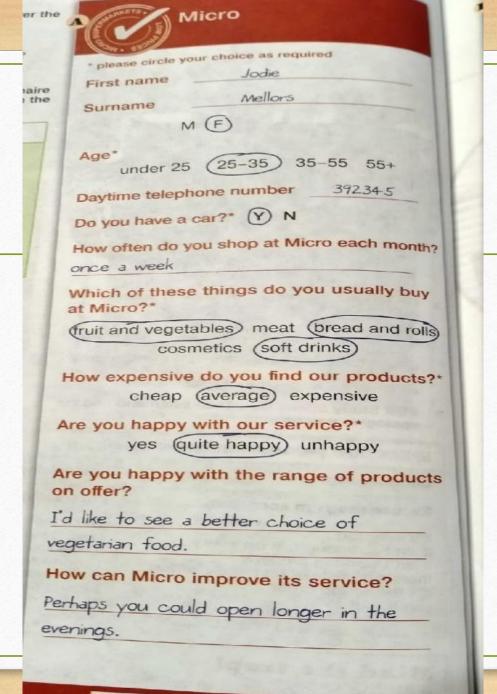
Анкеты

Questionnaires

Forward 8



Thank you for your time!

Правила составления анкеты опроса

TRAIN YOUR BRAIN | Questionnaires

- Give your questionnaire a title so it's clear what it is for.
- 2 Make sure you only ask for information you really need.
- 3 Make sure each question only asks about one thing.
- 4 Write your questions in a logical order personal information like name or age should be together at the top. Be careful with word order!
- 5 Check that any multiple choice questions include all the possible answers.

Сопоставь вопросы 1-4 с ответами а-d

Match questions 1-4 with the groups of answers a-d below.

- 1 How often do you buy Top One magazine?
- 2 Are you happy with the service in our restaurants?
- 3 How do you find the prices in our snack bar?
- 4 What do you think about the choice of goods in our supermarket?

A cheap/ average / expensive

B poor / average / good

C unhappy / quite satisfied/ very satisfied

D never / sometimes / often

- Put the words and phrases in the correct order to make questions. Then match them with answers a-f.
 - 1 how often/do/our restaurant/visit/you?
 - 2 the service/you/satisfied with/are?
 - 3 buy/you/in our shop/what/usually/do?
 - 4 in our café/do/think of/the prices/you/what?
 - 5 your/what/the new menu/is/opinion of?
 - 6 improve/can/our service/we/how?
 - a Quite expensive.
 - **b** You should open on Sundays too.
 - c CDs and books.
 - d Yes, very satisfied.
 - e It's better than before.
 - f About twice a week.

- 1. How often do you visit our restaurant? F about twice a week.
- 2. Are you satisfied with the service? Yes, very satisfied.

Напишите анкету об удовлетворенности клиентов вашей школьной закусочной или столовой. Следовать указаниям ниже.

- 1 What personal information do you need to know about your customers? Name/Age/Class/Gender/Phone number?
- 2 Which of these things do you want to ask about in your questionnaire? Choose at least four.
- prices
- service
- choice
- opening hours
- quality of the food
- what you usually buy
- how often you visit
- how to improve service