

Are you ready for the future of customer interactions?

YES

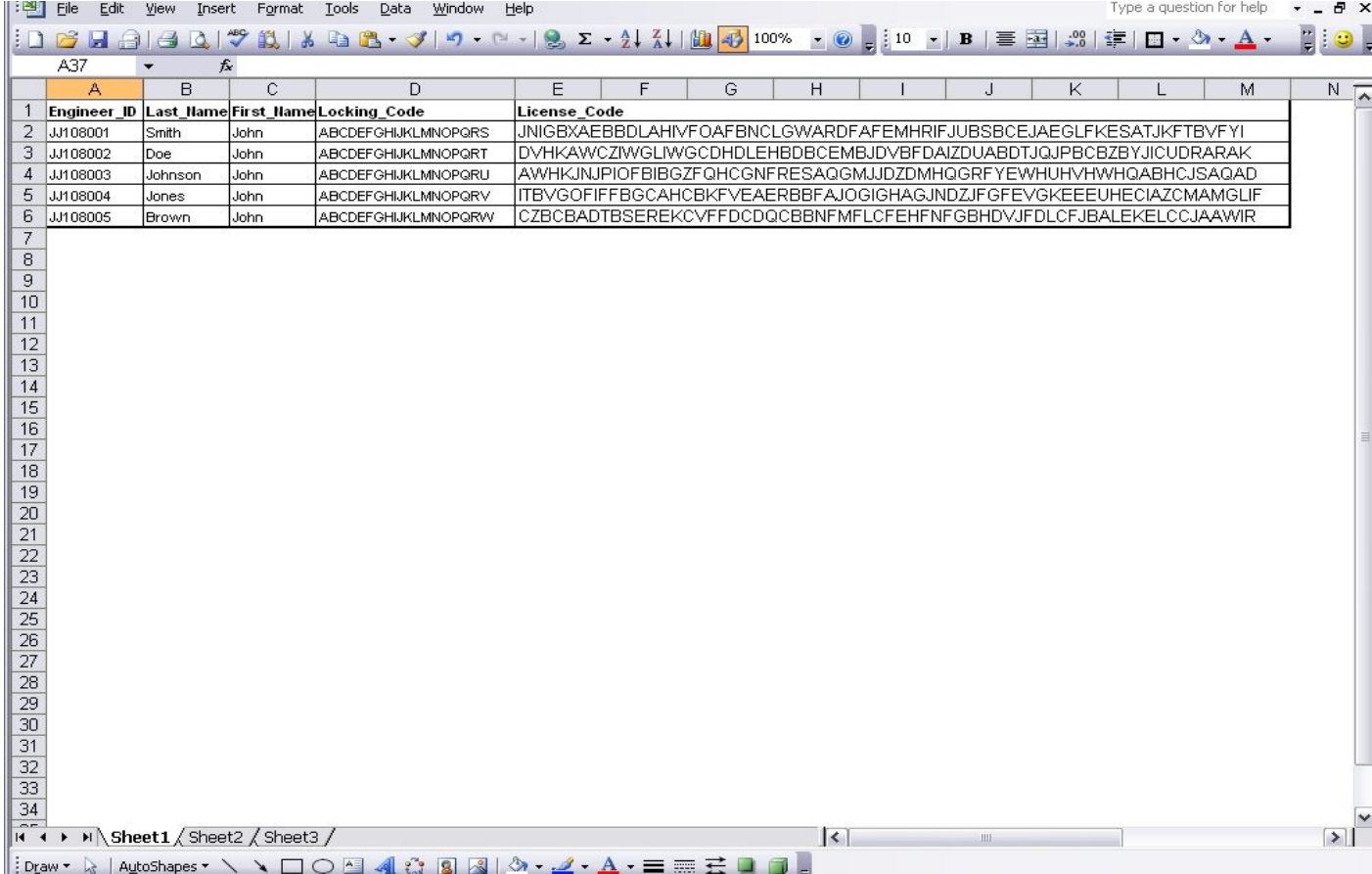
NCR Partner USB Diagnostic Key Renewal

March 2009

Step 1

NCR will send you a file with the new License Code for each individual USB Key

Highlight and copy the License Code from the Excel sheet



| | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
|----|--------------------|------------------|-------------------|---------------------|---|---|---|---|---|---|---|---|---|---|
| 1 | Engineer_ID | Last_Name | First_Name | Locking_Code | License_Code | | | | | | | | | |
| 2 | JJ108001 | Smith | John | ABCDEFGHIJKLMNQPGRS | JNIGBXAEBBDLAHIVFOAFBNCLGWARDFAFEMHRIFJUBSBCEJAEGLFKESATJKFTBVFYI | | | | | | | | | |
| 3 | JJ108002 | Doe | John | ABCDEFGHIJKLMNQPGR | DVHKAWCZIWGLIWGCDHLEHDBCEMBJDVBFDAIZDUABDTJQJPBCBZYJICUDRARAK | | | | | | | | | |
| 4 | JJ108003 | Johnson | John | ABCDEFGHIJKLMNQPGRU | AWHKJNJPIOFBIBGZFHCGNFRESAQGMJJDZMDHQGRFYEWVHUHVHWHQABHCJSAQAD | | | | | | | | | |
| 5 | JJ108004 | Jones | John | ABCDEFGHIJKLMNQPGRV | ITBVGOFIFFBGCACBKVFVEAERBBFAJOGIGHAGJNDZJFGFEVKGEEUHECIAZCMAMGLIF | | | | | | | | | |
| 6 | JJ108005 | Brown | John | ABCDEFGHIJKLMNQPGRW | CZBCBADTBSEREKCVFFDCDQCBBNFMFLCFEHFNFGBHDVJFDLCFJBALEKELCCJAAWIR | | | | | | | | | |
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Step 2

Now insert your USB Diagnostics Key into a free USB port on your PC

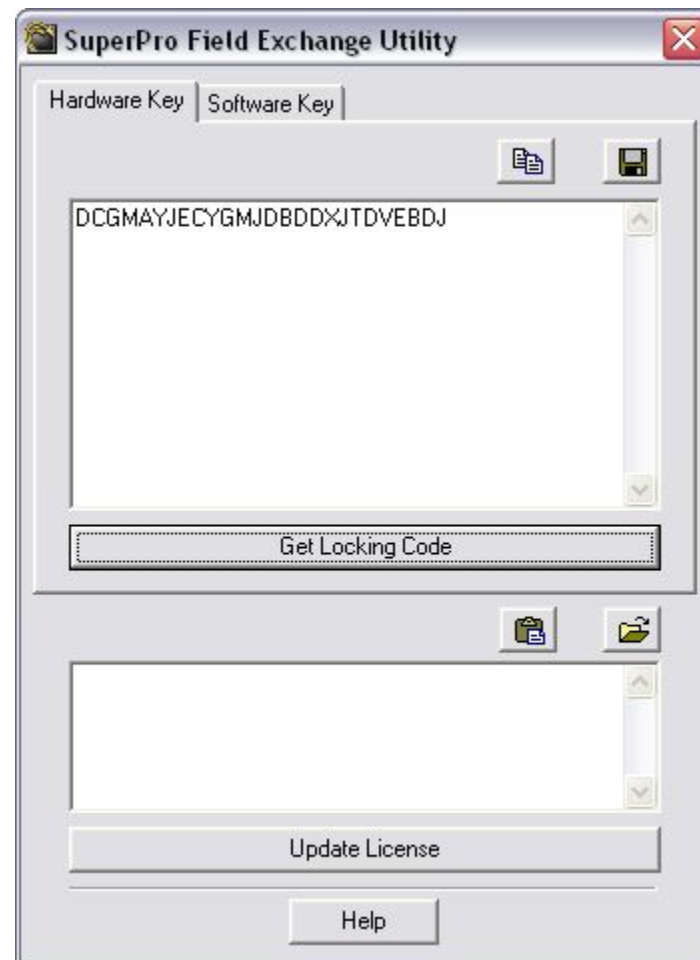
Run the Field Exchange Utility

- File name - fieldexutil.exe

If required - To get a locking code click on the "Get Locking Code" button.

Paste the License Code you copied from the file into the "Update License" box in the Field Exchange Utility

Select the "Update License" option



Step 3

You will see a dialogue box with the "Success!" message

Press "OK"

Your USB Diagnostic Key has now been successfully updated

