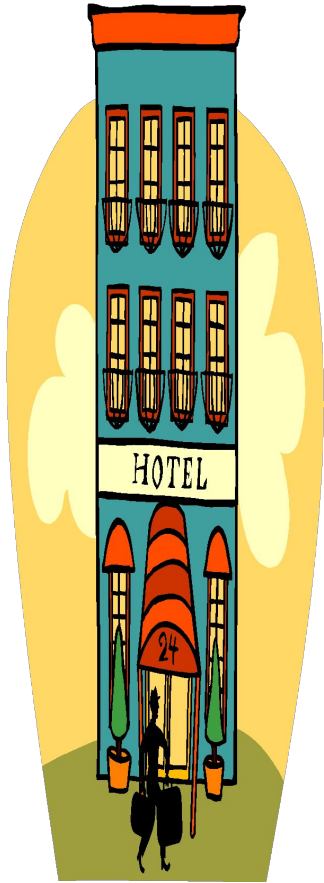
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**A: Hold on, please.... I'm afraid all our single rooms are reserved. The only room we have available is a twin.**

**B: How much for the twin room?**

**A: Sixty dollars including tax.  
excluding tax / before tax.**



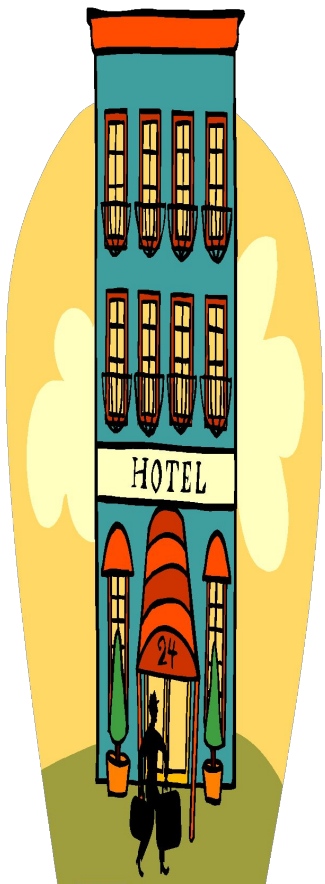
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**B: Does that include breakfast?**



**A: No, but breakfast is available in our dining room.**



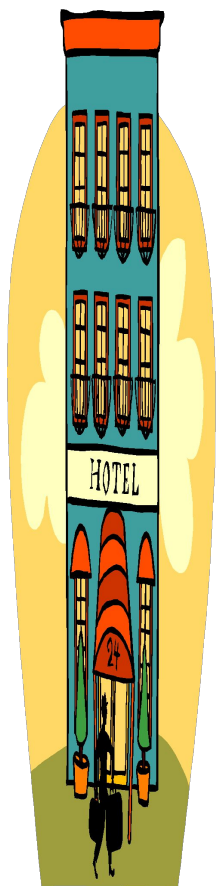
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**B: OK, I'll take a room for tonight (only).**

**A: I'll need to get your credit card information to guarantee your room....**



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