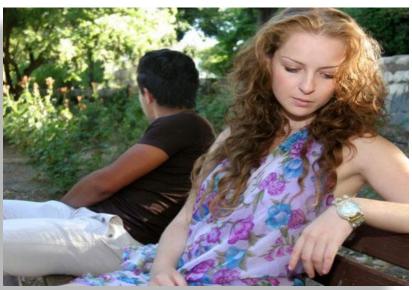
## CONFITCT RESOLUTION CENTRE





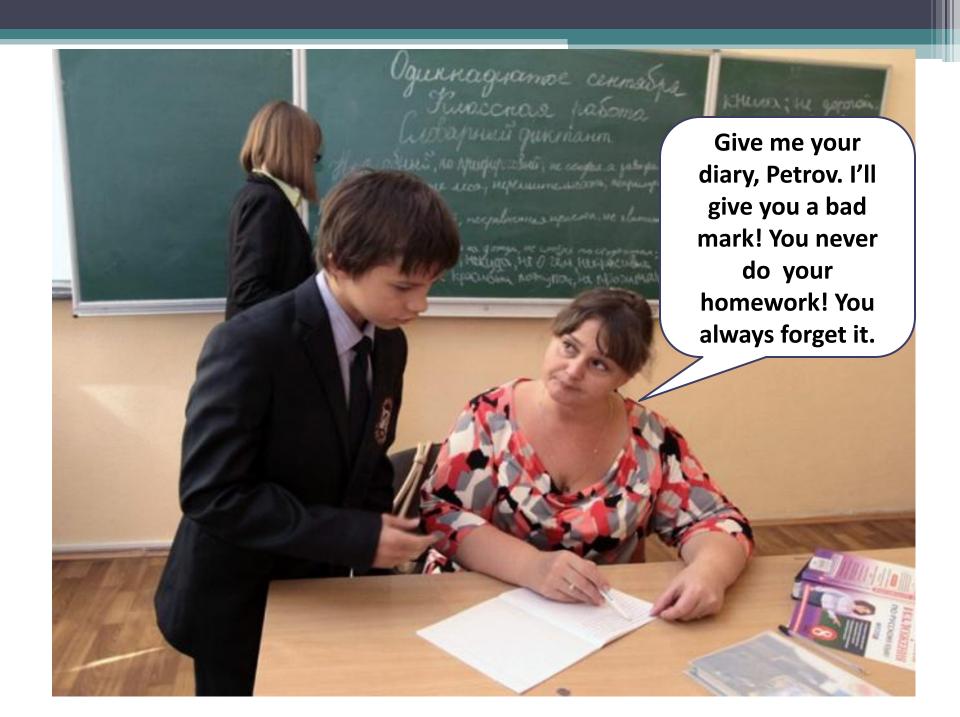
















## Be tolerant and you will prevent conflicts.

## Now I know how to ...

Now I can ...

Now I know ...

## THANK YOU FOR YOUR TIME AND COOPERATION.