

Обслуживание и диагностика EMC VNX

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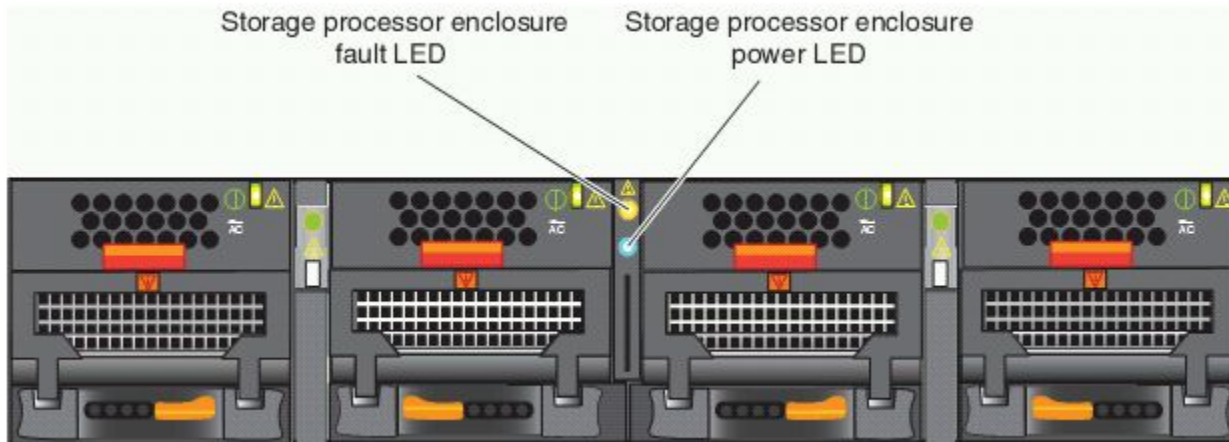
Возможные проблемы в СХД

Обслуживание и диагностика EMC VNX



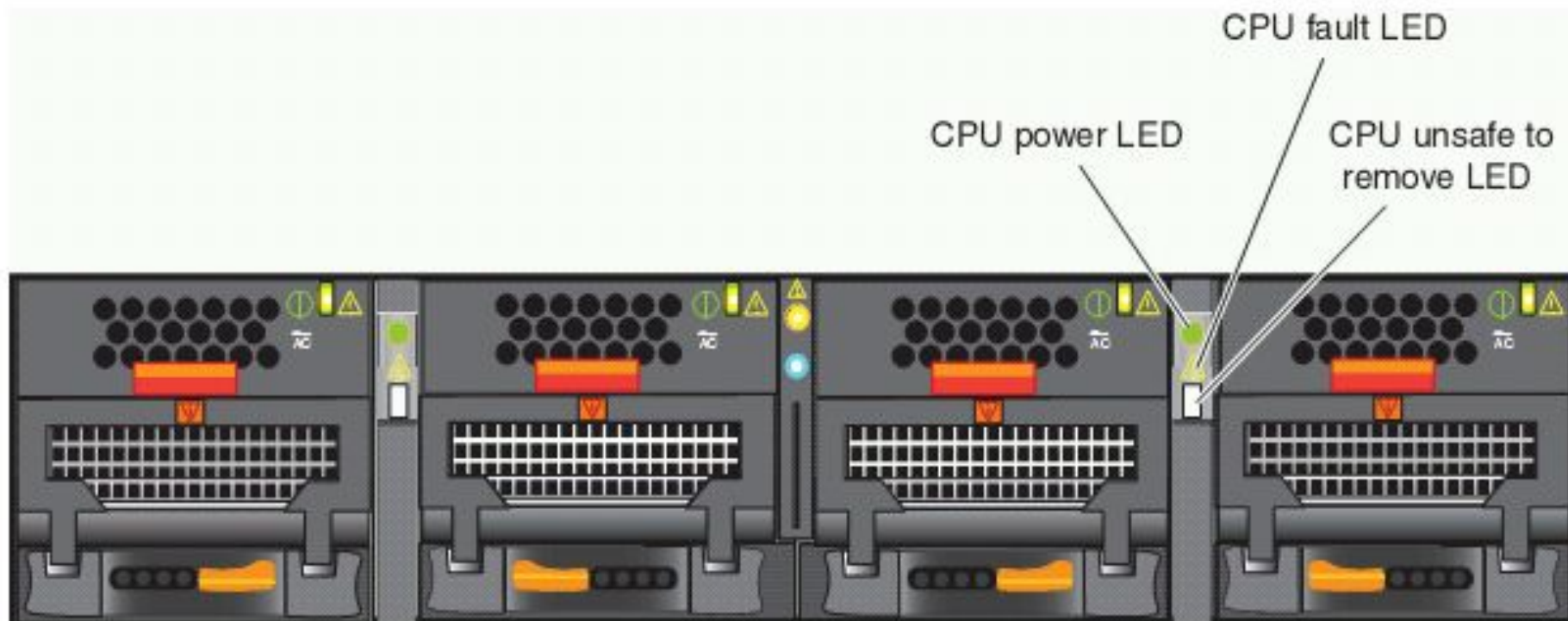
1. Ошибки на серверах
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 - Отказ Блоков Питания
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3. Ошибки на массиве
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Индикация VNX5700 (подробнее в «Hardware Information Guide»)



LED	Color	State	Description
Power	Blue	On	Storage processor enclosure is powered up and all the FRUs in the enclosure are operating properly
	—	Off	Storage processor enclosure is powered down.
Fault	Amber	On	A FRU failed within the enclosure.
	—	Off	Storage processor enclosure operating normally.

Индикация VNX5700

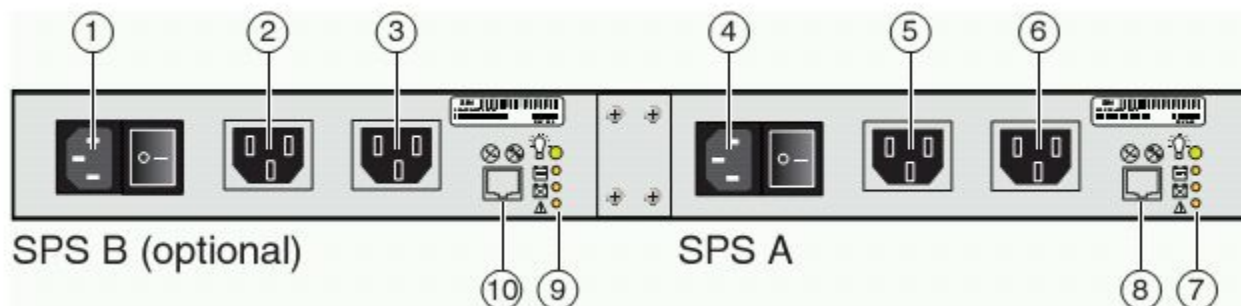


Индикация VNX5700

LED	Color	State	Description
Power	Green	On	Storage processor is powered up and all FRUs in the Data Mover are operating properly.
	—	Off	Storage processor is powered down.
Fault	Amber	On	Storage processor has faulted.
		Blinking	Storage processor goes through six stages of power up: <ol style="list-style-type: none"> 1. Executes a BIOS check, blinking once every 4 seconds 2. Executes a POST check, blinking once every second 3. Loads the operating system, blinking four times a second
	Blue (see Note)		<ol style="list-style-type: none"> 4. Operating system loaded, blinking once every 4 seconds 5. Operating system starting operating system drivers, blinking once every second 6. Operating system drivers operating, blinking four times a second
	—	Off	Storage processor operating normally.
Unsafe-to-remove	White	On	Storage processor is unsafe to remove.
	—	Off	Storage processor is safe to remove.

Note: The fault LED changes color from amber to blue when the operating system is loading, see step 4 in the description.

Индикация VNX (SPS)

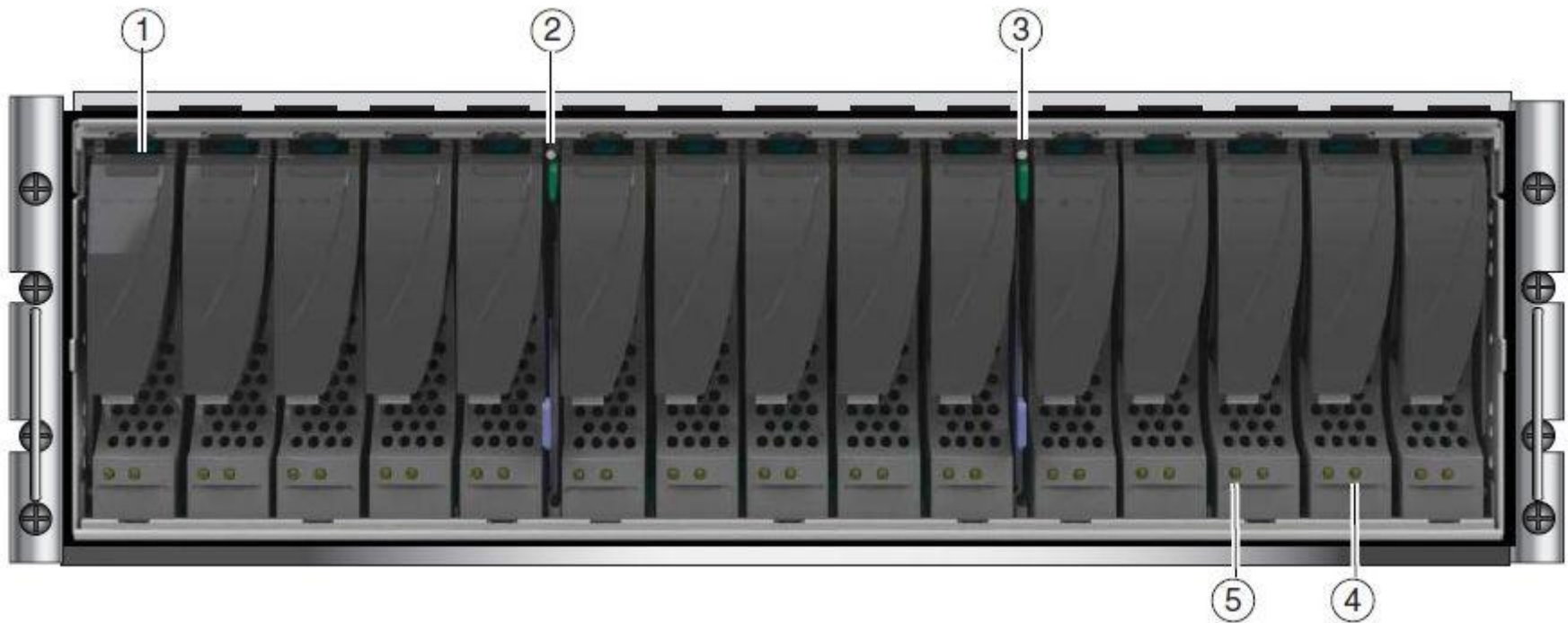


1	SPS B AC power in (recessed plug)	6	Power out socket to LCC A on the 1st DAE (ID 2)
2	Power out socket to LCC B on the 1st DAE (ID 2)	7	Four SPS A status LEDs (green and amber)
3	Power out socket to the SP B power supply on the SPE	8	SPS A to SP A management (RJ-12) connector
4	SPS A AC power in (recessed plug)	9	Four SPS B status LEDs (green and amber)
5	Power out socket to the SP A power supply on the SPE	10	SPS B to SP B management (RJ-12) connector



Led	Color	State	Description
SPS power	Green	On	SPS ready and operating normally; battery fully charged
		Blinking	On/battery charging
	—	Off	Off/disconnected

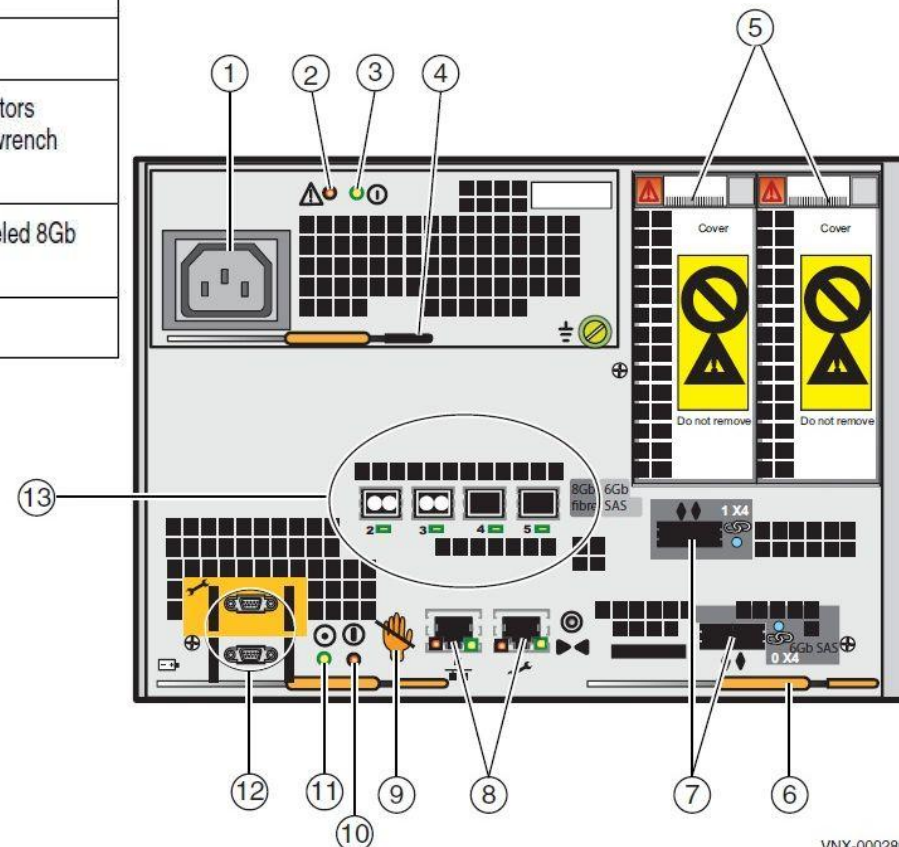
Индикация VNX5300



1	3.5-inch 6-Gb/s SAS drives or 6-Gb/s NL-SAS disk drives	4	Disk drive fault LED (amber)
2	DPE fault LED (amber)	5	Disk drive on/activity LED (green)
3	DPE power on LED (blue)		

Индикация VNX (SP)

1	AC power in connector (recessed plug)	8	Two RJ-45 (management and service laptop) connectors (labeled with a network management symbol and a wrench symbol, respectively)
2	Power supply fault LED (amber)	9	SP unsafe to remove LED
3	Power supply power on LED (green)	10	SP fault LED (amber)
4	Power supply latch handle	11	SP power on LED (green)
5	Two I/O module slots showing one four-port 8-Gb/s Fibre Channel (FC) I/O module and one four-port 1-Gb/s iSCSI I/O module	12	Two RS-232/EIA (micro DB-9) connectors (labeled with a battery symbol and a wrench symbol, respectively)
6	Two SP latch handles (bottom left and right)	13	Four 8-Gb/s Fibre Channel ports (labeled 8Gb fibre 2, 3, 4, and 5)
7	Two 6-Gb/s SAS ports		



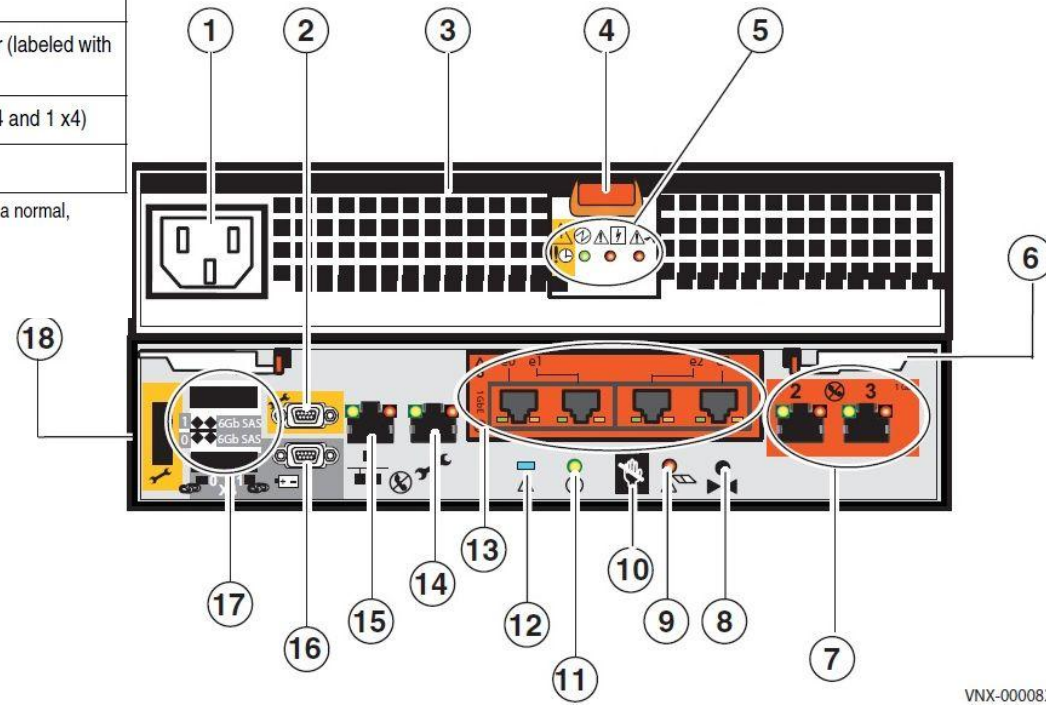
Индикация VNXe3100

1	AC power in connector (recessed plug)	10	SP unsafe to remove LED (white)
2	RS-232/EIA (micro DB-9) connector (labeled with a wrench symbol)	11	SP power LED (green)
3	Power supply module	12	SP status/fault LED (amber/blue ^a)
4	Power supply latch handle (top, middle)	13	Four-port 1-Gb/s (1000BASE-T) copper Ethernet I/O personality module (labeled e0, e1, e2, and e3)
5	Power supply module status LEDs	14	Service LAN (RJ-45) port (labeled with a wrench symbol)
6	SP latch handle (middle, left and right)	15	Management LAN (RJ-45) port (labeled with a network management symbol)
7	Two 1-GbE iSCSI (host IP connect) ports (labeled 2 and 3)	16	RS-232/EIA (micro DB-9) connector (labeled with a battery symbol)
8	NMI ^b (password reset) push button	17	Two 6-Gb/s SAS ports (labeled 0 x4 and 1 x4)
9	CRU fault LED (amber) ^c	18	SP

a. The SP fault status LED amber or blue, flashing at different rates, depending on current status of SP. In a normal, operational state, it will be off.

b. NMI = non-maskable interrupt

c. CRU fault LED lights amber when an internal CRU is faulted.



Методы диагностики ошибок

Обслуживание и диагностика EMC VNX



Виды логов массива EMC VNX

SPCollect

Требуется для всестороннего анализа утилитой CAP и дает полную картину всего происходящего на массиве, включая логи конфигурации, очевидные проблемы в графическом виде

Event Log (в Unisphere)

Последовательный список событий на массиве

Методы диагностики ошибок

Event Log (в Unisphere)

EMC Unisphere

Pool LUN Search... Advanced Search

Dashboard System Storage Hosts Data Protection Settings Support

VNX5300T > System > Monitoring and Alerts > SP Event Logs

SP Event Logs

- Show SP A Event Log
- Show SP B Event Log
- Open Events File

VNX5300T - SPA - Events

Current SP Date and Time: 2011-10-22 23:04

Line	Date	Time	Event Code	Description	Storage Syst...	Device	SP	Host
16	2011-10-22	22					N/A	SPA
17	2011-10-22	22					N/A	SPA
18	2011-10-22	22					N/A	SPA
19	2011-10-22	22					N/A	SPA
20	2011-10-22	22					N/A	SPA
21	2011-10-22	22					N/A	SPA
22	2011-10-22	22					N/A	SPA
23	2011-10-22	22					N/A	SPA
24	2011-10-22	22					N/A	SPA
25	2011-10-22	22					N/A	SPA
26	2011-10-22	22					N/A	SPA
27	2011-10-22	22					N/A	SPA
28	2011-10-22	22					N/A	SPA
29	2011-10-22	22					N/A	SPA
30	2011-10-22	22					N/A	SPA
31	2011-10-22	22					N/A	SPA
32	2011-10-22	22					N/A	SPA
33	2011-10-22	22					N/A	SPA
34	2011-10-22	22					N/A	SPA
35	2011-10-22	22					N/A	SPA
36	2011-10-22	22					N/A	SPA
37	2011-10-22	22					N/A	SPA
38	2011-10-22	22					N/A	SPA
39	2011-10-22	22					N/A	SPA
40	2011-10-22	22					N/A	SPA
41	2011-10-22	22:46:05	0x4600	'lun' called by...	CKM0011230...	N/A	N/A	SPA
42	2011-10-22	22:46:01	0x7208	There are no ...	CKM0011230...	N/A	N/A	SPA
43	2011-10-22	22:45:50	0x2086	Unable to rea...	N/A	N/A	N/A	SPA
44	2011-10-22	22:45:50	0x2006	Able to read ...	N/A	N/A	N/A	SPA

Event Details

Field	Value	Field	Value
Date:	2011-10-22	Type:	Warning
Time:	22:51:23	Category:	N/A
Log:	Application	Sense Key:	N/A
Host:	SPA	Ext Code1:	N/A
Event Code:	0x7208	Ext Code2:	N/A
Storage System:	CKM0011230...	SP:	N/A
Source:	N/A	Device:	N/A

Description:
There are no available hot spares on the storage system. Creating hot spares is highly recommended. See alerts for details.

<< Previous Next >> OK Help

< > Save... Clear Print... Filter... Cancel Help

Alerts: 16 8 Critical Certificates: 1 User: sysadmin

Сбор SPCollect с массива из NaviCli

Запустить сбор SPCollect-ов на обоих SP командой:

```
NaviSECCLI.exe -h IP_ADDRESS_SP -user USER -password PASSWORD -Scope 0  
spcollect
```

Подождать минут 10 пока соберутся логи. Посмотреть файлы доступные для скачивания можно следующей командой:

```
NaviSECCLI.exe -h IP_ADDRESS_SP -user USER -password PASSWORD -Scope 0  
managefiles -list
```

Забрать последние SPCollect с обоих SP командой:

```
NaviSECCLI.exe -h IP_ADDRESS_SP -user USER -password PASSWORD -Scope 0  
managefiles -retrieve -path c:\SPCollects -file FILE_NAME.zip
```

В примере файлы загрузятся на локальный компьютер в папку c:\SPCollects

Параметры в командах это:

IP_ADDRESS_SP - ip адрес SP

USER - логин пользователя

PASSWORD - пароль пользователя

FILE_NAME.zip - имя загружаемого файла (можно забрать все файлы указав вместо параметра -file параметр -all)

Сбор логов с массива VNX в Unisphere (1/2)

The screenshot shows the EMC Unisphere web interface. The top navigation bar includes 'Dashboard', 'System', 'Storage', 'Hosts', 'Data Protection', 'Settings', and 'Support'. The 'System' menu item is highlighted with a red box and a red number '1'. The main content area is divided into 'Hardware', 'Monitoring and Alerts', and 'Reports'. On the right side, there are several panels: 'Setup Wizard for File', 'System Management', 'Monitoring', 'Control Station CLI', 'Diagnostic Files', and 'Service Tasks'. In the 'Diagnostic Files' panel, three items are highlighted with red boxes: 'Generate Diagnostic Files - SPA', 'Get Diagnostic Files - SPA', and 'Generate Diagnostic Files - SPB'. A red number '2' is placed to the right of these items. The bottom status bar shows 'Alerts: 16', '8 Critical', 'Certificates: 1', and 'User: sysadmin'.

1

2

Для снятия логов через веб интерфейс подключаемся к системе, авторизуемся и запускаем сбор логов на SPA и SPB - отмечено цифрой 2. После чего необходимо подождать 5-10 минут.

Alerts: 16 8 Critical Certificates: 1 User: sysadmin

Сбор логов с массива VNX в Unisphere (2/2)

The screenshot shows the EMC Unisphere interface for SP A - File Transfer Manager. The main window displays a list of files on the SP. A red box labeled '3' highlights the 'Get Diagnostic Files' option in the right-hand sidebar. A red box labeled '4' highlights the 'Sort by Date' icon in the file list header. A red box labeled '5' highlights the 'Destination Directory' field, which contains 'C:\Users\aleontev'. A red box labeled '6' highlights the file 'CKM00112300526_SPA_2011-10-22_17-17-58_2cc053_data.zip' in the file list. A red box labeled '7' highlights the 'Transfer' button at the bottom of the file list. The 'Transfer Status' window shows 'No files are being transferred at present.'

3 Заходим в Get Diagnostic Files - отмечено цифрой 3, сортируем по дате - отмечено цифрой 4, выбираем папку куда копировать - отмечено цифрой 5, выбираем файл вида chassisSerialNumber_SPA_date_time_spsignature_data.zip - отмечено цифрой 6 и нажимаем Transfer - отмечено цифрой 7. Повторяем все действия для второго SP.

Alerts: 16 8 Critical Certificates: 1 User: sysadmin

Сбор логов с массива VNX через Unisphere Service Manager

Unisphere Service Manager

VNX5300EKB > Diagnostics > Diagnostics

Verify Storage System
Determines if the storage system is operating normally by validating connectivity of storage system hardware components, checking backend functionality, checking status of all CRU/FRUs, and analyzing storage system logs.

Capture Diagnostic Data
Initiates the diagnostic data collection process, then waits for the process to complete before transferring the captured files to the local system.

System Information

Serial Number: **CKM00114400196**
Model: **VNX5300 (Unified)**
VNX for Block: **05.31.000.5.709**
SP IP: **10.10.10.82**
10.10.10.81
Control Station IP: **10.10.10.80**
Name: **VNX5300EKB**

Connections
[Logout of all systems](#)

Reports
[View System Configuration](#)
[Submit Configuration Report](#)
[View Repository](#)

Tools
LCC and Power Supply Firmware Status
Software Maintenance Status
Online Disk Firmware Installation Status

Technical Advisories - Diagnostics (CKM00114400196)

The advisories listed below are related only to system CKM00114400196 and Diagnostics.

Stat.	Description	System Type	Wizards
	VNX Block & Unified: The Verify...	VNX Block	Verify Storage System
	VNX Block & Unified: What are t...	VNX Block	Install I/O modules and/or SFPs...
	VNX Block & Unified: USM wizar...	VNX Block	Install I/O modules and/or SFPs...
	VNX Unified: ETA: Svstem does...	VNX Block	Install I/O modules and/or SFPs...

0 Selected Details [Show all advisories](#) 6 items

Last Refreshed: 2011-12-14 01:31:59

Advisories: 0 New Certificates: 2 1 Unaccepted User: sysadmin

SPCollect-ы сохраняются по следующему пути:
C:\EMC\repository\DiagnosticData

Методы диагностики ошибок

Сбор логов с массива VNXe

The screenshot shows the EMC Unisphere web interface for a VNXe3100 storage system. The browser address bar shows the IP address 10.10.10.83 and the page title is EMC Unisphere. The navigation menu includes Dashboard, System, Storage, Settings, Hosts, and Support. The breadcrumb trail is VNXe3100 > Settings > Service System. The main content area is titled 'Service System' and contains three sections: 'System Components', 'Storage System Details', and 'Service Actions'. In the 'System Components' section, 'Storage System' is selected. The 'Storage System Details' section shows 'Storage System: VNXe3100 Dual SP', 'Software Version: 2.1.2.15342', 'Product ID / SN: CKM00111000792', and 'SSH Protocol: Disabled'. The 'Service Actions' section lists several actions, with 'Collect Service Information' selected. Below the 'Collect Service Information' action is a button labeled 'Execute service action'. The status bar at the bottom shows 'Name: VNXe3100', 'Alerts: 2', 'User: admin', and 'System Time: 09:32'. Red boxes and numbers 1 through 4 highlight the following elements: 1. The breadcrumb trail 'Settings > Service System'. 2. The 'Storage System' component in the 'System Components' list. 3. The 'Collect Service Information' action in the 'Service Actions' list. 4. The 'Execute service action' button.

Сервисные команды VNХе

Подключение консольным кабелем и траблшутинг «VNХе Configuration Utility» (Primus emc264232):

9600 baud, 8 data bits, no parity, 1 stop bit (defaults on most software)

Перевод SP в сервисный режим (выполняется на каждом SP):

```
> svc_rescue_state -s
```

```
> svc_shutdown -r
```

Реинициализация массива выполняется с одного SP:

```
> svc_reinit
```

Реимидж массива:

```
> svc_reimage -r
```

Просмотр текущего статуса компонентов массива:

```
> svc_diag --state=cru
```

Описание остальных сервисных команд в документе:

[300-011-236_VNХе Unisphere CLI User Guide.pdf](#)

Разбор логов

1. CAP2 (Clariion Array Properties)
2. SPLAT (Storage Processor Analyze Tool)

Issue Summary

Severity	Component	Issue	Action
Critical	BE Bus 1 Enclosure 0	Faulted; Bus 1 Enclosure 0 Disk 8 : Removed on SP-A	Please Verify
Informational	FBI Report	No FBI data is available.	Obtain FBI data if desired.
Critical	HDA 1_0_14	Hot Spare is in use.	Replace failed disk or call EMC support.
Critical	HDA 1_0_8	HDA is not enabled.	Replace failed disk or call EMC support.
Critical	HealthCheck	HealthCheck failed.	Analyze healthcheck report.
Critical	LUN 1	LUN is faulted.	Verify that EMC support has been contacted.
Warning	LUN 3	Trespassed!	Verify server attachment.
Warning	LUN 500	Trespassed!	Verify server attachment.
Warning	LUN 501	Trespassed!	Verify server attachment.
Warning	Non Resilient Raid Group	Raid Group 237 is bound as disk A single disk failure will cause data loss!!	Please verify that this is desired by the customer!
Critical	SP A	A fault condition (LED) is indicated.	Check array faults and logs in Navisphere (ignore if 'SPS Charging')

```
SPLAT: mergedlogs.tab
File Edit BookMark Mode Filter Colors Help Search

A 07/01/03 17:10:25 NDU 71510000 Info: spcollect: Rev: 3.3, @ SPA_data_APM00030300557
B 07/01/03 17:15:18 NDU 71510000 Info: spcollect: Rev: 3.3, @ SPB_data_APM00030300557
A 08/08/03 18:04:24 Reboot 71200002 Compiled at Dec 25 2002.
A 08/08/03 18:04:24 Reboot 71200006 Current (incremented) reboot count is 1.
B 08/08/03 18:04:28 Reboot 71200002 Compiled at Dec 25 2002.
B 08/08/03 18:04:28 Reboot 71200006 Current (incremented) reboot count is 1.
B 08/08/03 18:14:03 Reboot 71200002 Compiled at Dec 25 2002.
B 08/08/03 18:14:03 Reboot 71200006 Current (incremented) reboot count is 3.
A 08/08/03 18:43:02 Reboot 71200002 Compiled at Dec 25 2002.
A 08/08/03 18:43:02 Reboot 71200006 Current (incremented) reboot count is 2.
****: Problem. Starting t trip the Reboot Counter
B 08/08/03 18:43:07 Reboot 71200002 Compiled at Dec 25 2002.
B 08/08/03 18:43:07 Reboot 71200006 Current (incremented) reboot count is 1.
B 08/08/03 18:46:55 Reboot 71200002 Compiled at Dec 25 2002.
B 08/08/03 18:46:55 Reboot 71200006 Current (incremented) reboot count is 2.
A 08/08/03 19:21:50 DumpManager 41004100 Created Compressed Dump C:\dumps\dump..08-08-2003_19
B 08/08/03 19:27:48 Reboot 71200002 Compiled at Dec 25 2002.
****: Tripped Reboot Counter!!
B 08/08/03 19:27:48 Reboot 71200006 Current (incremented) reboot count is 3.
B 08/08/03 19:43:10 Save Dump 3e9 The computer has rebooted from a bugcheck. The bugcheck w
B 08/08/03 19:43:51 DumpManager 41004100 Created Compressed Dump C:\dumps\dump..08-08-2003_19
B 08/27/03 21:18:38 NDU 71510000 Info: spcollect: Rev: 3.3, @ SPB_data_APM00030300557
A 08/27/03 21:52:14 NDU 71510000 Info: spcollect: Rev: 3.3, @ SPA_data_APM00030300557
B 01/28/04 14:08:55 SP B 907 Microcode Panic 0 800094 699
A 01/28/04 14:51:15 NDU 71510000 Info: spcollect: Rev: 3.3, @ SPA_data_APM00030300557
B 01/28/04 14:53:42 NDU 71510000 Info: spcollect: Rev: 3.3, @ SPB_data_APM00030300557

Viewing mergedlogs.tab
Filtering with spcollect.vfilt
Removing filtering spcollect.vfilt
Filtering with reboot.vfilt
Removing filtering reboot.vfilt
Filtering with dump.vfilt
```

SAP2 отчеты

- Issues
- Sp information
- LUN information
- Drive modules
- RAID Groups
- RAID-Group layout
- MetaLUNs
- Host ports
- CRU information
- SAN Copy
- Snap views
- Snap sessions
- Snap clones
- Mirrors (synchronous)
- Mirrors (asynchronous)
- Storage Groups
- NDU software
- Switches
- Analysis
- Virtual Provisioning

Triiage

Пример запуска из директории с SPCollects:

```
C:\Users\aleontev>d:
```

```
D:\>cd d:\\EMC_incidents\2152
```

```
d:\EMC_incidents\2152>trriage -l -p -f -c
```

```
TRiiAGE                                REV: 26.2.7                            BUILD DATE: 091211
*****
Input specified:      [ triage -l -p -f -c ]
Generating:          [ full ] TRiiAGE Analysis.
Accessing TOOLS in:  [ C:\Tools ]

03/21/2012 00:32:10   Checking directory for SPcollects.
03/21/2012 00:32:10   Extracting SPcollects.
03/21/2012 00:32:12   Extracting enclosure geometry information.
03/21/2012 00:32:12   Merging and annotating SP event logs.
03/21/2012 00:32:13   Merging standard Ktrace logs.
03/21/2012 00:32:14   Scanning event logs for issues.
03/21/2012 00:32:15   Scanning ktrace logs for issues.
03/21/2012 00:32:15   Annotating ktrace log.
03/21/2012 00:32:17   Analyzing Flare checksum data.
03/21/2012 00:32:18   Creating LUN STATUS report (SPA).
03/21/2012 00:32:18   Creating LUN STATUS report (SPB).
03/21/2012 00:32:18   Creating ARRAY SUMMARY report.
03/21/2012 00:32:18   Creating DISK DETAIL report.
03/21/2012 00:32:19   Creating RESUME report.
03/21/2012 00:32:19   Creating SP STATUS report (SPA).
```

Triiage отчеты

Основной файл отчета: **TRiiAGE_full_Analysis.txt**

Полное описание смотреть в файле: C:\Tools\TRiiAGE_Companion.doc

Полный лог событий в файле: **TRiiAGE_full_SPlogs.txt**

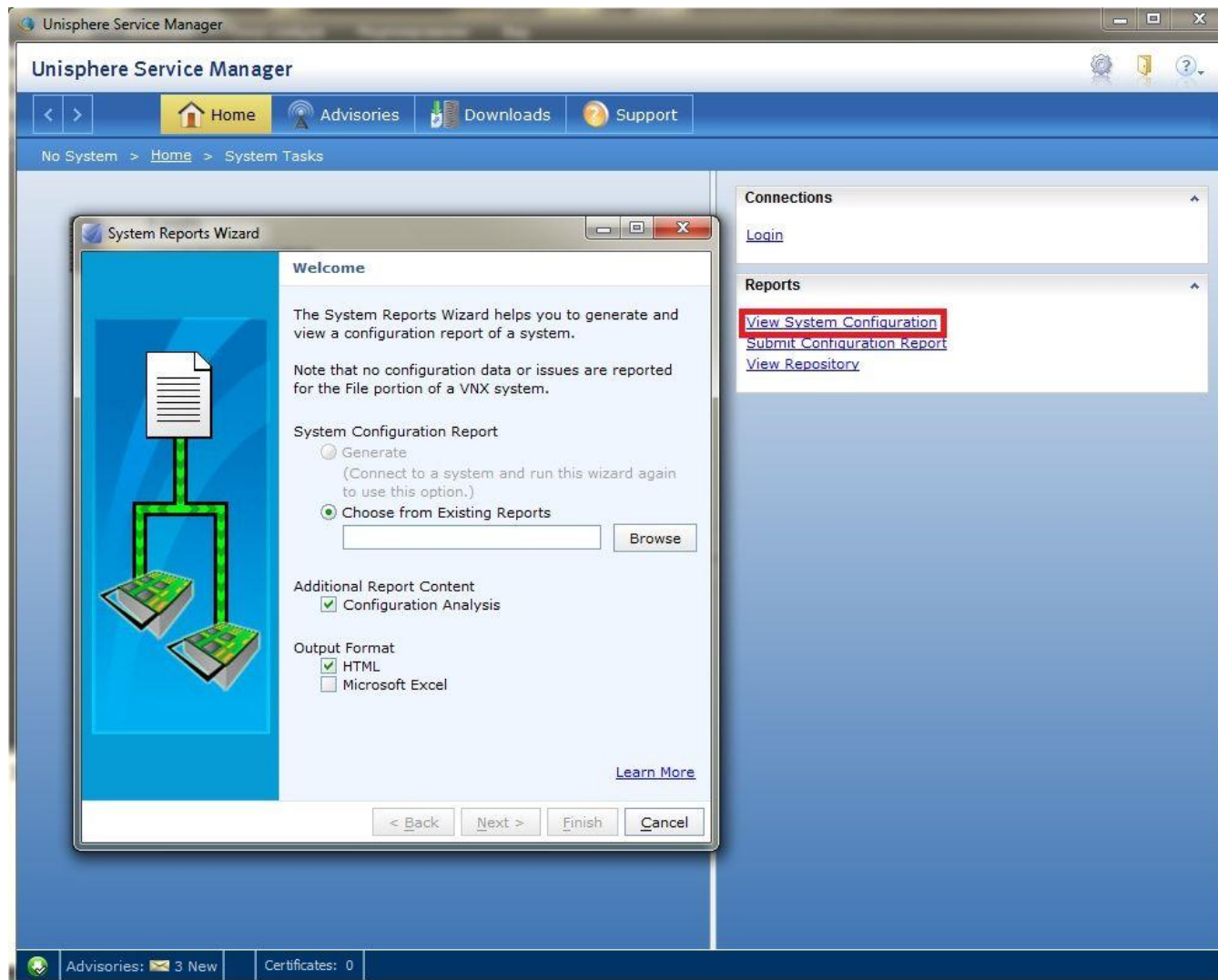
```
*****
ARRAY CONFIGURATION INFORMATION [ArrayInfo Script]
*****
Array Name:                CK200082700617
Array Serial Number:      CK200082700617
Array Model:              CX3-40f

                          SPA-----          SPB-----
Array Software Revision:  3.26.40.5.016          3.26.40.5.016
SP Serial Number:        CF2TK082400347          CF2TK082400343
IP Address:              192.168.0.149          192.168.0.150
PROM Revision:           3.58.00          3.58.00
SP Signature:            2171ba          2170d8
Agent Revision:          6.26.7 (0.87)          6.26.7 (0.87)
SP Memory:               4096          4096
SP Time:                  08/29/2011 03:26:56  08/29/2011 03:25:38
Read Cache State:        ENABLED          ENABLED
Write Cache State:       ENABLED          ENABLED
Read Cache Size:         1012          1012
Write Cache Size:        2004          2004
Greater WC Availability:  N/A          N/A
System Fault LED:        ON          ON
Enclosures:              5          5
Disks:                    64          64

Enclosure                SPA Type    Vers F  SPB Type    Vers F  Notes
Bus 0 Enclosure 0        DAE3P     7.76    DAE3P     7.76    Stiletto 4G DAE
Bus 0 Enclosure 1        DAE3P     7.79    DAE3P     7.79    Stiletto 4G DAE
Bus 1 Enclosure 0        DAE3P     7.79 *  DAE3P     7.79 *  Stiletto 4G DAE
```

Методы диагностики ошибок

Анализ текущей конфигурации массива через USM



Виды ошибок

Ошибки массива

- Ошибки дисков
- Ошибки Storage Processor'ов
- Ошибки LCC/BCC
- Ошибки PS и SPS

Ошибки хостов

- Ошибки HBA
- Ошибки ПО (PowerPath, Naviagent)

Ошибки коммутаторов

- Ошибки SFP
- Ошибки настройки

Критические ошибки дисков (emc123689)

A	09/29/11 03:12:38	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5
A	09/29/11 03:12:39	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5
A	09/29/11 03:12:46	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5
A	09/29/11 03:12:48	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5
A	09/29/11 03:12:55	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5
A	09/29/11 03:12:57	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5
A	09/29/11 03:13:03	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5
A	09/29/11 03:13:04	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5
A	09/29/11 03:13:06	Bus0 Enc1 Dsk0	820 Soft Media Error [Bad block]	0	0	5

- **820 – Soft Media Error**
- **920 – Hard Media Error**
- **801 – Потребовался повтор SCSI операции. Успешно.**
- **901 – Потребовался повтор SCSI операции. Неуспешно.**
- **801 и 901 ошибка создается не диском, а LCC и тоже может говорить о неисправности диска.**
- **803 – Рекомендуется заменить диск.**

Background Verify (запуск)

```
naviseccli -h <SP_IP_address> setsniffer -rg <RAID_group_number> [-bv]  
[-bvtime <priority>]
```

*priority - может иметь одно из следующих значений

ASAP = 1 minute per gigabyte or faster.

High = 5 minutes per gigabyte

Medium = 10 minutes per gigabyte

Low = 15 minutes per gigabyte

Вместо **-rg** можно просто указать ID конкретного луна или ключ **-all**

Н-р: **naviseccli -user admin -password 123456 -scope 0 -h 192.168.3.207
setsniffer 3 -bv -bvtime medium**

В примере будет выполнен BV для луна, имеющего ID **3** на массиве.

Background Verify (проверка статуса)

Проверить статус процесса можно командой:

```
naviseccli -user USERNAME -password PASSWORD -scope 0 -h  
IP_ADDRESS getsniffer -rg
```

Н-п: **naviseccli -user admin -password P@ssw0rd -scope 0 -h 10.10.10.45
getsniffer -rg 1**

Ничего не происходит

Идет BV

Currently Running Full Unit Verify

```
Verify State: Idle  
Percent Complete: 0  
Corrected Uncorrectable  
Checksum errors 0 0  
Write Stamp errors 0 0  
Time Stamp errors 0 0  
Shed Stamp errors 0 0
```

Currently Running Full Unit Verify

```
Verify State: Sniff Running  
Percent Complete: 60  
Corrected Uncorrectable  
Checksum errors 0 0  
Write Stamp errors 0 0  
Time Stamp errors 0 0  
Shed Stamp errors 0 0
```


E-lab Advisor

Support > Product and Diagnostic Tools > Environment Analysis Tools > E-Lab Advisor

E-Lab Advisor

Upload

Reports Search

SANsummary

Help

File Upload (Required)



Accepts EMCGrab, EMCReport, Cisco, McData, Brocade, SYMAPI logs and Celerra files

Service Request number

Project Name

Site Name

CCA5 send to CCA5 server

CCA Party Number

Email Report to aleontev@ocs.ru

Upload and Create Report(s)

E-lab Advisor (справка)

E-Lab Advisor

<http://elabadvisor.emc.com/>

Upload

Reports Search

SANsummary

Help

Getting Started

Upload

Upload Summary

Data Collections

Reports Search

SANsummary

FAQ

Data Collections

All of the following are supported for upload into E-Lab Advisor:

Hosts

[EMCgrab](#): TAR.GZ files produced by EMCgrab for the following operating systems: AIX, HP-UX, Linux, Solaris, and Tru64.

[EMCREPORTS](#): ZIP files produced by EMCREPORTS for Windows hosts

SAN Switches

Brocade: *supportshow*

Brocade: *supportsave*

Cisco: *show tech-support details*

McData: Connectrix Manager Data Collection

McData: *show all*

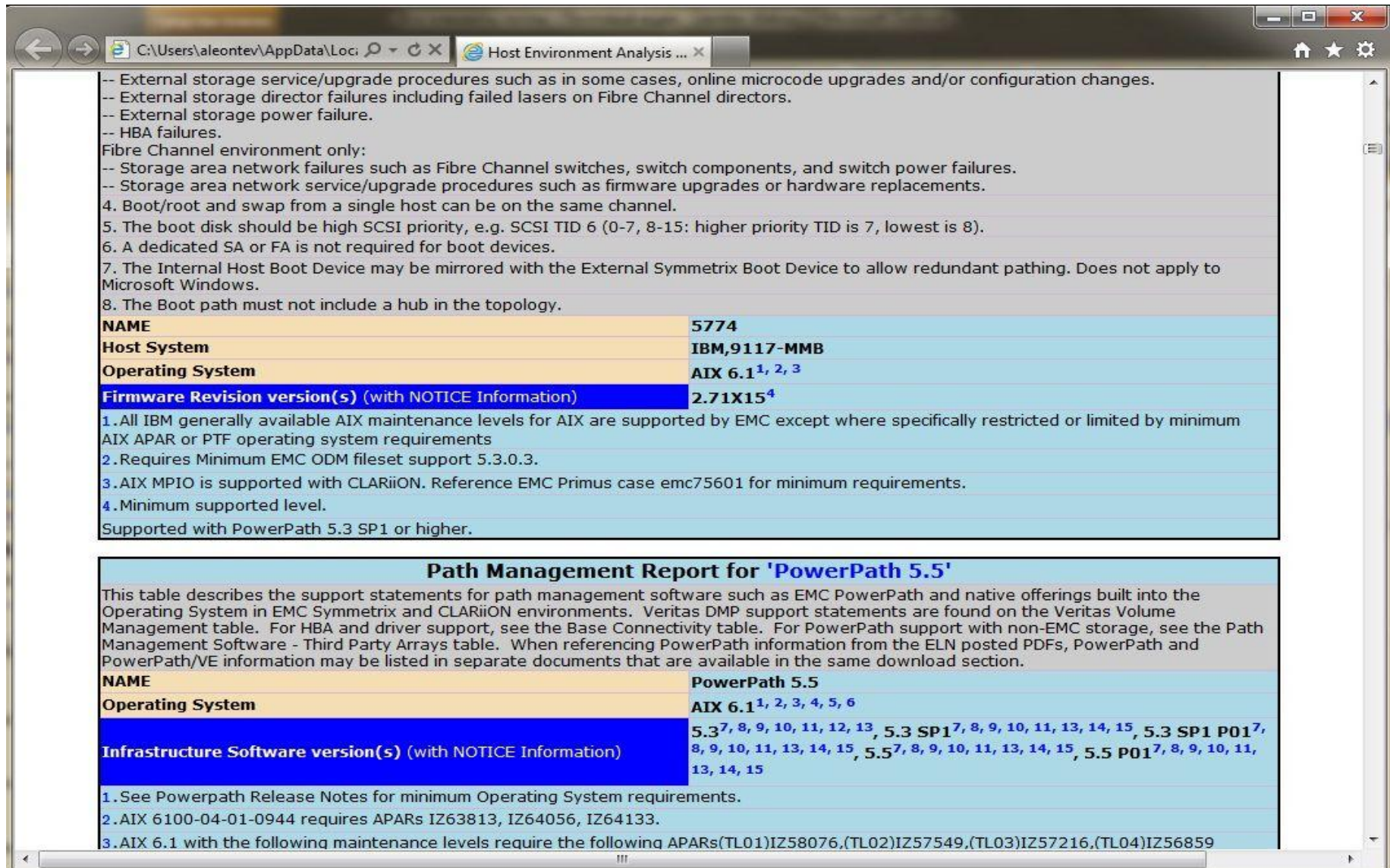
McData: Web interface -> Maintenance -> Product Information

Batches

ZIP file containing multiple items from Hosts or SAN Switches as described above.

NOTE: Batch files should not contain **folders or directories**

E-lab Advisor (отчет)



The screenshot shows a browser window displaying a report titled "Host Environment Analysis". The report contains several sections of diagnostic information:

- External storage service/upgrade procedures:** Such as in some cases, online microcode upgrades and/or configuration changes.
- External storage director failures:** Including failed lasers on Fibre Channel directors.
- External storage power failure.**
- HBA failures.**
- Fibre Channel environment only:**
 - Storage area network failures such as Fibre Channel switches, switch components, and switch power failures.
 - Storage area network service/upgrade procedures such as firmware upgrades or hardware replacements.
- 4. Boot/root and swap from a single host can be on the same channel.**
- 5. The boot disk should be high SCSI priority, e.g. SCSI TID 6 (0-7, 8-15: higher priority TID is 7, lowest is 8).**
- 6. A dedicated SA or FA is not required for boot devices.**
- 7. The Internal Host Boot Device may be mirrored with the External Symmetrix Boot Device to allow redundant pathing. Does not apply to Microsoft Windows.**
- 8. The Boot path must not include a hub in the topology.**

NAME	5774
Host System	IBM,9117-MMB
Operating System	AIX 6.1 ^{1, 2, 3}
Firmware Revision version(s) (with NOTICE Information)	2.71X15 ⁴

1. All IBM generally available AIX maintenance levels for AIX are supported by EMC except where specifically restricted or limited by minimum AIX APAR or PTF operating system requirements

2. Requires Minimum EMC ODM fileset support 5.3.0.3.

3. AIX MPIO is supported with CLARiON. Reference EMC Primus case emc75601 for minimum requirements.

4. Minimum supported level.
Supported with PowerPath 5.3 SP1 or higher.

Path Management Report for 'PowerPath 5.5'

This table describes the support statements for path management software such as EMC PowerPath and native offerings built into the Operating System in EMC Symmetrix and CLARiON environments. Veritas DMP support statements are found on the Veritas Volume Management table. For HBA and driver support, see the Base Connectivity table. For PowerPath support with non-EMC storage, see the Path Management Software - Third Party Arrays table. When referencing PowerPath information from the ELN posted PDFs, PowerPath and PowerPath/VE information may be listed in separate documents that are available in the same download section.

NAME	PowerPath 5.5
Operating System	AIX 6.1 ^{1, 2, 3, 4, 5, 6}
Infrastructure Software version(s) (with NOTICE Information)	5.3 ^{7, 8, 9, 10, 11, 12, 13} , 5.3 SP1 ^{7, 8, 9, 10, 11, 13, 14, 15} , 5.3 SP1 P01 ^{7, 8, 9, 10, 11, 13, 14, 15} , 5.5 ^{7, 8, 9, 10, 11, 13, 14, 15} , 5.5 P01 ^{7, 8, 9, 10, 11, 13, 14, 15}

1. See Powerpath Release Notes for minimum Operating System requirements.

2. AIX 6100-04-01-0944 requires APARs IZ63813, IZ64056, IZ64133.

3. AIX 6.1 with the following maintenance levels require the following APARs:(TL01)IZ58076,(TL02)IZ57549,(TL03)IZ57216,(TL04)IZ56859

Спасибо за внимание!

