

Системы онлайн- бронирования авиабилетов

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Две группы игроков на онлайн-рынке

- Агентства путешествий
 - Expedia.com, Orbitz.com, Travelocity.com
 - дают выбор из большого числа авиакомпаний
 - изначально ориентированы на пакеты услуг (билеты, гостиница, аренда автомобиля...)
- Отдельные авиакомпании и их альянсы
 - American Airlines, Alitalia, British Airways, Delta Air Lines, Finnair, KLM, Lufthansa, SAS, Аэрофлот, Трансаэро, S7; **oneworld**, SkyTeam, Star Alliance
 - дают выбор рейсов одной (собственной) авиакомпании или ограниченного числа ассоциированных авиакомпаний
 - первоначально продавали только билеты, сейчас налицо тенденция к продаже пакетов услуг



Шаги бронирования

Поиск

Выбор варианта полёта

Подтверждение выбора

Пассажиры

Оплата

Подтверждение
оплаты

Alitalia
SEARCH
FROM: Moscow
TO: Rome
CLASS: Economy
CARRIER: Alitalia
FLIGHT: 62101
DEPART: 12/04/2009
ARRIVE: 13/04/2009
PRICE: 148 €/PAX
18 taxes and charges included

Alitalia
BOOK AND BUY
Change your flight
Select your flight
Ticket details
Passenger details
Purchase
Receipt

Flight	Departure	Arrival	Aircraft	Miles/Flights
62 301	Saturday, 12 April Rome, Florence	06:55	Alitalia 62101	1482 miles **
62 302	Saturday, 13 April Florence, Rome	13:55	Alitalia 62101	1482 miles **

Alitalia
BOOK AND BUY
Change your flight
Select your flight
Ticket details
Passenger details
Purchase
Receipt

PASSENGER DETAILS

Please enter your first name and last name exactly as they appear on the passport/identification document required for your travel. Tickets are valid for the named passenger only and are not transferable.

Passenger 1: Adult

Name*

Last Name*

Type of contact* International dialling code*

Home

Seat preference:

Frequent Flyer:
Program:

Alitalia
BOOK AND BUY
Change your flight
Select your flight
Ticket details
Passenger details
Purchase
Receipt

PURCHASE

Your booking

Passenger's

1: Adult
Name: Alex
Last Name: Mamonoff
Telephone number: 877728224287

Flight	Departure	Arrival	Aircraft	Miles/Flights
62 301	Saturday, 12 April Rome, Florence	06:55	Alitalia 62101	1482 miles **
62 302	Saturday, 13 April Florence, Rome	13:55	Alitalia 62101	1482 miles **

City: Moscow
Airport name: Moscow, Sheremetyevo
Airport Code: SVO
Alitalia Terminals: 4.0 GMT
Time Zone: 4.0 GMT
Distance from the City: 0 km

Type of Flight
Domestic Italy 0
International 40
Intercontinental 0

Поиск 1



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flights | [hotels](#) | [cars](#) | [cruises](#) | [vacations](#)

From [find airport](#)
To [find airport](#)

Depart Mar 25 7 am

Return Mar 26 7 am

Cabin

Adult 1 Child 0 [Route Map](#)

Search Low Fare Finder (for flexible dates)
By Schedule (for set dates)

[One-Way & Advanced Ticket Search](#)

OCEAN DR

We've got your ticket to a great deal on car rentals [Book now ▶](#)

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- [Check out our new worldwide sites](#)
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- [Reach new heights when you read with kids](#)

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- [20% off to Europe and 20,000 miles](#)

US Airways Vacations

- [Up to 40% off at Beaches](#)
- [Save \\$50* on your Las Vegas vacation](#)

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[Baggage](#)
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[book now](#) [check-in](#) [flight status](#) [my trip](#)

flights [hotels](#) [cars](#) [cruises](#) [vacations](#)

From [find airport](#)

To [find airport](#)

Depart Mar 7 am

Return Mar 7 am

Cabin Coach - Lowest Available

Adult Child [Route Map](#)

Search Low Fare Finder (for flexible dates)
By Schedule (for set dates)

[One-Way & Advanced Ticket Search](#)

Основные параметры

- Откуда/Куда
- Дата туда/Дата обратно
- Пассажиры
 - Взрослые
 - Дети (2-12)
 - Младенцы (<2)
- Способ поиска
 - Точно в указанную дату
 - Самая низкая цена
- Класс обслуживания
 - Экономический
 - Бизнес



Дополнительные параметры

- Полёт в одну сторону
- Полёт через несколько городов
- Искать близлежащие аэропорты
- Время вылета
 - Утро/День/Вечер/Ночь
 - 00:01 – 23:00
- Только прямые рейсы
- Предпочтительные авиакомпании
- Особые категории пассажиров
 - Молодёжь
 - Пожилые
 - Военнослужащие
- Искать билеты с возмещением стоимости



Форма расширенного поиска



Search by Google™ GO Join Dividend Miles | DM# or User Name Password Log In Remember Me Log-in Help

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Fly with US.

The new In-flight Café
New menus with more choices [Learn more >](#)

[Book travel](#) | [Dividend Miles](#) | [Specials](#) | [Travel tools](#) | [About US](#)

Home > Book travel > Flights > **Book a flight**

Flight Reservations

[Enter Details](#) [Low Fare Finder](#) [Build Itinerary](#) [Purchase](#) [Confirmation](#)

Tell us about your trip. Not sure where you want to go? Check out our [Route map](#).

Roundtrip
 One-Way
 Multi-City
 Dividend Miles Mileage Redemption

From: [find airport](#)
 To: [find airport](#)

Include nearby airports
 Include nearby airports

Depart: Mar 25 7 am
 Return: Mar 26 7 am

Ticket [?](#) Coach - Lowest Available [?](#) eCertificate [?](#)

Number of Passengers [?](#) [Groups](#)

Adults (15-64)	Seniors (65 +)	Children (2-14)	Infants (in seat)	Infants (on lap)
1	0	0	0	0

Search by: [?](#)
 Low Fare Finder - my travel dates are flexible
 Schedule - my travel dates are set

[Need Help?](#)

- [Help with This Page](#)
- [Live Help! Chat With an Agent](#)
- [Email us](#)
- [Call us 800-428-4322](#)

[Continue](#)

Расширяемая форма поиска

Book Flights ? View/Change Reservations Flight Check-In

Round-Trip
 One-Way
 [Multi-City](#)

Redeem **AAdvantage** Miles

[Español](#)

From: [Lookup](#)

Departure Date:
 Mar 26 Morning

To: [Lookup](#)

Return Date:
 Mar 28 Afternoon

airports within 0 Miles

Passengers: 1

[Promotion Code](#)

[My Dates are Flexible](#)

Advanced Search
 Cabin Preference, Children, Country of Residence

GO

Book Flights ? View/Change Reservations Flight Check-In

Round-Trip
 One-Way
 [Multi-City](#)

Redeem **AAdvantage** Miles

[Español](#)

From: [Lookup](#)

Departure Date:
 Mar 26 Morning

To: [Lookup](#)

Return Date:
 Mar 28 Afternoon

airports within 0 Miles

Search by
New> Price & Schedule
 Schedule Price

[Promotion Code](#)

[My Dates are Flexible](#)

Advanced Search

Maximum 8 passengers per reservation.

[Adults](#) 1 [Seniors](#) 0 [Children](#) 0 [Infant in a seat](#) 0

[Children Under 15 Traveling Alone](#)

Number of Stops:
 No Preference

Cabin Preference:
 Economy with Restrictions

Resident of:
 United States

Number of Flights to Display:
 10

Select Carrier:
 AA, American Eagle and AmericanConnection®
 AA, American Eagle, AmericanConnection® and oneworld
 [All Carriers](#)



Advanced Search



GO

Предлагаемое решение 1

Авиабилеты Ж/д билеты Гостиница

Туда и обратно В одну сторону [Через несколько городов](#)

Откуда  Куда 

Туда  Время  Обратнo

Искать билеты строго на указанную дату

Искать наиболее дешёвые билеты в интервале ± 3 дня

Пассажиры

Взрослые

[Дети](#), [Класс обслуживания](#), [Возвращаемые билеты](#),
[Рейсы без пересадок](#), [Предпочтительные авиакомпании](#)

Предлагаемое решение 2

Авиабилеты Ж/д билеты Гостиница

Туда и обратно В одну сторону [Через несколько городов](#)

Откуда Куда

Туда Время Обратно Время
мар 20 любое мар 21 любое

Искать билеты строго на указанную дату
 Искать наиболее дешёвые билеты в интервале ± 3 дня

Пассажиры

Взрослые 1
Дети (2-11 лет) 0
Младенцы (<2 лет) на руках 0
Младенцы (<2 лет) в кресле 0

[Класс обслуживания](#), [Возвращаемые билеты](#),
[Рейсы без пересадок](#), [Предпочтительные авиакомпании](#)

Найти

Выбор города 1

Способы выбора города

- СВОБОДНЫЙ ВВОД
- ЛИСТБОКС
- ВСПЛЫВАЮЩЕЕ ОКНО
- ИНТЕЛЛЕКТУАЛЬНЫЙ ВЫБОР (smart search)

From	<input type="text" value="mon"/>	find airport
To	<input type="text" value="Montego Bay, Jamaica (MBJ)"/>	find airport
Depart	<input type="text" value="Ma"/>	<input type="button" value="grid"/>
Return	<input type="text" value="Ma"/>	<input type="button" value="grid"/>
Cabin	<input type="text" value="Co"/>	<input type="button" value="?"/>
Adult	<input type="text" value="1"/>	lap

Выбор города 2

Обработка ошибок ввода



The screenshot shows a travel booking interface with the following elements:

- Navigation tabs: flights (selected), flight + hotel, hotels, car hire, parking.
- Search criteria:
 - from: PAIRS
 - to: LONDON
- Error message box (red background):
 - > invalid from airport,
 - > invalid to airport,

GDS (Global Distribution Systems)

MOW = Москва, все аэропорты

SVO = Москва, Шереметьево

DME = Москва, Домодедово

Выбор города 3

Обработка ошибок ввода



The screenshot shows a flight booking form with the following fields and options:

- From:** LONDON
- To:** PAIRS
- Departing:** 15 April 2008, Tue
- View Calendar >**
- Time:** Afternoon (12 pm - 6 pm)
- Flexibility:** Are you flexible by +/- 1 day?
- Class:** Economy
- Adults:** 1
- Children (2-11):** 0
- Multi-stop flights >**

The dropdown menu for the 'To' field is open, displaying a list of airports with the title "Please select an airport from the list":

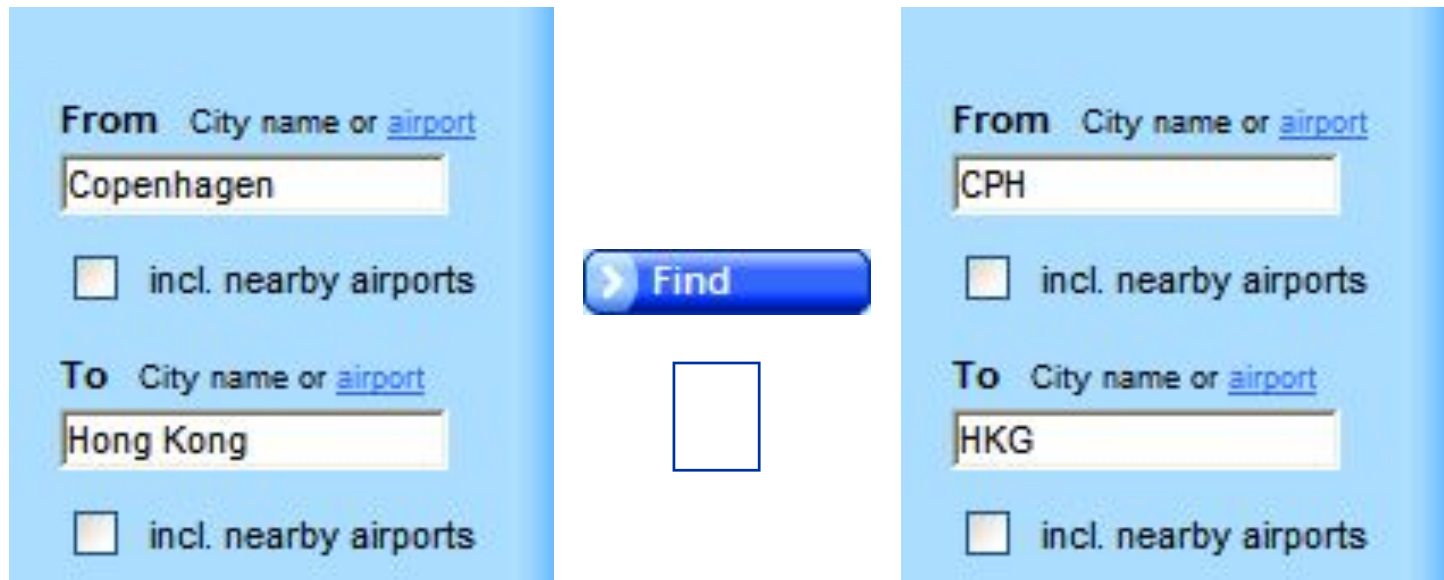
- Paris, Paris, France [PAR]
- Buenos Aires, Buenos Aires, Argentina [BUE]
- Buenos Aires Aeroparque J. Newbery, Buenos Aires, Argentina [AEP]
- Paris Charles de Gaulle Apt, Paris, France [CDG]
- Paris Orly Apt, Paris, France [ORY]
- Paris Beauvais-Tille Airport, Paris, France [BVA]
- Paris Le Bourget Apt, Paris, France [LBG]
- Cairns International Airport, Cairns, Australia [CNS]
- Cairo International Airport, Cairo, Egypt [CAI]
- Buenos Aires Ministro Pistarini, Buenos Aires, Argentina [EZE]
- Araxos Airport, Patras, Greece [GPA]

A "Close" button is located at the bottom right of the dropdown menu.

Ньюёрк Нью-Йорк

Выбор города 4

- Нельзя заменять введённое пользователем название города на код города/аэропорта



The image shows two side-by-side screenshots of a flight search interface. The left screenshot shows the 'From' field with 'Copenhagen' and the 'To' field with 'Hong Kong'. The right screenshot shows the 'From' field with 'CPH' and the 'To' field with 'HKG'. A blue 'Find' button is positioned between the two screenshots. Below the 'Find' button is a small empty square box.

From City name or [airport](#)
Copenhagen
 incl. nearby airports

To City name or [airport](#)
Hong Kong
 incl. nearby airports

> Find

From City name or [airport](#)
CPH
 incl. nearby airports

To City name or [airport](#)
HKG
 incl. nearby airports


- Допустима замена:
Copenhagen
Copenhagen, Denmark (CPH)

Выбор варианта полёта 1

Сначала – «туда», затем – «обратно»

1 Choose a departing flight or [view complete roundtrips](#)

Sort by: Price Duration Departure time Arrival time

 from **\$434** Roundtrip

8:10 am Depart Copenhagen (CPH)
Arrive Moscow (SVO) **8:05 pm**


Thu **10-Apr**
Duration: 9hr 55mn



LOT-Polish Airlines ✈️5452 / 677
Connect in Warsaw (WAW)

[Preview seat availability](#)

[→ Choose this departure](#)

 from **\$451** Roundtrip

9:00 am Depart Copenhagen (CPH)
Arrive Moscow (SVO) **1:40 pm**


Thu **10-Apr**
Duration: 2hr 40mn



Aeroflot-Russian Airlines 216
Nonstop flight

[Preview seat availability](#)

[→ Choose this departure](#)

 from **\$452** Roundtrip

9:30 am Depart Copenhagen (CPH)
Arrive Moscow (SVO) **4:25 pm**


Thu **10-Apr**
Duration: 4hr 55mn



Czech Airlines 505 / 894
Connect in Prague (PRG)

[Preview seat availability](#)

[→ Choose this departure](#)

 from **\$452** Roundtrip

6:45 am Depart Copenhagen (CPH)
Arrive Moscow (SVO) **1:50 pm**


Thu **10-Apr**
Duration: 5hr 5mn



Czech Airlines 503 / 892
Connect in Prague (PRG)

[Preview seat availability](#)

[→ Choose this departure](#)

 from **\$452** Roundtrip

6:45 am Depart Copenhagen (CPH)
Arrive Moscow (SVO) **4:25 pm**

Thu **10-Apr**
Duration: 7hr 40mn



Czech Airlines 503 / 894
Connect in Prague (PRG)

[Preview seat availability](#)


[→ Choose this departure](#)

Выбор варианта полёта 2

Скомпонованные варианты «туда – обратно»

Choose a complete roundtrip flight or [view flights separately](#)

Sort by: Price Duration Departure time Arrival time

 **\$434.40**

8:10 am Depart Copenhagen (CPH)
Arrive Moscow (SVO) **8:05 pm**

Thu **10-Apr**
Duration: 9hr 55mn



LOT-Polish Airlines ↔5452 / 677
Connect in Warsaw (WAW)

8:15 pm Depart Moscow (SVO)
Arrive Copenhagen (CPH) **8:50 pm**

Sun **20-Apr**
Duration: 2hr 35mn



SAS 2735
Nonstop flight

[Preview seat availability](#)

[→ Choose this flight](#)

 **\$451.20**

9:00 am Depart Copenhagen (CPH)
Arrive Moscow (SVO) **1:40 pm**

Thu **10-Apr**
Duration: 2hr 40mn



Aeroflot-Russian Airlines 216
Nonstop flight

7:25 am Depart Moscow (SVO)
Arrive Copenhagen (CPH) **8:05 am**


Sun **20-Apr**
Duration: 2hr 40mn



Aeroflot-Russian Airlines 215
Nonstop flight

[Preview seat availability](#)

[→ Choose this flight](#)

 **\$452.70**

9:30 am Depart Copenhagen (CPH)
Arrive Moscow (SVO) **4:25 pm**

Thu **10-Apr**
Duration: 4hr 55mn



Czech Airlines 505 / 894
Connect in Prague (PRG)

10:45 pm Depart Moscow (SVO)
Arrive Copenhagen (CPH) **8:45 am**
am ⓘ +1 day

Sun **20-Apr**
Duration: 12hr 0mn



Czech Airlines 905 / 504
Connect in Prague (PRG)

[Preview seat availability](#)

[→ Choose this flight](#)

Выбор варианта полёта 3

Параллельный выбор «туда» и «обратно»

туда				обратно			
Москва (MOW) - Амстердам (AMS): Чт 10 апр				Амстердам (AMS) - Москва (MOW): Пт 18 апр			
Вылет	Прибытие	Рейс	Время в пути	Вылет	Прибытие	Рейс	Время в пути
● Москва, Домодедово 05:40	Мюнхен 06:55	LH3197 🇺🇸	6:50	○ Амстердам 07:10	Мюнхен 08:35	LH4705 🇺🇸	7:00
Мюнхен 09:00	Амстердам 10:30	LH4692 🇺🇸		Мюнхен 11:10	Москва, Домодедово 16:10	LH3194 🇺🇸	
○ Москва, Домодедово 07:05	Франкфурт-на-Майне 08:25	LH3189 🇺🇸	6:55	● Амстердам 07:35	Франкфурт-на-Майне 08:45	LH4689 🇺🇸	6:15
Франкфурт-на-Майне 10:50	Амстердам 12:00	LH4674 🇺🇸		Франкфурт-на-Майне 10:45	Москва, Домодедово 15:50	LH3184 🇺🇸	
● Москва, Домодедово 13:20	Мюнхен 14:35	LH3191 🇺🇸	7:05	○ Амстердам 08:30	Гамбург 09:30	LH4661 🇺🇸	5:00
Мюнхен 16:55	Амстердам 18:25	LH4700 🇺🇸		Гамбург 10:40	Москва, Домодедово 15:30	LH3206 🇺🇸	
○ Москва, Домодедово 13:30	Франкфурт-на-Майне 14:50	LH3181 🇺🇸	6:00	○ Амстердам 08:45	Мюнхен 10:10	LH4691 🇺🇸	5:25
Франкфурт-на-Майне 16:20	Амстердам 17:30	LH4680 🇺🇸		Мюнхен 11:10	Москва, Домодедово 16:10	LH3194 🇺🇸	
○ Москва, Домодедово 13:30	Франкфурт-на-Майне 14:50	LH3181 🇺🇸	7:25	● Амстердам 09:55	Франкфурт-на-Майне 11:05	LH4671 🇺🇸	6:10
Франкфурт-на-Майне 17:55	Амстердам 18:55	LH4682 🇺🇸		Франкфурт-на-Майне 13:00	Москва, Домодедово 18:05	LH3186 🇺🇸	

Выбор варианта полёта 4

Две недели

Choose your travel dates

Change your search

From
Moscow

To > Where we fly
Amsterdam, Netherlan

Depart
10/04/08

Return
24/04/08

Class > what's this?
Economy

Ticket type
> what's this?
 Lowest price
 Flexible conditions

Adults **Child** **Infants**
(12+) (2-11) (<2)
1 0 0

> Under 12, travelling without someone 16 or over?
> Additional needs

Change

Outbound
Moscow - Amsterdam

◀ Previous week Also change the inbound calendar dates Next week ▶

Mon 7 Apr	Tue 8 Apr	Wed 9 Apr	Thu 10 Apr	Fri 11 Apr	Sat 12 Apr	Sun 13 Apr
From 6245RUB	From 5850RUB	From 5850RUB	From 6638RUB	From 5850RUB	From 5475RUB	From 6413RUB
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- Lowest adult price excluding [taxes, fees, charges and surcharges](#).
- If you change your outbound date the inbound prices may change.
- Prices are quoted in Russian Roubles (RUB).
- > [Currency calculator](#)

Inbound
Amsterdam - Moscow

◀ Previous week Also change the outbound calendar dates Next week ▶

Mon 21 Apr	Tue 22 Apr	Wed 23 Apr	Thu 24 Apr	Fri 25 Apr	Sat 26 Apr	Sun 27 Apr
From 11513RUB	From 14063RUB	From 6638RUB	From 6638RUB	From 13613RUB	From 16013RUB	From 12413RUB
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- Lowest adult price excluding [taxes, fees, charges and surcharges](#).
- If you change your outbound date the inbound prices may change.
- Prices are quoted in Russian Roubles (RUB).
- > [Currency calculator](#)

Выбор варианта полёта 5

Матрица 7*7

Пожалуйста, выберите даты и рейсы

Москва (MOW) - Амстердам (AMS) ?

■ Самая низкая цена ▣ Изменить даты

	обратно Вт 15 апр	обратно Ср 16 апр	обратно Чт 17 апр	обратно Пт 18 апр	обратно Сб 19 апр	обратно Вс 20 апр	обратно Пн 21 апр
туда Пн 7 апр	<input type="radio"/> руб 16784	<input type="radio"/> руб 16784	<input type="radio"/> руб 16784	<input type="radio"/> руб 16784	<input type="radio"/> руб 16823	<input type="radio"/> руб 20758	<input type="radio"/> руб 16817
туда Вт 8 апр	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16618	<input type="radio"/> руб 20553	<input type="radio"/> руб 16237
туда Ср 9 апр	<input type="radio"/> руб 16034	<input type="radio"/> руб 16034	<input type="radio"/> руб 16034	<input type="radio"/> руб 16034	<input type="radio"/> руб 16448	<input type="radio"/> руб 20383	<input type="radio"/> руб 16067
туда Чт 10 апр	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input checked="" type="radio"/> руб 16204	<input type="radio"/> руб 16618	<input type="radio"/> руб 20553	<input type="radio"/> руб 16237
туда Пт 11 апр	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16204	<input type="radio"/> руб 16618	<input type="radio"/> руб 20553	<input type="radio"/> руб 16237
туда Сб 12 апр	<input type="radio"/> руб 16289	<input type="radio"/> руб 16289	<input type="radio"/> руб 16289	<input type="radio"/> руб 16289	<input type="radio"/> руб 16703	<input type="radio"/> руб 20638	<input type="radio"/> руб 16322
туда Вс 13 апр	<input type="radio"/> руб 20403	<input type="radio"/> руб 19468	<input type="radio"/> руб 16014	<input type="radio"/> руб 16954	<input type="radio"/> руб 16448	<input type="radio"/> руб 20383	<input type="radio"/> руб 16067

🔍 Новый поиск → Продолжить

Тарифные правила

BLACKOUT_DATES:NO BLACKOUT DATES APPLY.

DAY/TIME:NO DAY/TIME TRAVEL RESTRICTIONS APPLY.

RESERVATION/TICKETING:CONFIRMED RESERVATIONS ARE REQUIRED FOR ALL SECTORS.

WHEN RESERVATIONS ARE MADE AT LEAST 100 DAYS BEFORE

DEPARTURE, TICKETING MUST BE COMPLETED AT LEAST 93

DAYS BEFORE DEPARTURE.

OR - CONFIRMED RESERVATIONS ARE REQUIRED FOR ALL SECTORS.

WHEN RESERVATIONS ARE MADE AT LEAST 14 DAYS BEFORE

DEPARTURE, TICKETING MUST BE COMPLETED WITHIN 7

DAYS AFTER RESERVATIONS ARE MADE.

OR - CONFIRMED RESERVATIONS ARE REQUIRED FOR ALL SECTORS.

WHEN RESERVATIONS ARE MADE AT LEAST 8 DAYS BEFORE

DEPARTURE, TICKETING MUST BE COMPLETED AT LEAST 7

DAYS BEFORE DEPARTURE.

OR - CONFIRMED RESERVATIONS ARE REQUIRED FOR ALL SECTORS.

TICKETING MUST BE COMPLETED WITHIN 24 HOURS AFTER

RESERVATIONS ARE MADE.

MINIMUM_STAY:TRAVEL FROM LAST FARE BREAK OUTSIDE COUNTRY OF FARE

ORIGIN MUST COMMENCE NO EARLIER THAN THE FIRST SUN

AFTER DEPARTURE OF THE FIRST INTERNATIONAL SECTOR.

OR - TRAVEL FROM LAST SECTOR MUST COMMENCE NO EARLIER

THAN 3 DAYS AFTER DEPARTURE FROM FARE ORIGIN.

MAXIMUM_STAY:TRAVEL FROM LAST SECTOR MUST COMMENCE NO LATER THAN 3

MONTHS AFTER DEPARTURE FROM FARE ORIGIN.

SEASONALITY:NO SEASONAL TRAVEL RESTRICTIONS APPLY.

FLIGHTS: THE FARE COMPONENT MUST BE ON

ONE OR MORE OF THE FOLLOWING ANY SU FLIGHT.

SURCHARGES:NO SURCHARGE REQUIREMENTS APPLY.

PENALTIES:ORIGINATING RUSSIA - CANCELLATIONS

BEFORE DEPARTURE

CANCELLATIONS PERMITTED FOR CANCEL/REFUND.

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING.

FULL FARE PAID IF TICKET IS PRESENTED FOR A REFUND

MORE THAN 24 HOURS BEFORE DEPARTURE TIME SHOWN

ON THE FIRST FLIGHT COUPON.

FARE PAID LESS 25 PERCENT IF TICKET IS PRESENTED

FOR A REFUND LESS THAN 24 HOURS BEFORE DEPARTURE

TIME SHOWN ON THE FIRST FLIGHT COUPON.

BEFORE DEPARTURE

TICKET IS NON-REFUNDABLE IN CASE OF NO-SHOW.

AFTER DEPARTURE

CANCELLATIONS PERMITTED FOR CANCEL/REFUND.

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING.

REFUND THE DIFFERENCE BETWEEN THE FARE PAID AND

THE APPLICABLE FARE FOR THE TRANSPORTATION USED

IN EFFECT ON THE DAY OF ORIGINAL TICKET ISSUE

IF TICKET IS PRESENTED FOR A REFUND MORE THAN

24 HOURS BEFORE DEPARTURE TIME

■ Вносить изменения не разрешено.

■ Билет не может быть предъявлен к возврату



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