

Government
ministries

Foreign
countries

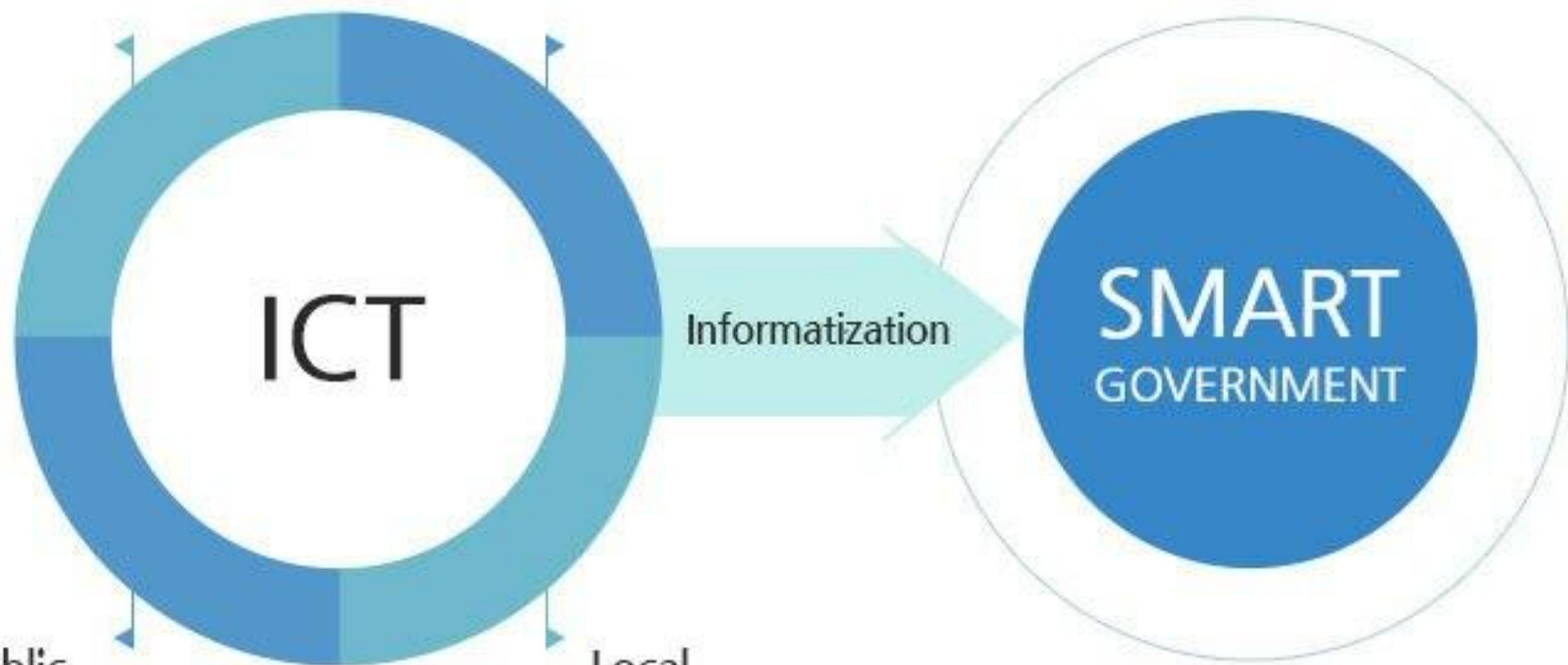
ICT

Informatization

Public
Enterprises

Local
governments

SMART
GOVERNMENT



SMART GOVERNMENT ECO-SYSTEM: KEY COMPONENTS



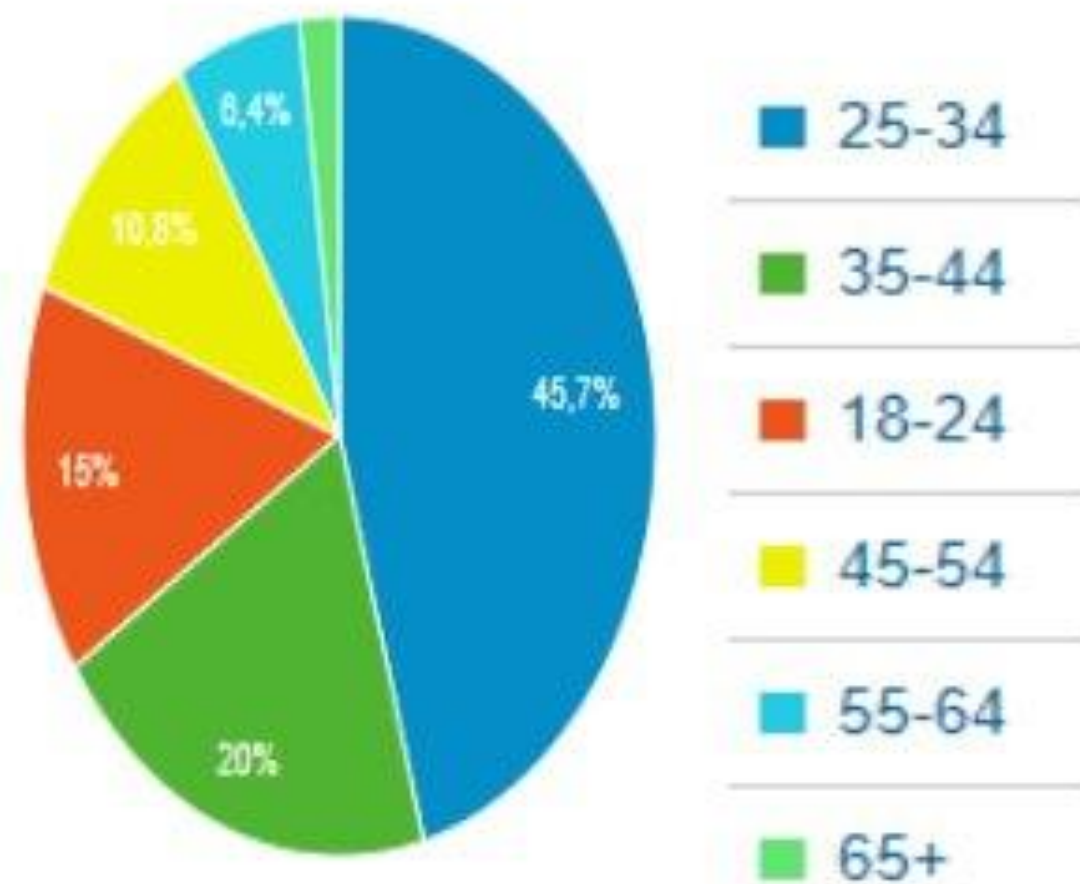
SMART GOVERNMENT

The Next Generation of eGovernment



Age category of active users of the web-portal

2017



Who are the users of the electronic government web-portal? ▲

Gender

- women 4,228,316
- men 2,804,033

2017



Military service

- Military service
- Public order
- Training of the population in emergencies

Services (13)

- online [Getting military service pass confirmation references](#)
- online [Statement of residence](#)
- online [Issue of certificates to the persons having benefits \(participants of GPW, liquidators of Chernobyl disaster, peacekeeping soldier\)](#)
- [Acceptance of archive inquiries and/or copies of archival documents within the compass of the special state archive of the Informational analytical center of the Ministry of internal affairs of the Republic of Kazakhstan](#)
- [Record registration of people who need the civil housing of military servants of Armed forces of the Republic of Kazakhstan](#)

Show all (13) ▼

Helpful information (15)

- [Senior division in universities: selection and admission of students](#)

Passport and identity card of the RK

Passport and identity card of the RK

Enumeration and deregistration

For foreigners: entrance to the RF and citizenship

Travel abroad

Services (8)

- [online Apply for re-issuance of certificate on first name, last name, middle name change](#)
- [online Acceptance of passports, ID cards](#)
- [online Obtainment of information of IIN](#)
- [online Apply for re-issuance of divorce certificate](#)
- [online Submit electronic application for change of name, middle name and last name change registration](#)

Show all (8) ▼

Payments (2)

- [online State fee for obtaining passport](#)
- [online State fee for identity card obtainment](#)

Helpful information (5)

Виртуальный консультант

Electronic digital signature (EDS) can be saved on the following storage facilities:

- **filesystem** - choosing this medium, key and registration certificate will be stored on your personal computer in the form of files;
- **Kaztoken** - choosing this medium, key and registration certificates will be stored on the external safeguard medium of key information, secure by PIN-code;
- **EDS on sim-card**- choosing this medium, key and registration certificates will be stored on your sim-card. You may buy an appropriate sim-card at «Beeline» center and State corporation «Citizens for government» JSC (PSC) branches in Astana, Almaty cities.
- **ID card** - in order to save EDS on chip of your ID card (for individuals), address the nearest branch of State corporation "Government for citizens" (PSC) and bring your ID card. For further work with EDS on ID card it's necessary to buy a card reader. Read more details about it on this page.

Procedure of online application to issue EDS consists of 3 steps:

Step 1 - Examination of instruction and software installation

Step 2 - Online application

Step 3 - Confirmation of online application at State corporation "Government for citizens" JSC

Step 4 - Installation of registration certificates of National identification center of the RK.