

Primary Service Center in Mars IS

PSC as a Part of Mars Service Desk



Typical Day of PSC Analyst



We answer customer's calls



We process emails sent to us



We handle tickets coming from our website



We provide support through Instant messaging



We run projects and activities



BlackBerry

PSC Analyst Profile

If you:

- have **motivation** to develop **in IT** and your friends recognize you as an **IT guru**
- are always looking for improvement opportunities and able to **drive changes**
- enjoy **communicating** with people and do it effectively
- have strong **analytical** and **problem solving skills**
- love to speak **English, French or German** language

Our team is waiting for you!



Development Opportunities



Technical Expertise

People management

Service management

Project management



We Love Fun