

# Primary Service Center in Mars IS

# PSC as a Part of Mars Service Desk



# Typical Day of PSC Analyst



We answer customer's calls



We process emails sent to us



We handle tickets coming from our website



We provide support through Instant messaging



We run projects and activities



BlackBerry

# PSC Analyst Profile

## *If you:*

- have **motivation** to develop **in IT** and your friends recognize you as an IT guru
- are always looking for improvement opportunities and able to **drive changes**
- enjoy **communicating** with people and do it effectively
- have strong **analytical** and **problem solving skills**
- love to speak **English, French or German** language

**Our team is waiting for you!**



# Development Opportunities







We Love Fun