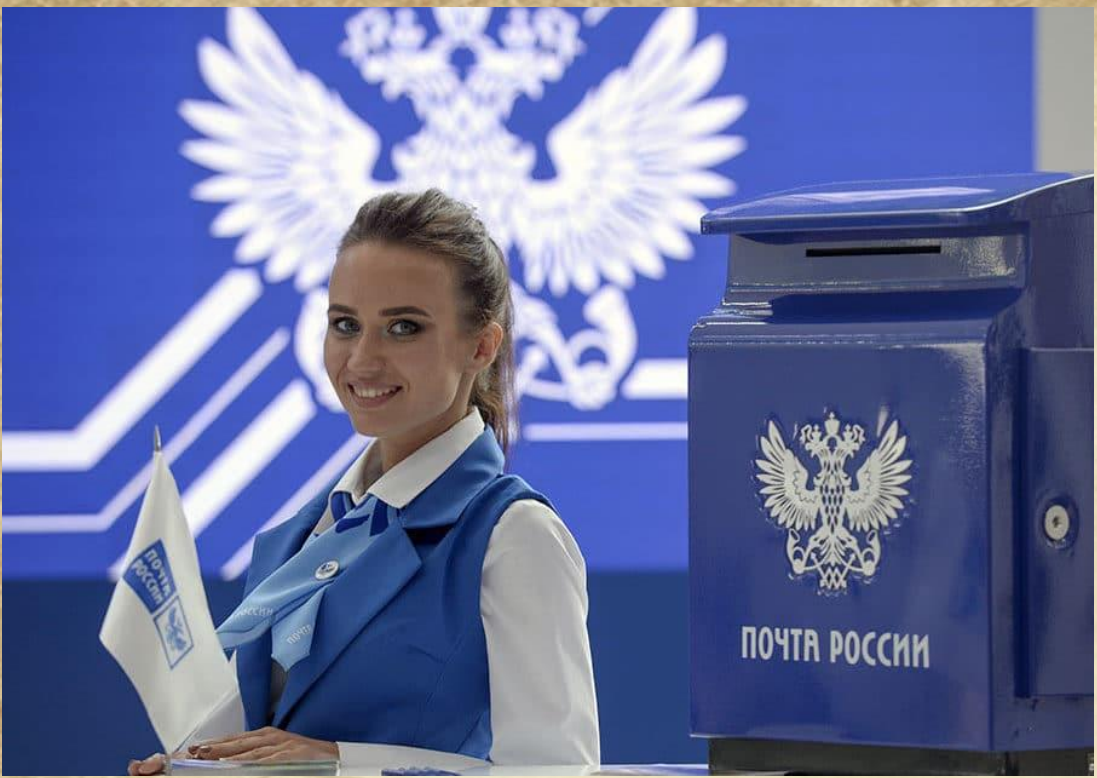


A post office is a public facility that provides mail services, including accepting of letters and parcels, providing post office boxes, and selling postage stamps, packaging, and stationery. Post offices may also offer additional services. These include providing and accepting government forms (such as passport applications), processing government services and fees (such as road tax), and postal savings or banking services (such as savings accounts and money orders). The chief administrator of a post office is called a postmaster. Russian Post employs about 390,000 people and has over 42,000 post offices, with its headquarters in Moscow. Russian Post owns 49.99% of the "Pochta Bank" (formerly Leto-Bank). In March 2019, Russian Post established sorting points in the UK and Finland to reduce delivery time of parcels from Western online stores to Russia.

01:30



- 1) necessary documents
- 2) tracking postal parcel
- 3) if packaging is an extra service
- 4) cost of sending a parcel inside the country
- 5) duration of delivery

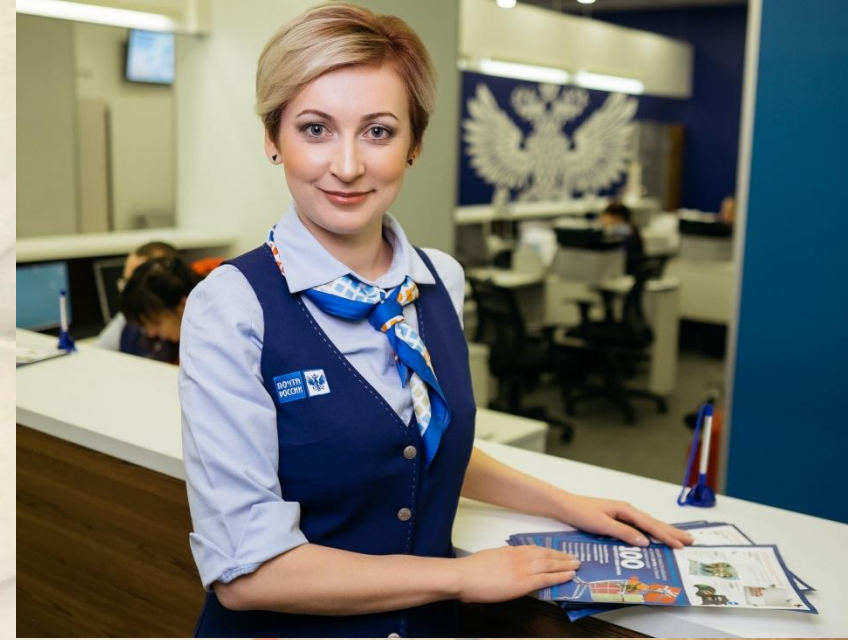


You are considering sending a parcel at the post office and now you'd like to get more information. In 1.5 minutes you are to ask five direct questions to find out about the following:

01:30

00:20





- where and when the photo was taken
- what/who is in the photo
- what is happening
- why you keep the photo in your album
- why you decided to show the picture to your friend





- where and when the photo was taken
- what/who is in the photo
- what is happening
- why you keep the photo in your album
- why you decided to show the picture to your friend

01:30



- where and when the photo was taken
- what/who is in the photo
- what is happening
- why you keep the photo in your album
- why you decided to show the picture to your friend

02:00



01:30

- where and when the photo was taken
- what/who is in the photo
- what is happening
- why you keep the photo in your album
- why you decided to show the picture to your friend





02:00

- where and when the photo was taken
- what/who is in the photo
- what is happening
- why you keep the photo in your album
- why you decided to show the picture to your friend





01:30

- where and when the photo was taken
- what/who is in the photo
- what is happening
- why you keep the photo in your album
- why you decided to show the picture to your friend

to

MAIL

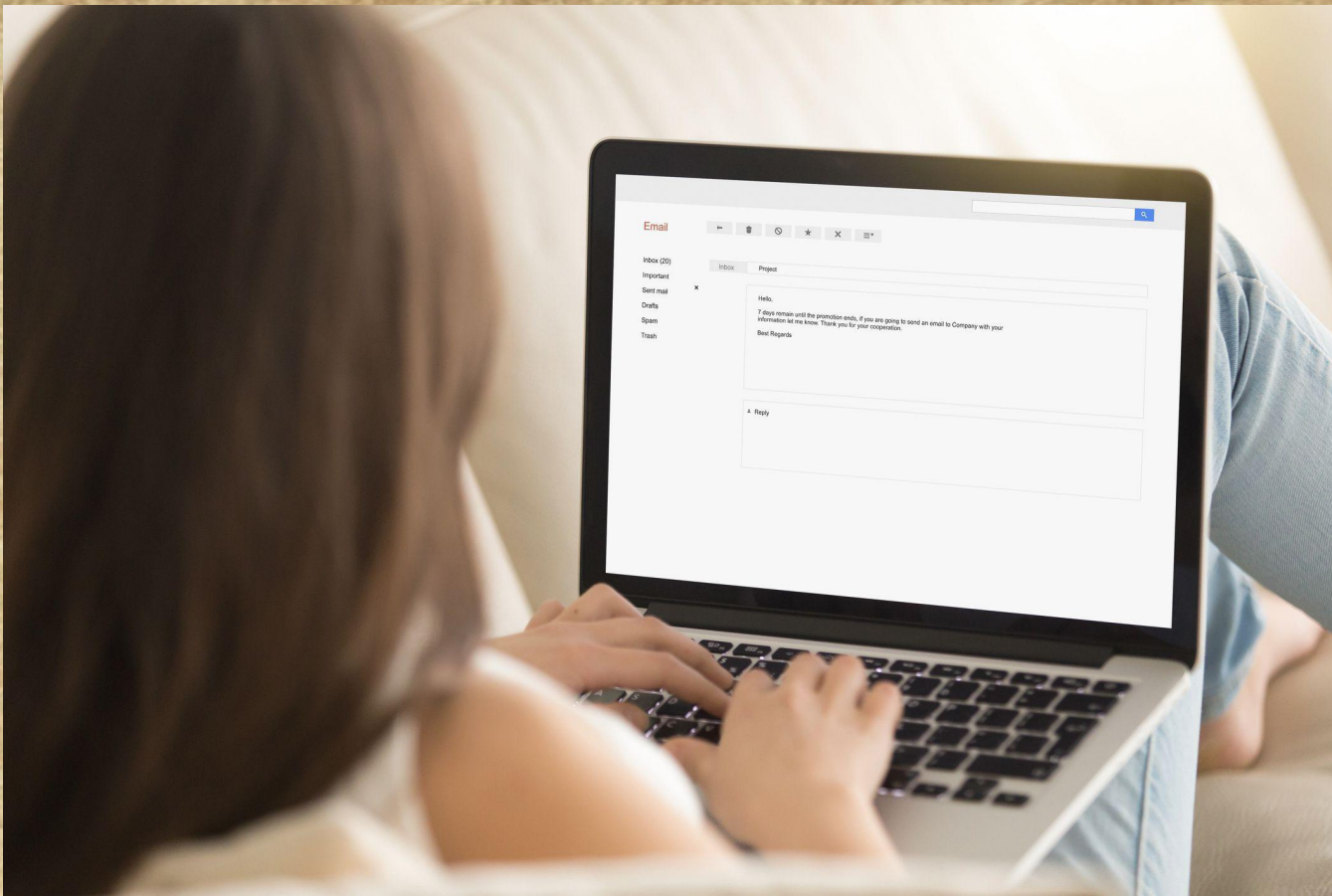
NEWS



02:00

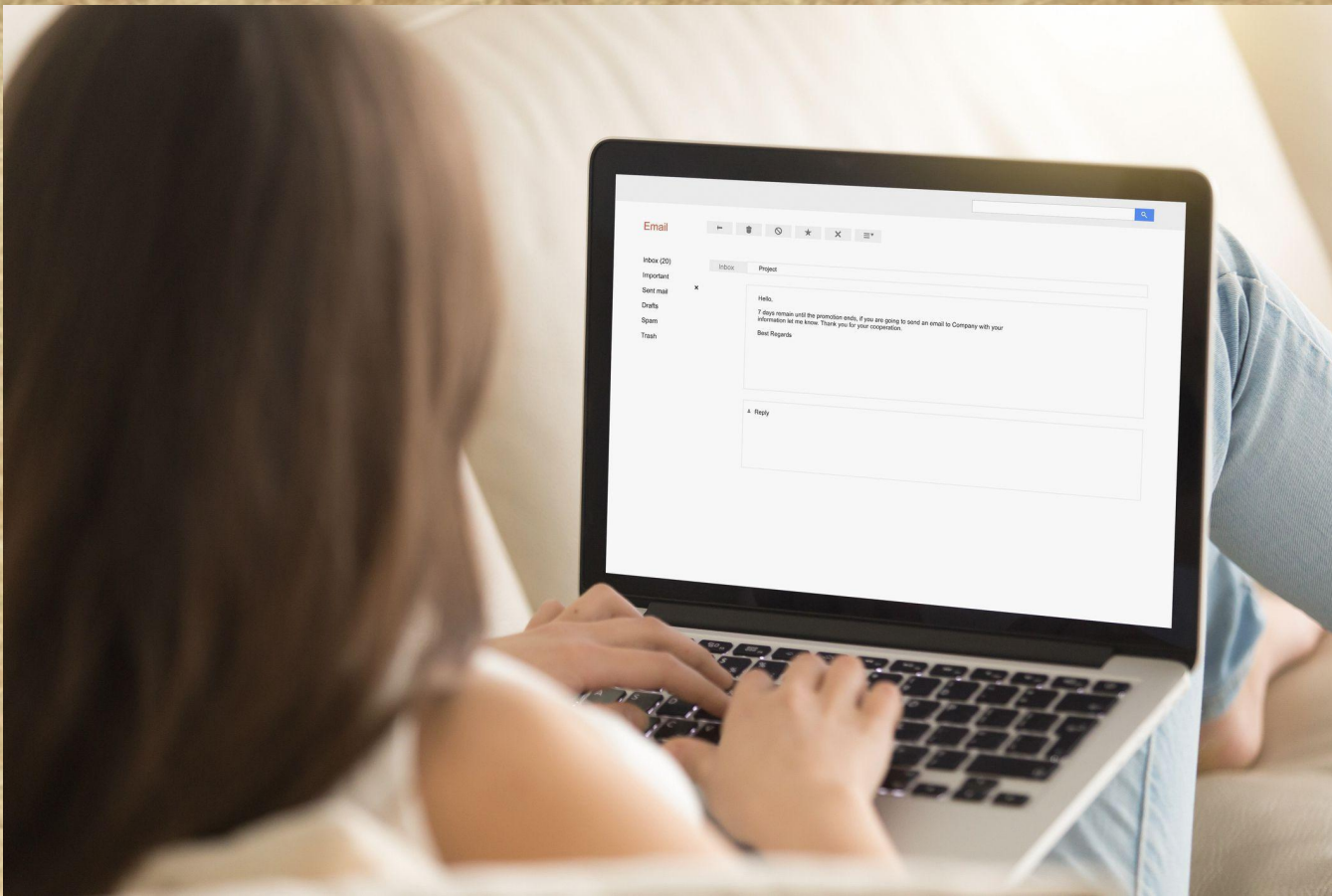
- where and when the photo was taken
- what/who is in the photo
- what is happening
- why you keep the photo in your album
- why you decided to show the picture to your friend





- give a brief description of the photos (action, location)
- say what the pictures have in common
- say in what way the pictures are different
- say which way of corresponding presented in the pictures you prefer
- explain why

01:30



- give a brief description of the photos (action, location)
- say what the pictures have in common
- say in what way the pictures are different
- say which way of corresponding presented in the pictures you prefer
- explain why

02:00