Assistant	Hello, can I help you?
Girl	Yes, I'm looking for a new smartphone.
Assistant	Well, the new SmartTalk 3000 is very popular. Or there's the Micro 4, which is a bit cheaper.
Girl	Does the Micro 4 have a good camera?
Assistant	Yes, but the camera on the SmartTalk 3000 is better.
Girl	And how much are the phones?
Assistant	The SmartTalk is £120.50 and the Micro 4 is £89.99.
Girl	I'd like the Micro 4, please. Can I pay by debit card?
Assistant	Of course. That's £89.99, please ... Can you enter your PIN? ... Would you like a bag?
Girl	No, thanks.
Assistant	There you are. Thank you very much.
Girl	Thanks. Goodbye.

KEY PHRASES Complete the phrases with the words below. Which phrases are said by a shop assistant? Which are said by a customer?

cash   change   comes   credit card   help   like
looking   much   next   pay   PIN   receipt   would

In a shop

How can I [1]_____ you?

I'm just [2]_____, thanks.

[3]_____, please!

How [4]_____ is it / are they?

That [5]_____ to (£10), please.

How would you like to [6]_____?

Can I pay in [7]_____ / by debit card / by [8]_____?

Enter your [9]_____, please.

Here's your [10]_____ and receipt.

Could I have a [11]_____, please?

Would you [12]_____ a bag?

[13]_____ you like anything else?

KEY PHRASES Complete the phrases with the words below. Which phrases are said by a shop assistant? Which are said by a customer?

cash change comes credit card help like looking much next pay PIN receipt would

In a shop

How can I ¹_____ you?

I'm just ²_____, thanks.

³_____, please!

How ⁴_____ is it / are they?

That ⁵_____ to (£10), please.

How would you like to ⁶_____?

Can I pay in ⁷_____ / by debit card / by ⁸_____?

Enter your ⁹_____, please.

Here's your ¹⁰_____ and receipt.

Could I have a ¹¹_____, please?

Would you ¹²_____ a bag?

¹³_____ you like anything else?

4 🎧 **3.26** **VOCABULARY** Listen to three conversations in a shop. Answer the questions for each conversation.

1 What product does the customer want to buy?
2 Which features do the customer and the shop assistant mention? Choose from the items below.
3 How much does the customer spend?

Features of gadgets   battery life   built-in 4G
built-in webcam   a case   headphones   an HDMI port
a memory card slot   a motion sensor   a SIM card
a touch-screen   a USB port   Wi-Fi   wireless speakers

Conversation 1 1 a laptop; 2 touch-screens and a built-in webcam; 3 £269.49

Conversation 2 1 a tablet; 2 battery life, a memory card slot and an HDMI port; 3 £105.99

Conversation 3 1 a video game controller; 2 a motion sensor and a case; 3 £30.75

1. Who are the main characters?

2. What are they like?

3. Who is a local and who is a foreigner?

4. Find the meaning of the words: chocolates, a cushion, bills, a parcel, a penpal, to borrow

Homework

1. WB, p.78 all exercises

2. SB, p.82, ex. 7 make up a dialogue

3. Dictionary