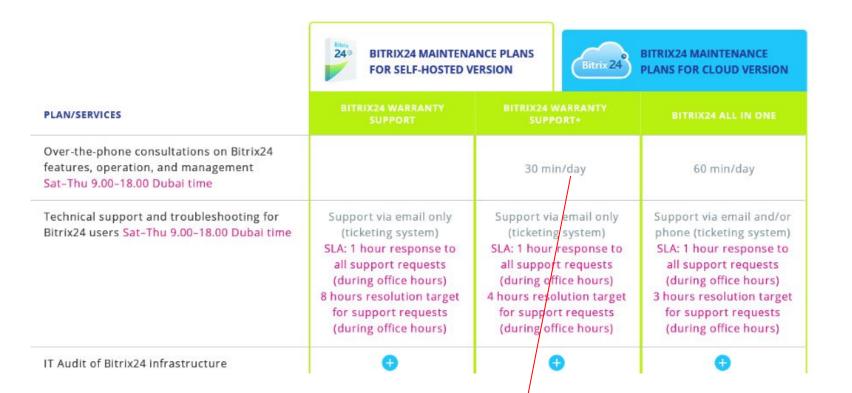


## Для верхней строки таблицы – серый шрифт

PLAN/SERVICESGUARANTEED SERVICES	FIRSTBIT WARRANTY SUPPORT	FIRSTBIT WARRANTY SUPPORT PLUS	FIRSTBIT ALL IN ONE
Consultation over the phone	30 min per day	60 min per day	90 min per day



Для верхних двух строк таблицы – серый шрифт BITRIX24 ALL IN ONE **BITRIX24 WARRANTY** BITRIX24 WARRANTY SUPPORT SUPPORT 5, 30 min/day 60 min/day Support via email and/or Support via email only Support via email only (ticketing system) (ticketing system) phone (ticketing system) SLA: 1 hour response to SLA: 1 hour response to SLA: 1 hour response to all support requests all support requests all support requests 4 users (during office hours) 8 (during office hours) 4 (during office hours) 3

## FirstBIT ERP Maintenance







