

# Системы онлайн- бронирования авиабилетов

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# Две группы игроков на онлайн-рынке

- **Агентства путешествий**
  - Expedia.com, Orbitz.com, Travelocity.com
  - дают выбор из большого числа авиакомпаний
  - изначально ориентированы на пакеты услуг (билеты, гостиница, аренда автомобиля...)
- **Отдельные авиакомпании и их альянсы**
  - American Airlines, Alitalia, British Airways, Delta Air Lines, Finnair, KLM, Lufthansa, SAS, Аэрофлот, Трансаэро, S7; **oneworld**, SkyTeam, Star Alliance
  - дают выбор рейсов одной (собственной) авиакомпании или ограниченного числа ассоциированных авиакомпаний
  - первоначально продавали только билеты, сейчас налицо тенденция к продаже пакетов услуг



# Шаги бронирования

Поиск

Выбор варианта полёта

Подтверждение выбора

Пассажиры

Оплата

Подтверждение  
оплаты

Alitalia logo and navigation menu. Search form with fields for 'From', 'To', 'Departure date', and 'Return date'. A 'Search' button is visible. Below the search form, there are promotional banners and a 'Book and buy your ticket online' section with a 'Book and buy' button.

Departure	Arrival	Aircraft
07:45	Rome - Fiumicino	ATR 72-600
08:30	Amsterdam - Schiphol Intl.	ATR 72-600
09:35	Rome - Fiumicino	ATR 72-600
11:35	Amsterdam - Schiphol Intl.	ATR 72-600
13:35	Rome - Fiumicino	ATR 72-600
13:50	Amsterdam - Schiphol Intl.	ATR 72-600
13:50	Moscow - Sheremetyevo	ATR 72-600
12:00	Moscow - Sheremetyevo	ATR 72-600
12:00	Amsterdam - Schiphol Intl.	ATR 72-600
13:50	Amsterdam - Schiphol Intl.	ATR 72-600

Alitalia logo and navigation menu. 'PASSENGER DETAILS' section with a form for entering passenger information, including name, last name, and contact details. There are also dropdown menus for 'Home' and 'Frequent Flyer'.

Flight	Departure	Arrival	Aircraft	Miles/Flights
AZ 301	Saturday, 12 April	Moscow, Sheremetyevo	ATR 72-600	1402 miles **
AZ 302	Saturday, 12 April	Rome, Fiumicino	ATR 72-600	1402 miles **
AZ 303	Saturday, 12 April	Moscow, Sheremetyevo	ATR 72-600	1402 miles **
AZ 304	Saturday, 12 April	Rome, Fiumicino	ATR 72-600	1402 miles **

City	Airport name	Airport code	Alitalia Terminal	Time zone	Distance from the City
Moscow	Moscow, Sheremetyevo	SVO		4.0 GMT	0 km

# Поиск 1



Search by [Google™](#)  | [Join Dividend Miles](#) |   |   Remember Me | [Log-in Help](#)

**U.S AIRWAYS** *Fly with us.*

[Book travel](#) | [Dividend Miles](#) | [Specials](#) | [Travel tools](#) | [About US](#)

[book now](#) | [check-in](#) | [flight status](#) | [my trip](#)

**flights** | [hotels](#) | [cars](#) | [cruises](#) | [vacations](#)

From  [find airport](#)  
To  [find airport](#)

Depart Mar  25  7 am

Return Mar  26  7 am

Cabin

Adult  1  Child  0  [Route Map](#)

Search  Low Fare Finder (for flexible dates)  
By  Schedule (for set dates)

[One-Way & Advanced Ticket Search](#)

**OCEAN DR**

We've got your ticket to a great deal on car rentals [Book now ▶](#)

**News**

- [New baggage policy](#)
- [Check out our new worldwide sites](#)
- [New premium wine selection](#)
- [Reach new heights when you read with kids](#)

**Specials**

- [Adventures in Scotland from \\$725\\* roundtrip](#)
- [20% off to Europe and 20,000 miles](#)

**US Airways Vacations**

- [Up to 40% off at Beaches](#)
- [Save \\$50\\* on your Las Vegas vacation](#)

**Dividend Miles**

- [Dividend Miles for your customers](#)
- [Count miles not sheep](#)

[Baggage](#)  
[Gift cards](#)  
[Travel agents](#)

[quick links](#)



book now | check-in | flight status | my trip

**flights** | hotels | cars | cruises | vacations

From  [find airport](#)

To  [find airport](#)

Depart Mar  7 am

Return Mar  7 am

Cabin Coach - Lowest Available

Adult  Child  [Route Map](#)

Search  Low Fare Finder (for flexible dates)  
By  Schedule (for set dates)

[One-Way & Advanced Ticket Search](#)

## Основные параметры

- Откуда/Куда
- Дата туда/Дата обратно
- Пассажиры
  - Взрослые
  - Дети (2-12)
  - Младенцы (<2)
- Способ поиска
  - Точно в указанную дату
  - Самая низкая цена
- Класс обслуживания
  - Экономический
  - Бизнес



## Дополнительные параметры

- Полёт в одну сторону
- Полёт через несколько городов
- Искать близлежащие аэропорты
- Время вылета
  - Утро/День/Вечер/Ночь
  - 00:01 – 23:00
- Только прямые рейсы
- Предпочтительные авиакомпании
- Особые категории пассажиров
  - Молодёжь
  - Пожилые
  - Военнослужащие
- Искать билеты с возмещением стоимости




## Форма расширенного поиска



Search by Google™   Join Dividend Miles |  DM# or User Name  Password   Remember Me

**U.S AIRWAYS**  
*Fly with US.*

 The new In-flight Café  
New menus with more choices [Learn more >](#)

[Book travel](#) | [Dividend Miles](#) | [Specials](#) | [Travel tools](#) | [About US](#)

Home > Book travel > Flights > **Book a flight**

### Flight Reservations

[Enter Details](#) [Low Fare Finder](#) [Build Itinerary](#) [Purchase](#) [Confirmation](#)

Tell us about your trip. Not sure where you want to go? Check out our [Route map](#).

Roundtrip
  One-Way
  Multi-City
  Dividend Miles Mileage Redemption

From:  [find airport](#)
 To:  [find airport](#)  
 Include nearby airports
  Include nearby airports

Depart: Mar  25  7 am 
 Return: Mar  26  7 am

Ticket  Coach - Lowest Available  eCertificate

Number of Passengers

Adults (15-64)	Seniors (65 +)	Children (2-14)	Infants (in seat)	Infants (on lap)
<input type="text"/> 1	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0

Search by:  Low Fare Finder - my travel dates are flexible  
 Schedule - my travel dates are set

#### Book travel

- [Flights](#)
- [Cars](#)
- [Hotels](#)
- [Air & hotel](#)
- [Vacations](#)
- [Cruises](#)
- [Where we fly](#)
- [Worldwide sites](#)

#### Need Help?

- 
- 
- 
-



## Расширяемая форма поиска

Book Flights ? View/Change Reservations Flight Check-In

Round-Trip
  One-Way
 [Multi-City](#)

Redeem **AAdvantage** Miles

[Español](#)

From: [Lookup](#)

Departure Date:  
 Mar  26  Morning

To: [Lookup](#)

Return Date:  
 Mar  28  Afternoon

airports within  0 Miles

Passengers:  1

[Promotion Code](#)

[My Dates are Flexible](#)

**Advanced Search**  
 Cabin Preference, Children, Country of Residence

**GO**

Book Flights ? View/Change Reservations Flight Check-In

Round-Trip
  One-Way
 [Multi-City](#)

Redeem **AAdvantage** Miles

[Español](#)

From: [Lookup](#)

Departure Date:  
 Mar  26  Morning

To: [Lookup](#)

Return Date:  
 Mar  28  Afternoon

airports within  0 Miles

Search by  
**New**>  Price & Schedule  
 Schedule  Price

[Promotion Code](#)

[My Dates are Flexible](#)

**Advanced Search**

Maximum 8 passengers per reservation.

[Adults](#)  1 [Seniors](#)  0 [Children](#)  0 [Infant in a seat](#)  0

[Children Under 15 Traveling Alone](#)

Number of Stops:  
 No Preference

Cabin Preference:  
 Economy with Restrictions

Resident of:  
 United States

Number of Flights to Display:  
 10

Select Carrier:  
 AA, American Eagle and AmericanConnection®  
 AA, American Eagle, AmericanConnection® and oneworld  
 [All Carriers](#)



**Advanced Search**



**GO**

# Предлагаемое решение 1

**Авиабилеты** Ж/д билеты Гостиница ..... ..

Туда и обратно  В одну сторону [Через несколько городов](#)

Откуда   Куда  

Туда    Время     Обратнo

Искать билеты строго на указанную дату  
 Искать наиболее дешёвые билеты в интервале  $\pm 3$  дня

Пассажиры  
Взрослые

[Дети](#), [Класс обслуживания](#), [Возвращаемые билеты](#),  
[Рейсы без пересадок](#), [Предпочтительные авиакомпании](#)

**Найти**

# Предлагаемое решение 2

**Авиабилеты** Ж/д билеты Гостиница ..... ..

Туда и обратно  В одну сторону [Через несколько городов](#)

Откуда  Куда

Туда  Время  Обратно  Время

мар 20  любое  мар 21  любое

Искать билеты строго на указанную дату

Искать наиболее дешёвые билеты в интервале  $\pm 3$  дня

Пассажиры

Взрослые

Дети (2-11 лет)

Младенцы (<2 лет) на руках

Младенцы (<2 лет) в кресле

[Класс обслуживания](#), [Возвращаемые билеты](#),  
[Рейсы без пересадок](#), [Предпочтительные авиакомпании](#)

Найти

# Выбор города 1

## Способы выбора города

- СВОБОДНЫЙ ВВОД
- ЛИСТБОКС
- ВСПЛЫВАЮЩЕЕ ОКНО
- ИНТЕЛЛЕКТУАЛЬНЫЙ ВЫБОР (smart search)

From	<input type="text" value="mon"/>	<a href="#">find airport</a>
To	<input type="text" value="Montego Bay, Jamaica (MBJ)"/>	<a href="#">find airport</a>
Depart	<input type="text" value="Ma"/>	<input type="text" value="Montgomery, AL (MGM)"/>
Return	<input type="text" value="Ma"/>	<input type="text" value="Montserrat, Montserrat (MNI)"/>
Cabin	<input type="text" value="Co"/>	<input type="text" value="Monterey, CA (MRY)"/>
Adult	<input type="text" value="1"/>	<input type="text" value="Montrose, CO (MTJ)"/>
		<input type="text" value="Montreal, QC (YUL)"/>

# Выбор города 2

## Обработка ошибок ввода



The screenshot shows a travel booking interface with the following elements:

- Navigation tabs: flights (selected), flight + hotel, hotels, car hire, parking.
- Search criteria:
  - from: PAIRS
  - to: LONDON
- Error messages (highlighted in a red box):
  - > invalid from airport,
  - > invalid to airport,

## GDS (Global Distribution Systems)

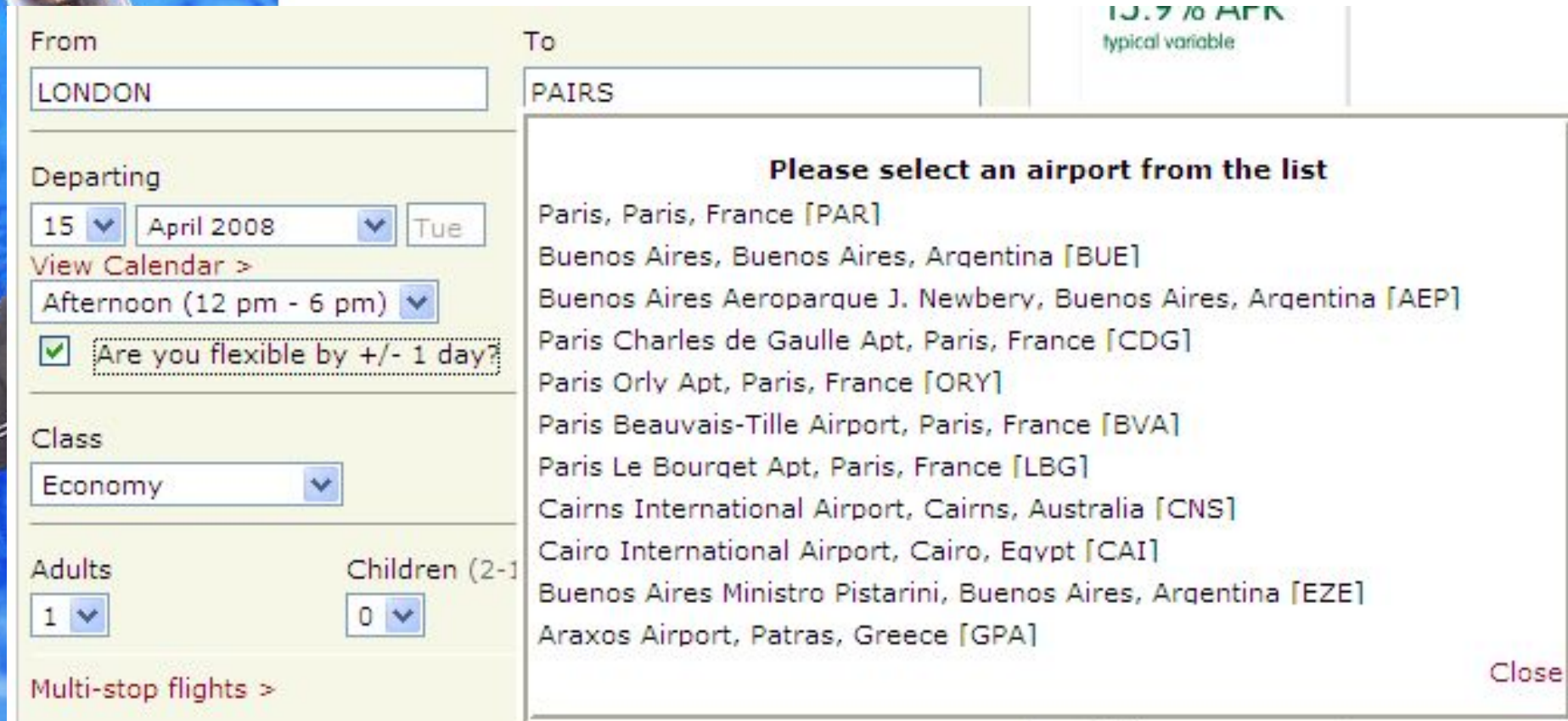
MOW = Москва, все аэропорты

SVO = Москва, Шереметьево

DME = Москва, Домодедово

# Выбор города 3

## Обработка ошибок ввода



The screenshot shows a flight booking form with the following fields and options:

- From:** LONDON
- To:** PAIRS
- Departing:** 15 April 2008, Tue
- View Calendar >**
- Time:** Afternoon (12 pm - 6 pm)
- Flexibility:**  Are you flexible by +/- 1 day?
- Class:** Economy
- Adults:** 1
- Children (2-11):** 0
- Multi-stop flights >**

The dropdown menu for the 'To' field is open, displaying a list of airports with the title "Please select an airport from the list":

- Paris, Paris, France [PAR]
- Buenos Aires, Buenos Aires, Argentina [BUE]
- Buenos Aires Aeroparque J. Newbery, Buenos Aires, Argentina [AEP]
- Paris Charles de Gaulle Apt, Paris, France [CDG]
- Paris Orly Apt, Paris, France [ORY]
- Paris Beauvais-Tille Airport, Paris, France [BVA]
- Paris Le Bourget Apt, Paris, France [LBG]
- Cairns International Airport, Cairns, Australia [CNS]
- Cairo International Airport, Cairo, Egypt [CAI]
- Buenos Aires Ministro Pistarini, Buenos Aires, Argentina [EZE]
- Araxos Airport, Patras, Greece [GPA]

A "Close" button is located at the bottom right of the dropdown menu.

Ньюёрк  Нью-Йорк

# Выбор города 4

- Нельзя заменять введённое пользователем название города на код города/аэропорта

The image shows two identical flight search forms side-by-side. Each form has a light blue background. The left form has the 'From' field filled with 'Copenhagen' and the 'To' field filled with 'Hong Kong'. The right form has the 'From' field filled with 'CPH' and the 'To' field filled with 'HKG'. Both forms have a 'Find' button with a right-pointing arrow and a checkbox labeled 'incl. nearby airports' below each field. A small empty square box is positioned between the two forms, below the 'Find' button.


- Допустима замена:  
Copenhagen   
Copenhagen, Denmark (CPH)

# Выбор варианта полёта 1

Сначала – «туда», затем – «обратно»

## 1 Choose a departing flight or [view complete roundtrips](#)

Sort by:  Price  Duration  Departure time  Arrival time

 from **\$434** Roundtrip

**8:10 am** Depart Copenhagen (CPH)  
Arrive Moscow (SVO) **8:05 pm**


Thu **10-Apr**  
Duration: 9hr 55mn



**LOT-Polish Airlines** ✈️5452 / 677  
Connect in Warsaw (WAW)

[Preview seat availability](#)

[→ Choose this departure](#)

 from **\$451** Roundtrip

**9:00 am** Depart Copenhagen (CPH)  
Arrive Moscow (SVO) **1:40 pm**


Thu **10-Apr**  
Duration: 2hr 40mn



**Aeroflot-Russian Airlines** 216  
Nonstop flight

[Preview seat availability](#)

[→ Choose this departure](#)

 from **\$452** Roundtrip

**9:30 am** Depart Copenhagen (CPH)  
Arrive Moscow (SVO) **4:25 pm**


Thu **10-Apr**  
Duration: 4hr 55mn



**Czech Airlines** 505 / 894  
Connect in Prague (PRG)

[Preview seat availability](#)

[→ Choose this departure](#)

 from **\$452** Roundtrip

**6:45 am** Depart Copenhagen (CPH)  
Arrive Moscow (SVO) **1:50 pm**


Thu **10-Apr**  
Duration: 5hr 5mn



**Czech Airlines** 503 / 892  
Connect in Prague (PRG)

[Preview seat availability](#)

[→ Choose this departure](#)

 from **\$452** Roundtrip

**6:45 am** Depart Copenhagen (CPH)  
Arrive Moscow (SVO) **4:25 pm**

Thu **10-Apr**  
Duration: 7hr 40mn



**Czech Airlines** 503 / 894  
Connect in Prague (PRG)

[Preview seat availability](#)

[→ Choose this departure](#)




# Выбор варианта полёта 2

## Скомпонованные варианты «туда – обратно»

Choose a complete roundtrip flight or [view flights separately](#)

Sort by:  Price  Duration  Departure time  Arrival time

 **\$434.40**

**8:10 am** Depart Copenhagen (CPH)  
Arrive Moscow (SVO) **8:05 pm**

Thu **10-Apr**  
Duration: 9hr 55mn



**LOT-Polish Airlines** ↔5452 / 677  
Connect in Warsaw (WAW)

**8:15 pm** Depart Moscow (SVO)  
Arrive Copenhagen (CPH) **8:50 pm**

Sun **20-Apr**  
Duration: 2hr 35mn



**SAS 2735**  
Nonstop flight

[Preview seat availability](#)

[→ Choose this flight](#)

 **\$451.20**

**9:00 am** Depart Copenhagen (CPH)  
Arrive Moscow (SVO) **1:40 pm**

Thu **10-Apr**  
Duration: 2hr 40mn



**Aeroflot-Russian Airlines 216**  
Nonstop flight

**7:25 am** Depart Moscow (SVO)  
Arrive Copenhagen (CPH) **8:05 am**

Sun **20-Apr**  
Duration: 2hr 40mn



**Aeroflot-Russian Airlines 215**  
Nonstop flight

[Preview seat availability](#)

[→ Choose this flight](#)

 **\$452.70**

**9:30 am** Depart Copenhagen (CPH)  
Arrive Moscow (SVO) **4:25 pm**

Thu **10-Apr**  
Duration: 4hr 55mn



**Czech Airlines 505 / 894**  
Connect in Prague (PRG)

**10:45 pm** Depart Moscow (SVO)  
Arrive Copenhagen (CPH) **8:45 am**  
**am** ⓘ +1 day

Sun **20-Apr**  
Duration: 12hr 0mn



**Czech Airlines 905 / 504**  
Connect in Prague (PRG)

[Preview seat availability](#)

[→ Choose this flight](#)

# Выбор варианта полёта 3

## Параллельный выбор «туда» и «обратно»

туда				обратно			
Москва (MOW) - Амстердам (AMS): Чт 10 апр				Амстердам (AMS) - Москва (MOW): Пт 18 апр			
Вылет	Прибытие	Рейс	Время в пути	Вылет	Прибытие	Рейс	Время в пути
● Москва, Домодедово 05:40	Мюнхен 06:55	<a href="#">LH3197</a> 🇺🇸	6:50	○ Амстердам 07:10	Мюнхен 08:35	<a href="#">LH4705</a> 🇺🇸	7:00
Мюнхен 09:00	Амстердам 10:30	<a href="#">LH4692</a> 🇺🇸		Мюнхен 11:10	Москва, Домодедово 16:10	<a href="#">LH3194</a> 🇺🇸	
○ Москва, Домодедово 07:05	Франкфурт-на-Майне 08:25	<a href="#">LH3189</a> 🇺🇸	6:55	● Амстердам 07:35	Франкфурт-на-Майне 08:45	<a href="#">LH4689</a> 🇺🇸	6:15
Франкфурт-на-Майне 10:50	Амстердам 12:00	<a href="#">LH4674</a> 🇺🇸		Франкфурт-на-Майне 10:45	Москва, Домодедово 15:50	<a href="#">LH3184</a> 🇺🇸	
● Москва, Домодедово 13:20	Мюнхен 14:35	<a href="#">LH3191</a> 🇺🇸	7:05	○ Амстердам 08:30	Гамбург 09:30	<a href="#">LH4661</a> 🇺🇸	5:00
Мюнхен 16:55	Амстердам 18:25	<a href="#">LH4700</a> 🇺🇸		Гамбург 10:40	Москва, Домодедово 15:30	<a href="#">LH3206</a> 🇺🇸	
○ Москва, Домодедово 13:30	Франкфурт-на-Майне 14:50	<a href="#">LH3181</a> 🇺🇸	6:00	○ Амстердам 08:45	Мюнхен 10:10	<a href="#">LH4691</a> 🇺🇸	5:25
Франкфурт-на-Майне 16:20	Амстердам 17:30	<a href="#">LH4680</a> 🇺🇸		Мюнхен 11:10	Москва, Домодедово 16:10	<a href="#">LH3194</a> 🇺🇸	
○ Москва, Домодедово 13:30	Франкфурт-на-Майне 14:50	<a href="#">LH3181</a> 🇺🇸	7:25	● Амстердам 09:55	Франкфурт-на-Майне 11:05	<a href="#">LH4671</a> 🇺🇸	6:10
Франкфурт-на-Майне 17:55	Амстердам 18:55	<a href="#">LH4682</a> 🇺🇸		Франкфурт-на-Майне 13:00	Москва, Домодедово 18:05	<a href="#">LH3186</a> 🇺🇸	

# Выбор варианта полёта 4

## Две недели

Choose your travel dates

**Change your search**

**From**  
Moscow

**To** > Where we fly  
Amsterdam, Netherlands

**Depart**  
10/04/08

**Return**  
24/04/08

**Class** > what's this?  
Economy

**Ticket type**  
> what's this?  
 Lowest price  
 Flexible conditions

**Adults** **Child** **Infants**  
(12+) (2-11) (<2)  
1 0 0

> Under 12, travelling without someone 16 or over?  
> Additional needs

[Change](#)

**Outbound**  
Moscow - Amsterdam

◀ Previous week  Also change the inbound calendar dates Next week ▶

Mon 7 Apr	Tue 8 Apr	Wed 9 Apr	Thu 10 Apr	Fri 11 Apr	Sat 12 Apr	Sun 13 Apr
From 6245RUB	From 5850RUB	From 5850RUB	From 6638RUB	From 5850RUB	From 5475RUB	From 6413RUB
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- Lowest adult price excluding [taxes, fees, charges and surcharges](#).
- If you change your outbound date the inbound prices may change.
- Prices are quoted in Russian Roubles (RUB).
- > [Currency calculator](#)

**Inbound**  
Amsterdam - Moscow

◀ Previous week  Also change the outbound calendar dates Next week ▶

Mon 21 Apr	Tue 22 Apr	Wed 23 Apr	Thu 24 Apr	Fri 25 Apr	Sat 26 Apr	Sun 27 Apr
From 11513RUB	From 14063RUB	From 6638RUB	From 6638RUB	From 13613RUB	From 16013RUB	From 12413RUB
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- Lowest adult price excluding [taxes, fees, charges and surcharges](#).
- If you change your outbound date the inbound prices may change.
- Prices are quoted in Russian Roubles (RUB).
- > [Currency calculator](#)

# Выбор варианта полёта 5

## Матрица 7\*7

Пожалуйста, выберите даты и рейсы

Москва (MOW) - Амстердам (AMS) ?

■ Самая низкая цена ■ Изменить даты

	обратно Вт 15 апр	обратно Ср 16 апр	обратно Чт 17 апр	обратно Пт 18 апр	обратно Сб 19 апр	обратно Вс 20 апр	обратно Пн 21 апр
туда Пн 7 апр	<input type="radio"/> руб 16784	<input type="radio"/> руб 16784	<input type="radio"/> руб 16784	<input type="radio"/> руб 16784	<input type="radio"/> руб 16823	<input type="radio"/> руб 20758	<input type="radio"/> руб 16817
туда Вт 8 апр	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16618	<input type="radio"/> руб 20553	<input type="radio"/> руб 16237
туда Ср 9 апр	<input type="radio"/> руб 16034	<input type="radio"/> руб 16034	<input type="radio"/> руб 16034	<input type="radio"/> руб 16034	<input type="radio"/> руб 16448	<input type="radio"/> руб 20383	<input type="radio"/> руб 16067
туда Чт 10 апр	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input checked="" type="radio"/> руб 16204	<input type="radio"/> руб 16618	<input type="radio"/> руб 20553	<input type="radio"/> руб 16237
туда Пт 11 апр	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16618	<input type="radio"/> руб 20553	<input type="radio"/> руб 16237
туда Сб 12 апр	<input type="radio"/> руб 16289	<input type="radio"/> руб 16289	<input type="radio"/> руб 16289	<input type="radio"/> руб 16289	<input type="radio"/> руб 16703	<input type="radio"/> руб 20638	<input type="radio"/> руб 16322
туда Вс 13 апр	<input type="radio"/> руб 20403	<input type="radio"/> руб 19468	<input type="radio"/> руб 16014	<input type="radio"/> руб 16954	<input type="radio"/> руб 16448	<input type="radio"/> руб 20383	<input type="radio"/> руб 16067

🔍 Новый поиск → Продолжить

# Тарифные правила

BLACKOUT\_DATES:NO BLACKOUT DATES APPLY.

DAY/TIME:NO DAY/TIME TRAVEL RESTRICTIONS APPLY.

RESERVATION/TICKETING:CONFIRMED RESERVATIONS ARE REQUIRED FOR ALL SECTORS.

WHEN RESERVATIONS ARE MADE AT LEAST 100 DAYS BEFORE

DEPARTURE, TICKETING MUST BE COMPLETED AT LEAST 93

DAYS BEFORE DEPARTURE.

OR - CONFIRMED RESERVATIONS ARE REQUIRED FOR ALL SECTORS.

WHEN RESERVATIONS ARE MADE AT LEAST 14 DAYS BEFORE

DEPARTURE, TICKETING MUST BE COMPLETED WITHIN 7

DAYS AFTER RESERVATIONS ARE MADE.

OR - CONFIRMED RESERVATIONS ARE REQUIRED FOR ALL SECTORS.

WHEN RESERVATIONS ARE MADE AT LEAST 8 DAYS BEFORE

DEPARTURE, TICKETING MUST BE COMPLETED AT LEAST 7

DAYS BEFORE DEPARTURE.

OR - CONFIRMED RESERVATIONS ARE REQUIRED FOR ALL SECTORS.

TICKETING MUST BE COMPLETED WITHIN 24 HOURS AFTER

RESERVATIONS ARE MADE.

MINIMUM\_STAY:TRAVEL FROM LAST FARE BREAK OUTSIDE COUNTRY OF FARE

ORIGIN MUST COMMENCE NO EARLIER THAN THE FIRST SUN

AFTER DEPARTURE OF THE FIRST INTERNATIONAL SECTOR.

OR - TRAVEL FROM LAST SECTOR MUST COMMENCE NO EARLIER

THAN 3 DAYS AFTER DEPARTURE FROM FARE ORIGIN.

MAXIMUM\_STAY:TRAVEL FROM LAST SECTOR MUST COMMENCE NO LATER THAN 3

MONTHS AFTER DEPARTURE FROM FARE ORIGIN.

SEASONALITY:NO SEASONAL TRAVEL RESTRICTIONS APPLY.

FLIGHTS: THE FARE COMPONENT MUST BE ON

ONE OR MORE OF THE FOLLOWING ANY SU FLIGHT.

SURCHARGES:NO SURCHARGE REQUIREMENTS APPLY.

PENALTIES:ORIGINATING RUSSIA - CANCELLATIONS

BEFORE DEPARTURE

CANCELLATIONS PERMITTED FOR CANCEL/REFUND.

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING.

FULL FARE PAID IF TICKET IS PRESENTED FOR A REFUND

MORE THAN 24 HOURS BEFORE DEPARTURE TIME SHOWN

ON THE FIRST FLIGHT COUPON.

FARE PAID LESS 25 PERCENT IF TICKET IS PRESENTED

FOR A REFUND LESS THAN 24 HOURS BEFORE DEPARTURE

TIME SHOWN ON THE FIRST FLIGHT COUPON.

BEFORE DEPARTURE

TICKET IS NON-REFUNDABLE IN CASE OF NO-SHOW.

AFTER DEPARTURE

CANCELLATIONS PERMITTED FOR CANCEL/REFUND.

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING.

REFUND THE DIFFERENCE BETWEEN THE FARE PAID AND

THE APPLICABLE FARE FOR THE TRANSPORTATION USED

IN EFFECT ON THE DAY OF ORIGINAL TICKET ISSUE

IF TICKET IS PRESENTED FOR A REFUND MORE THAN

24 HOURS BEFORE DEPARTURE TIME

■ Вносить изменения не разрешено.

■ Билет не может быть предъявлен к возврату



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