

**Assistant** Hello, can I help you?

**Girl** Yes, I'm looking for a new smartphone.

**Assistant** Well, the new SmartTalk 3000 is very popular. Or there's the Micro 4, which is a bit cheaper.

**Girl** Does the Micro 4 have a good camera?

**Assistant** Yes, but the camera on the SmartTalk 3000 is better.

**Girl** And how much are the phones?

**Assistant** The SmartTalk is £120.50 and the Micro 4 is £89.99.

**Girl** I'd like the Micro 4, please. Can I pay by debit card?

**Assistant** Of course. That's £89.99, please ... Can you enter your PIN? ... Would you like a bag?

**Girl** No, thanks.

**Assistant** There you are. Thank you very much.

**Girl** Thanks. Goodbye.



**KEY PHRASES** Complete the phrases with the words below. Which phrases are said by a shop assistant? Which are said by a customer?

cash change comes credit card help like  
looking much next pay PIN receipt would

**In a shop**

How can I <sup>1</sup> \_\_\_\_\_ you?

I'm just <sup>2</sup> \_\_\_\_\_, thanks.

<sup>3</sup> \_\_\_\_\_, please!

How <sup>4</sup> \_\_\_\_\_ is it / are they?

That <sup>5</sup> \_\_\_\_\_ to (£10), please.

How would you like to <sup>6</sup> \_\_\_\_\_?

Can I pay in <sup>7</sup> \_\_\_\_\_ / by debit card / by <sup>8</sup> \_\_\_\_\_?

Enter your <sup>9</sup> \_\_\_\_\_, please.

Here's your <sup>10</sup> \_\_\_\_\_ and receipt.

Could I have a <sup>11</sup> \_\_\_\_\_, please?

Would you <sup>12</sup> \_\_\_\_\_ a bag?

<sup>13</sup> \_\_\_\_\_ you like anything else?

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**KEY**

1 help 2 looking 3 Next 4 much 5 comes 6 pay  
7 cash 8 credit card 9 PIN 10 change 11 receipt  
12 like 14 Would

4  **3.26 VOCABULARY** Listen to three conversations in a shop. Answer the questions for each conversation.

- 1 What product does the customer want to buy?
- 2 Which features do the customer and the shop assistant mention? Choose from the items below.
- 3 How much does the customer spend?

**Features of gadgets** battery life built-in 4G  
built-in webcam a case headphones an HDMI port  
a memory card slot a motion sensor a SIM card  
a touch-screen a USB port Wi-Fi wireless speakers

**Conversation 1** 1 a laptop; 2 touch-screens and a built-in webcam; 3 £269.49

**Conversation 2** 1 a tablet; 2 battery life, a memory card slot and an HDMI port; 3 £105.99

**Conversation 3** 1 a video game controller; 2 a motion sensor and a case; 3 £30.75

1. Who are the main characters?
2. What are they like?
3. Who is a local and who is a foreigner?
4. Find the meaning of the words: chocolates, a cushion, bills, a parcel, a penpal, to borrow

# Homework

1. WB, p.78 all exercises
2. SB, p.82, ex. 7 make up a dialogue
3. Dictionary