## First Impressions





What do you notice first when you meet a new person?





#### **FIRST IMPRESSIONS**

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What do you notice?

PERSONALITY

HAIR

EYES

TEETH

VOICE

SMILE

FACE

CLOTHES

st five first impressions that you believe others generally have of you in a	first meeting:

# 'You can't judge a book by its cover'

# Consider the following questions and then fill in your best guess:

•a. It takes	seconds to make a first		
impression.			
		more meetings to	
change or undo a bad first impression.			
c% of o	ur message is	through our body	
language.			
		through our tone.	
e% of o	ur message is	though our words.	

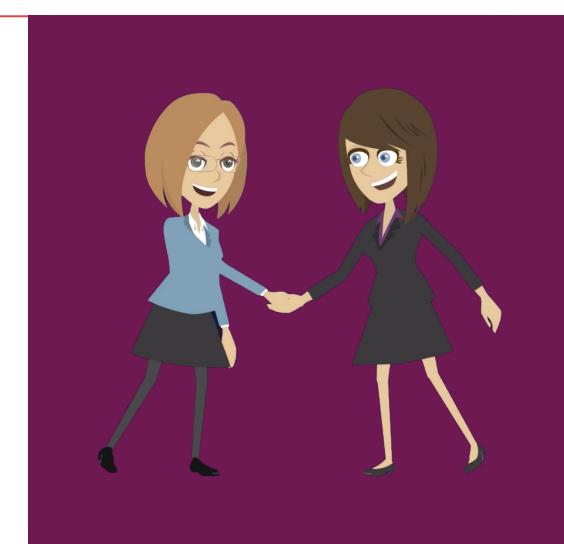
#### **ANSWER KEY:**

- a. It takes *30* seconds to make a first impression.
- b. It takes approximately **20** more meetings to change or undo a bad first impression.
- c. 55% of our message is through our body language.
- d. 38% of our message is through our tone.
- e. 7% of our message is through our words.

## Name two situations where you have made a positive first impression



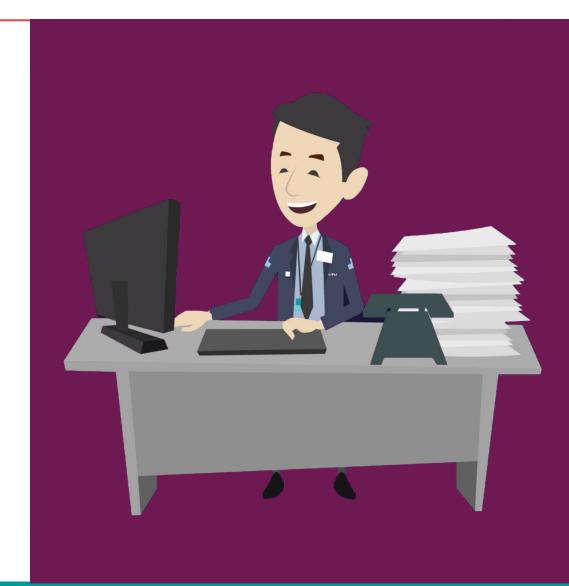
- 1. How did you do this?
- 2. What was the impact of making a positive first impression?
- 3. How did this make you feel?



## greeting someone:



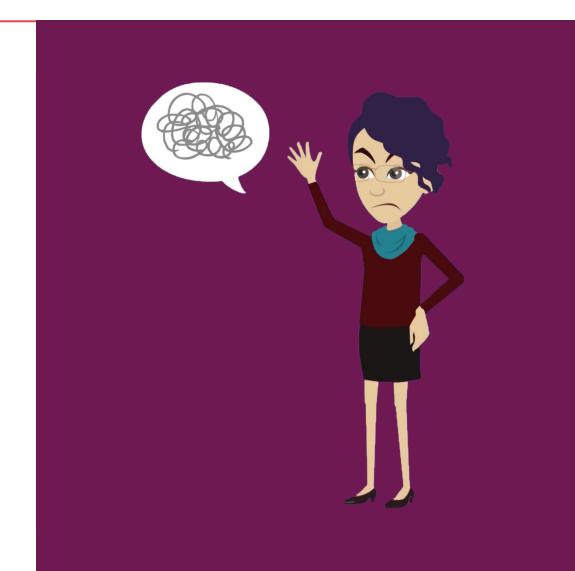
- F Friendly (smile)
- R Respectful
- **E** Engaged (eye contact)
- S Self-confident
- **H** –Handshake (firm)



## Name two situations where you have made a negative first impression



- 1. How did you do this?
- 2. What was the impact of making a negative first impression?
- 3. How did you feel?
- 4. What would you do differently next time?



### **Elevator Speech**

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An "elevator speech" is a brief summary that you use to quickly describe yourself when you meet someone who could potentially become an important person in your life (a new friend, future employer, mentor, employment reference, etc.). The name of the speech comes from the idea that you should be able to deliver your summary in the time it takes for an elevator ride — not less than 30 seconds and not more than 2 minutes.

 Write your elevator speech and be prepared to give it with the appropriate twist at an unexpected time