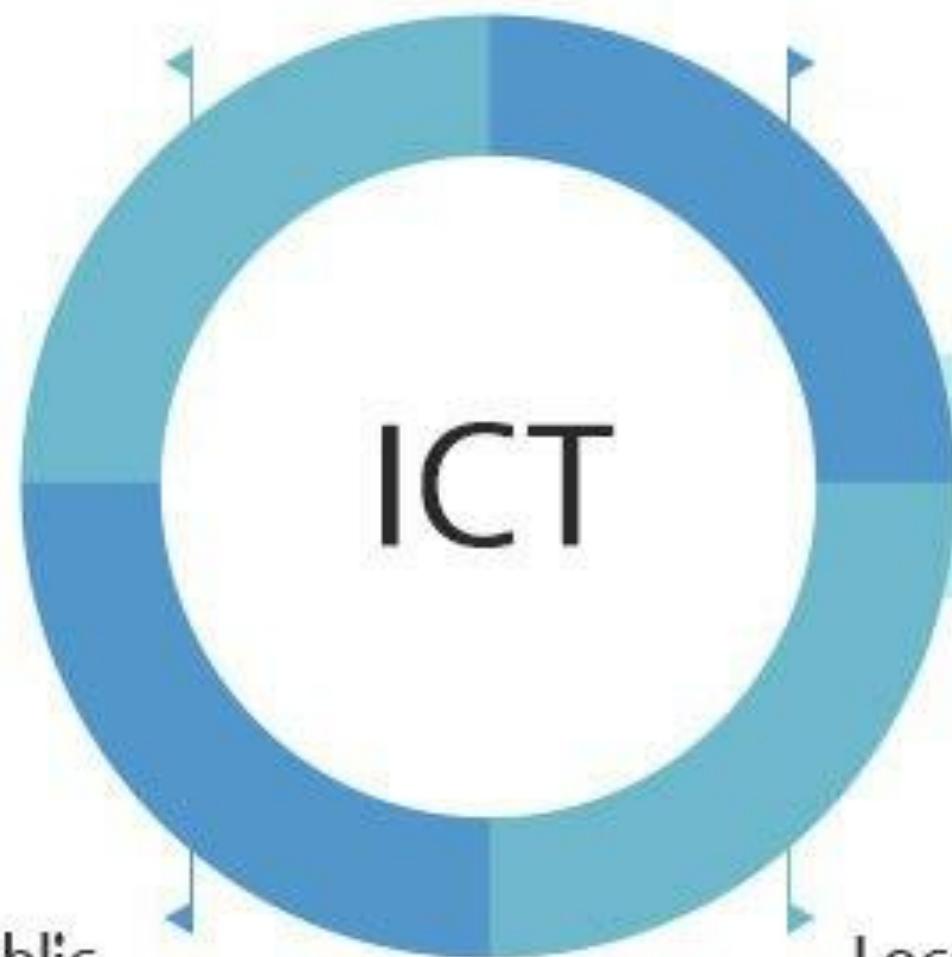


Government  
ministries

Foreign  
countries



Informatization

SMART  
GOVERNMENT

Public  
Enterprises

Local  
governments

# SMART GOVERNMENT ECO-SYSTEM: KEY COMPONENTS



# SMART GOVERNMENT

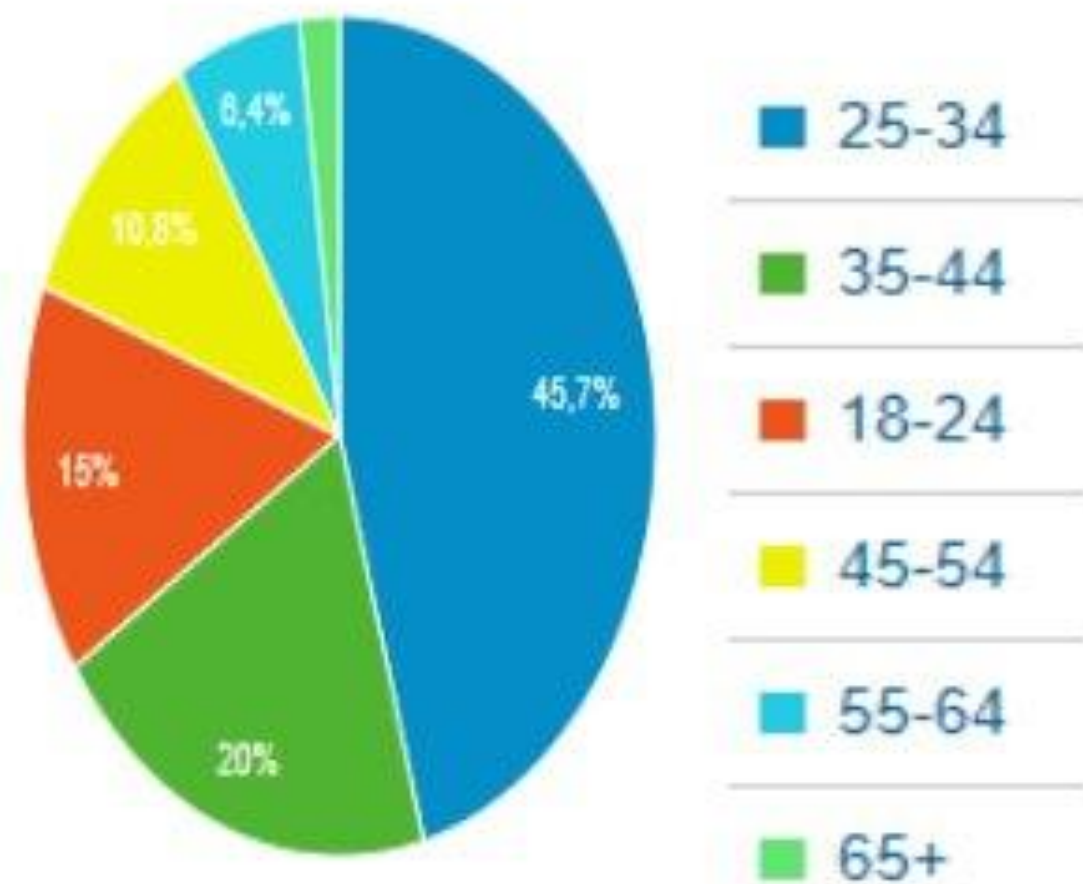
The Next Generation of eGovernment



## Age category of active users of the web-portal

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2017





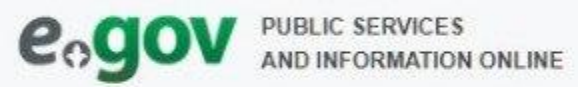
## Who are the users of the electronic government web-portal? ▲

### Gender

- women 4,228,316
- men 2,804,033

2017





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For example: Address reference

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Integrated Call Center 1414 8-800-080-7777 FREE CALL
KAZ RUS ENG

For citizenry For businesses

Help Personal account

- Family
Healthcare Service
Education
Job placement and employment
Social security provision
Citizenship, migration and immigration

- Real estate
Taxes and finances
Legal assistance
Transportation and communication
Tourism and Sports
Military registration and security

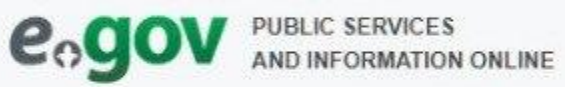
Receive or prolong EDS
Electronic addresses
Obtaining an abstract from statement of residence
Open Government
EGOV.KZ MOBILE APP
GOVERNMENT OF THE REPUBLIC OF KAZAKHSTAN GOVERNMENT.KZ

List of online services

Services provided by state agencies

Portal's news

Виртуальный консультант



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1414 8-800-080-7777  
FREE CALL  
KAZ  
РУС  
ENG

Home → For citizenry → Education → Preschool education

Help

## Preschool education

- Preschool education**
- Secondary education
- Higher and professional education
- Postgraduate education

### Services (6)

- online [View number of queue to kindergarden](#)
- online [Obtaining a license for educational activity](#)
- online [Child queuing for kindergarden](#)

[Documents submission and enrollment to the pre-school educational institutions](#)

[Obtaining an expert assessment to authors and copyright collective for educational publications of pre-school education, primary, basic secondary, general secondary, technical, professional and higher education](#)

Show all (6) ▼

### Helpful information (5)

[Compulsory standard for preschool education programs](#)

[Contacts of children music schools of Astana and Almaty cities and RK regional center](#)

Виртуальный консультант





Search on the portal For example: Address reference

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KA3 PYS ENG

Home -> For citizenry -> Military registration and security -> Military service

Help

# Military service

- Military service**
- Public order
- Training of the population in emergencies

## Services (13)

- online** [Getting military service pass confirmation references](#)
- online** [Statement of residence](#)
- online** [Issue of certificates to the persons having benefits \(participants of GPW, liquidators of Chernobyl disaster, peacekeeping soldier\)](#)

[Acceptance of archive inquiries and/or copies of archival documents within the compass of the special state archive of the Informational analytical center of the Ministry of internal affairs of the Republic of Kazakhstan](#)

[Record registration of people who need the civil housing of military servants of Armed forces of the Republic of Kazakhstan](#)

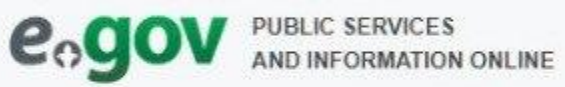
Show all (13) ▼

## Helpful information (15)

[Senior division in universities: selection and admission of students](#)

Виртуальный консул Свернуть все окна





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РУС  
ENG

Home → For citizenry → Real estate → Purchasing, selling, renting

Help

## Purchasing, selling, renting

- Purchasing, selling, renting**
- Housing relations
- Housing and utilities services
- Land relations

### Services (15)

- online [Electronic application for issuance of technical passport for real estate objects](#)
- online [Formalization and getting of acts on the right of temporary free land use](#)
- online [Review the housing lineup number from the state housing stock](#)
- online [Registration, sequence and making decisions by local authorities on housing to those who in need from the state housing stock or housing rented by local authorities in state housing stock](#)
- online [Formalization and getting of acts for the rights to regular land use](#)

Show all (15) ▼

### Payments (23)

- online [State tax for registration of ownership right, economic operation, operational management, trust management, mortgage, rent, use \(except servitudes\) – on garages](#)
- online [State tax for registration of right change or encumbrance of right as a result of changes in terms of the contract, which are the basis of right origin \(right encumbrance\) or other legal facts](#)

Виртуальный консультант



Search on the portal  
For example: Address reference

Go to the visually impaired mode

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FREE CALL  
KAZ  
РУС  
ENG

Home → For citizenry → Citizenship, migration and immigration → Passport and identity card of the RK

Help

## Passport and identity card of the RK

### Passport and identity card of the RK

- Enumeration and deregistration
- For foreigners: entrance to the RF and citizenship
- Travel abroad

### Services (8)

- online [Apply for re-issuance of certificate on first name, last name, middle name change](#)
- online [Acceptance of passports, ID cards](#)
- online [Obtainment of information of IIN](#)
- online [Apply for re-issuance of divorce certificate](#)
- online [Submit electronic application for change of name, middle name and last name change registration](#)

Show all (8) ▼

### Payments (2)

- online [State fee for obtaining passport](#)
- online [State fee for identity card obtainment](#)

### Helpful information (5)

Виртуальный консультант ▲

**Electronic digital signature (EDS) can be saved on the following storage facilities:**

- **filesystem** - choosing this medium, key and registration certificate will be stored on your personal computer in the form of files;
- **Kaztoken** - choosing this medium, key and registration certificates will be stored on the external safeguard medium of key information, secure by PIN-code;
- **EDS on sim-card**- choosing this medium, key and registration certificates will be stored on your sim-card. You may buy an appropriate sim-card at «Beeline» center and State corporation «Citizens for government» JSC (PSC) branches in Astana, Almaty cities.
- **ID card** - in order to save EDS on chip of your ID card (for individuals), address the nearest branch of State corporation "Government for citizens" (PSC) and bring your ID card. For further work with EDS on ID card it's necessary to buy a card reader. Read more details about it on this page.

**Procedure of online application to issue EDS consists of 3 steps:**

Step 1 - Examination of instruction and software installation

Step 2 - Online application

Step 3 - Confirmation of online application at State corporation "Government for citizens" JSC

Step 4 - Installation of registration certificates of National identification center of the RK.