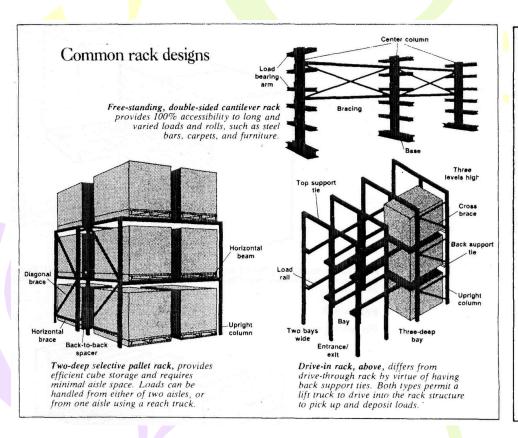
9. Materials handling, computerization, and packaging issues

- Materials Handling Equipment
 - 1.1. Manual or nonautomated materials handling systems
 - 1.2. Automated handling systems
- 2. Warehousing in just-in-time environment
- 3. Packaging
 - 3.1. Functions of packaging
 - 3.2. Effects of packaging on Costs and Customer Service
- 4. Computer technology, information, and warehouse management

1. Storage and Order-Picking Equipment: racks, shelving, drawers, and operator-controlled devices (e.g., forklift trucks)

- Storage racks
- Gravity flow storage racks
- Bin shelving systems
- Modular storage drawers and cabinets
- "Fixed" and "movable" storage systems.



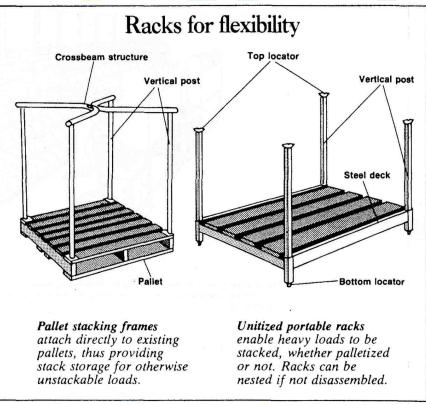
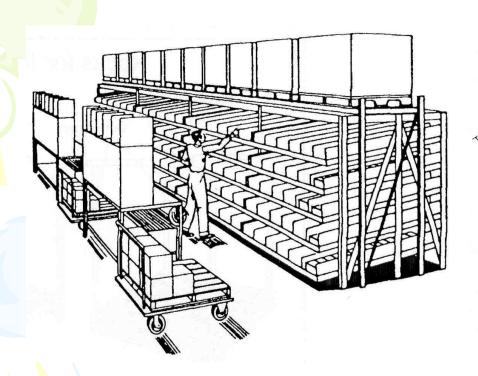


Figure 1 – Nonautomated storage units – storage racks



49'

Figure 2 – Gravity flow storage racks

Figure 3 – Bin shelving systems

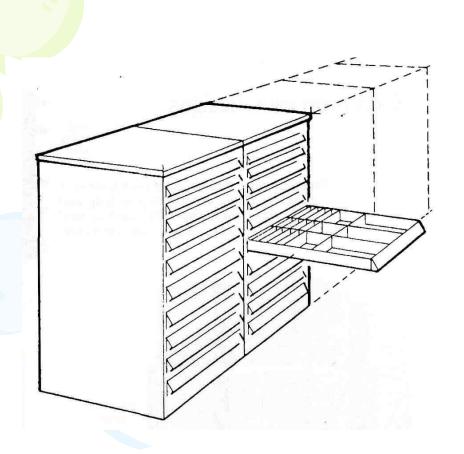


Figure 4 – Modular storage drawers and cabinets

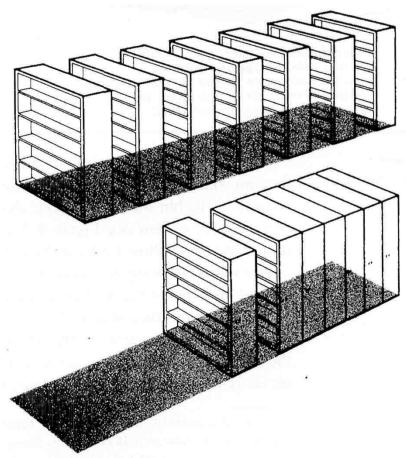


Figure 5 – Bin shelving mezzanine

2. Transportation and Sorting Equipment

- Forklift trucks
- Platform trucks
- Hand trucks
- Cranes
- Carts

Automated Handling Systems

- Automated storage and retrieval systems (AS/RS)
- Carousels
- Case-picking and item-picking equipment
- Conveyors
- Robots
- Scanning systems
- Automatic Guided Vehicle Systems (AGVSs)

Benefits of Automated Materials Handling Systems

| Benefit | Percent of respondents that |
|---------------------------------|-----------------------------|
| | "agree" or "strongly agree" |
| Labor cost reduction | 98.8% |
| Ability to increase output rate | 95.2 |
| Improvement in consistency of | 92.1 |
| service | |
| Reduction in materials | 92.1 |
| handling | |
| Increased accuracy level | 89.5 |
| Service availability | 87,0 |
| Improvement in speed of | 81.0 |
| service | |

Disadvantages of Automated Materials Handling Systems

- Initial capital cost.
- Downtime or unreliability of equipment/maintenance interruptions.
- Software-related problems (e.g., poor documentation, incompatibility, failure).
- Capacity problems.
- Lack of flexibility to respond to changing environment.
- Maintenance costs.
- User interface and training.
- Worker acceptance.
- Obsolescence.

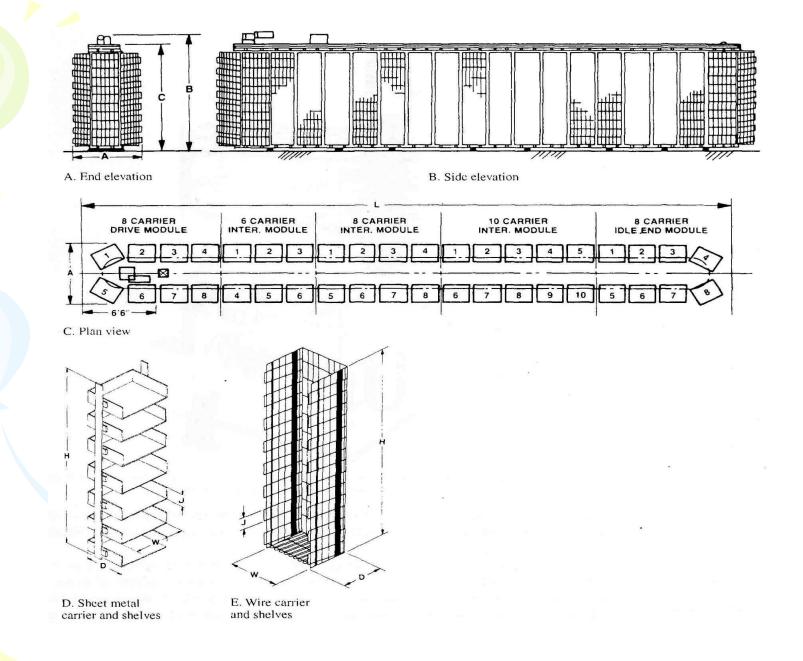


Figure 6 – Horizontal carousels

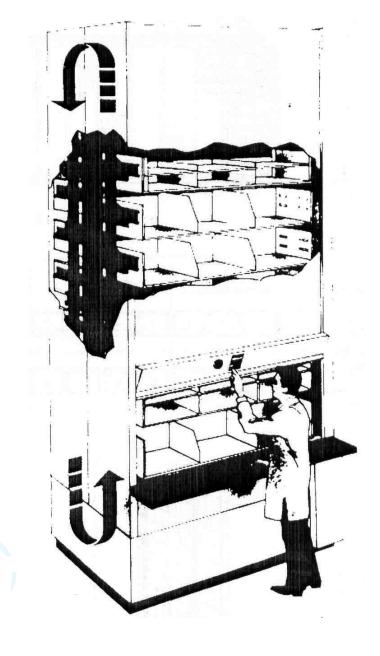


Figure 7 – Vertical carousels

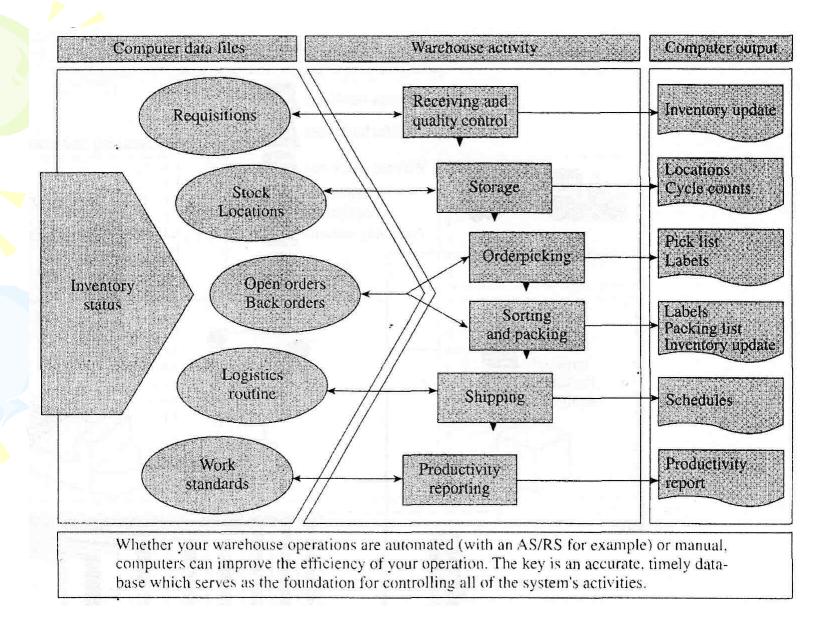


Figure 8 – Computers throughout the warehouse

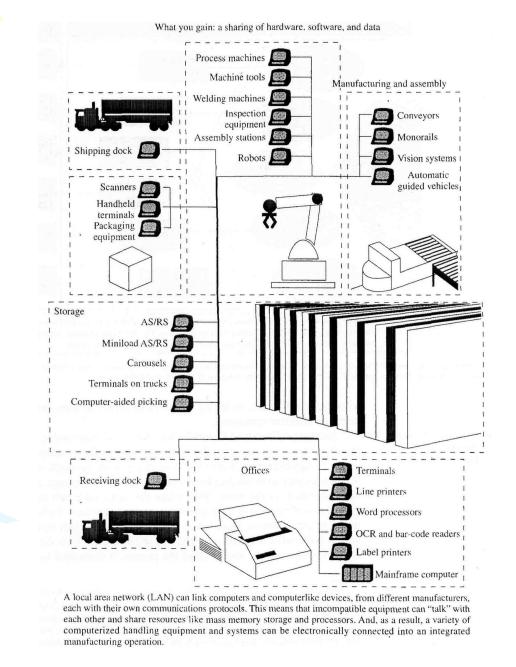


Figure 9 – A local area network (LAN) example