



# **FLEXWORK project materials and their use in TELESOL**

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<http://www.flexwork.eu.com>

- Handbook and tools
- Checklists
- Technology briefings
- Management briefings
- Technology studies
- SME case studies
- Implementation plan
- Regional case studies
- Technology matrix
- Cost benefit analysis tool
- Blueprints
- Руководство по гибкой работе
- Опросные листы
- Технологические инструкции
- Управленческие инструкции
- Исследования технологий
- Примеры успешных МСП
- План внедрения
- Региональные проекты
- Технологические схемы
- Инструменты экономических оценок
- Проекты телеработы



**FLEXWORK**

## FlexWork - New Ways of Working in Remote Regions

FlexWork supports business advisors, managers of small or medium sized businesses, and agencies concerned with regeneration and sustainability.

Flexwork gives access to :-

- Flexible Work HANDBOOK and BLUEPRINTS (in English, French, Portuguese, German, Danish, Slovenian and Bulgarian).
- Cost Benefit Analysis Tool
- FlexWork Implementation Planning-aid (FWIP)
- Large set of case studies.
- Large set of technology briefings.
- Samples flexible working contracts.
- Free links to numerous online resources for flexible working.
- Free advice on new ways of working for SMEs.

... all available from the **open access RESOURCES** area.

HOME  RESOURCES LINKS REGISTER ABOUT FW CONTACTS

Last updated  
13th November  
2002

Project supported  
by



- *.pdf* files are placed on FLEXWORK web-site
- links to them are placed on TELESOL web-site  
<http://www.ednes.org/telesol/flexwork>
- digest initial pages (in Russian), introduction and guides are placed on TELESOL web-site
- *.pdf* файлы расположены на FLEXWORK веб-сайте
- ссылки на них расположены на TELESOL веб-сайте  
<http://www.ednes.org/telesol/flexwork>
- Вводные статьи на русском языке, расположены на веб-сайте TELESOL

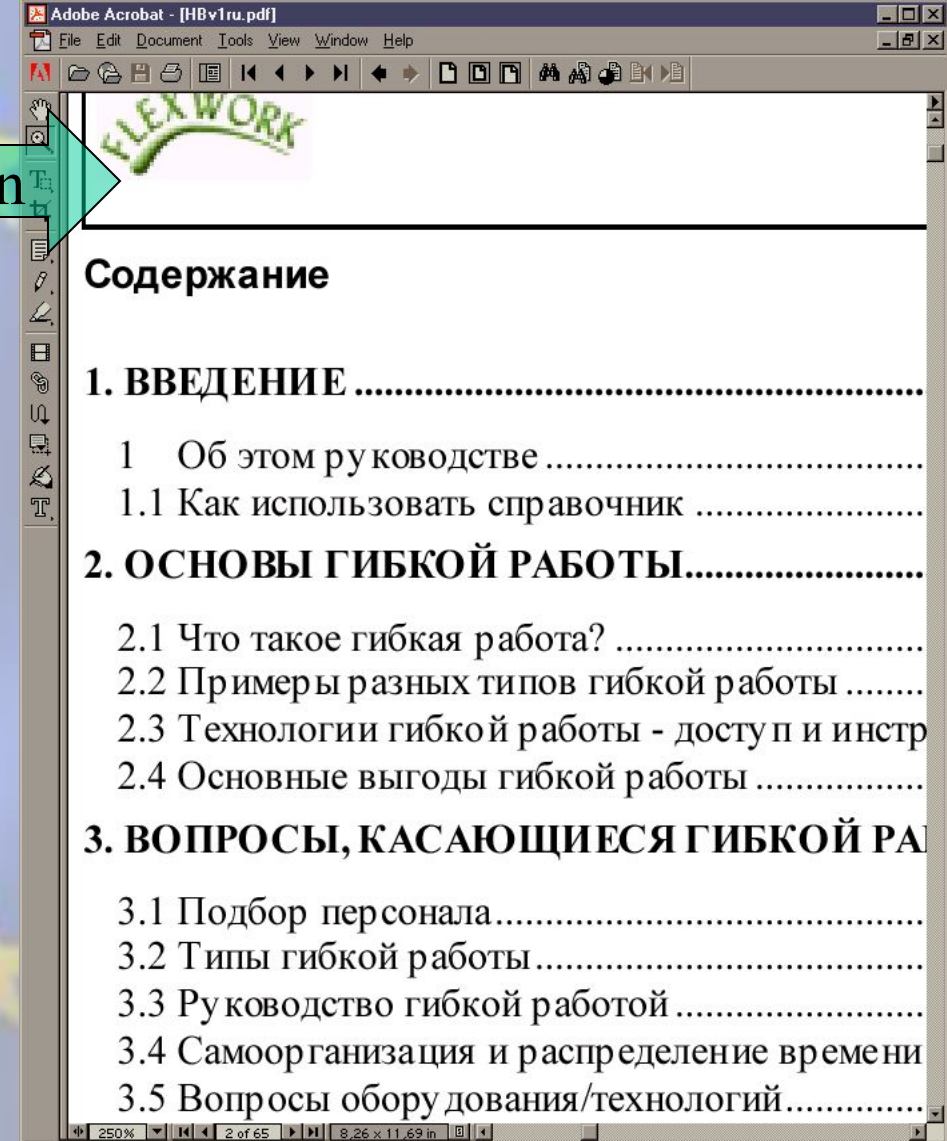
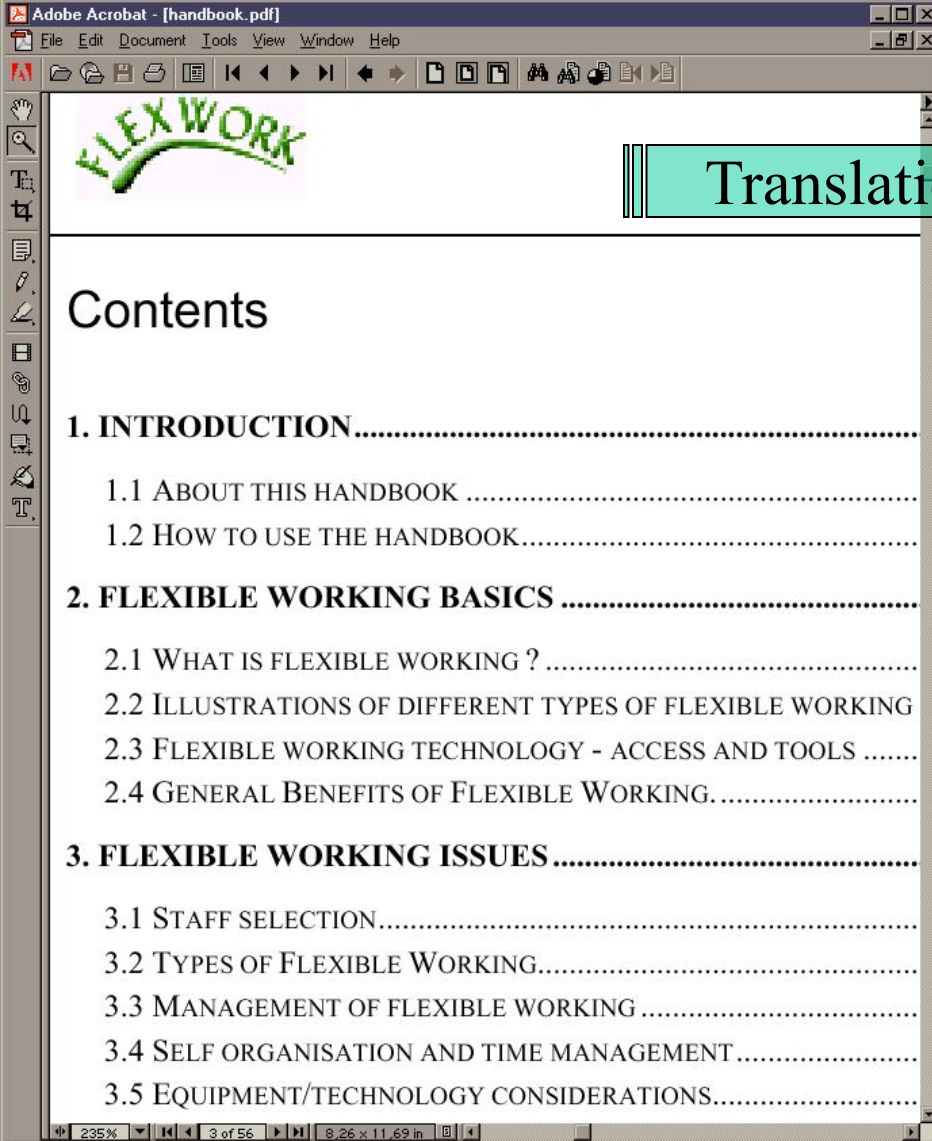


- Handbook including implementation plan
- Checklists
- Blueprints

- Руководство по гибкой работе, включая план внедрения
- Опросные листы
- Проекты телеработы

- 
- Technology briefings
  - Technology studies

- Технологические инструкции
- Исследования технологий



Translation



Checklist for the Introduction of Telework (for Teleworkers)

Вопросник для организации телеработы  
(предназначается для телеработников)

Set of Checklists for Phased Introduction of Telework.

Серия вопросников для поэтапного внедрения  
гибкой работы



1. **Рассредоточенная команда по продвижению продукта (Группа МСП, объединяющая навыки и способности для успешного бизнеса)**
2. **Небольшие виртуальные центры по обслуживанию заказчиков (Обеспечение контактных услуг на маломасштабной основе и по низким ценам для заказчиков)**
3. **Доступ к работе для нетрудоспособных людей (Вовлечение в работу в сети)**
4. **Первые шаги в гибкой работе для маленькой фирмы с маленьким количеством (или без) ИКТ (Приобретение гибкости и ИКТ-способности одновременно)**
5. **Поддержка женщин при работе на дому (Содействие МСП, приглашающих гибких работников)**
6. **Основание женского предприятия с помощью методов гибкой работы (Совмещение профессиональной деятельности с семейными обязательствами)**
7. **Совместный дизайн и продукция (Достижение критической массы или присоединение к рассредоточенным цепочкам поставщиков)**
8. **Использование ИКТ для гибких закупок (Как могут быть использованы ИКТ, чтобы сделать закупочную деятельность более гибкой и рентабельной)**
9. **Как создать виртуальную организацию (Как можно использовать ИКТ для создания команд специалистов, невзирая на ограничения во времени и пространстве)**
10. **Начинающие компании, использующие гибкую работу**





**Manager Briefings** - объяснение различных управленческих ситуаций, возникающих при телеработе;

**Technology Briefings** - объяснение технологических терминов, используемых в теле работе;

**Technology Cases** - примеры использования различных технологических достижений в теле работе;

**SME Cases** - различные примеры телеработы для малых и средних предприятий;

**Regional Cases** - примеры успешной телеработы в различных регионах;

**IST success stories** - примеры успешной телеработы в проектах IST;

**IST project** - ссылки на проекты IST, связанные с телеработой



FLEXWORK - Resource Page - Technical Briefings - EDNES Explorer

File Edit View Favorites Tools Help

Address http://www.flexwork.eu.com/members/tech\_brief.html

**HOME RESOURCES LINKS REGISTER ABOUT FW CONTACTS**

**Flexwork Technology Briefings**

[Resource Menu] [Blueprints] [Manager-Briefings] [Tech-Cases] [SME Cases] [Regional Cases] [STORIES] [Downloads]

**Title**

- Sources of technical Information by Country (Tech Links)
- Online Technology Reviews
- NEW** Mesh Radio - broadband access for homes and SMEs
- NEW** Powerline - broadband via electricity networks
- NEW** Broadband Access - a review of current opportunities


**Topics A-Z**

3rd Generation Mobile Communications

ADSL Communications Technology

Application Service Providers

Cable Modems - Communications on Cable TV

Project supported by  CEC FP5 IST Programme

http://www.flexwork.eu.com/members/tech\_brief/tb01.pdf - EDNES Explorer

File Edit View Favorites Tools Help

Address http://www.flexwork.eu.com/members/tech\_brief/tb01.pdf

100%

**3<sup>rd</sup> generation mobile**

**What it is and what it can do**

Mobile communications is a rapidly growing sector. However, it has a major problem at present with providing the bandwidth needed for anything other than voice or low speed data. Standards for a 3<sup>rd</sup> generation of mobile technologies have been developed, primarily in Europe. These are known as 3G (3<sup>rd</sup> Generation) or UMTS (Universal Mobile Telecommunications System).


3G systems will support data communications at up to 2 Mbit/s<sup>1</sup>, although early systems are likely to offer rather lower speeds (say between 144 and 256 kbit/s<sup>2</sup>). This will nevertheless give reasonably fast Internet access and will be good enough for low to medium resolution video. The 2 Mbit/s service will provide near broadcast quality video but is unlikely to be offered outside densely populated areas.

The standard has been adopted worldwide, so customers should eventually be able to use their 3G terminals anywhere in the world. However a number of regional variants (e.g. between the US and Europe) have been allowed in the standard and terminals that implement all of them are likely to be quite expensive.

European governments have allocated licences for 3G networks but operators are taking longer than expected to launch commercial services. Pilot networks serving a few hundred customers are operational in the Isle of Man and parts of Sweden but most major operators have put back the launch of commercial services to mid or late 2003, citing difficulties with handset supply. There is concern about the likely cost of these services, as operators have paid very high prices for some of the licences and may have to invest similarly large amounts of money to build the actual networks.

**Key messages for SMEs**

- 3G will provide significantly more bandwidth than existing mobile systems. This will make it possible to carry out many more tasks much more easily when away from your base.
- The initial coverage of 3G is likely to be concentrated around major population centres or transport corridors, and this may be the case for several years.



1 of 2 8,26 x 11,69 in

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[view pdf](#)



The screenshot shows a web browser window with the address [http://www.flexwork.eu.com/members/tech\\_cases.html](http://www.flexwork.eu.com/members/tech_cases.html). The page content includes:

- HOME RESOURCES** ✓
- LINKS**
- REGISTER**
- ABOUT FW**
- CONTACTS**

**Flexwork Technology Case Studies**

[|Resource Menu|](#) [Blueprints|](#) [Manager-Briefings|](#) [Briefings|](#)

[|Tech-Cases|](#) [SME Cases|](#) [Regional Cases|](#) [IST-STORIES|](#) [Downloads|](#)

**Title**

- BSCW Shared workspace system
- Construction site mobile operation support
- Collaborative working of medical authors
- European telemedicine for medical assistance
- Multi-site cooperative 3D design system for architecture
- T4D telework platform testing
- TELEINVIVO: 3D telemedical workstation
- Multimedia applications for farmer support
- System for pre-notification of container truck transport
- Concurrent engineering environment for building and engineering structures

Project supported by CEC FP5 IST Programme

The second browser window shows the **BSCW SHARED WORKSPACE SYSTEM** page, which includes:

The TAP project COOP-WWW project has developed the BSCW System (Shared Workspace System). This Groupware is an add-on to normal web servers and provides a set of tools for efficient group cooperation using the Internet and the World-wide Web. The emphasis is on cooperation between technical and management professionals in locally dispersed and heterogeneous environments. It can be used for applications such as distributed document production, project management, virtual enterprises or enterprise/client relations. The BSCW system is used by thousands of users world-wide and allows asynchronous modes of cooperation.

The system is a particular application for distributed project enterprises, and...

In general, a BSCW user may be responsible for each course through different kinds of Web pages, the contents of each folder hierarchy...

A free 90-day trial...

[view](#)

[view](#)

[view](#)

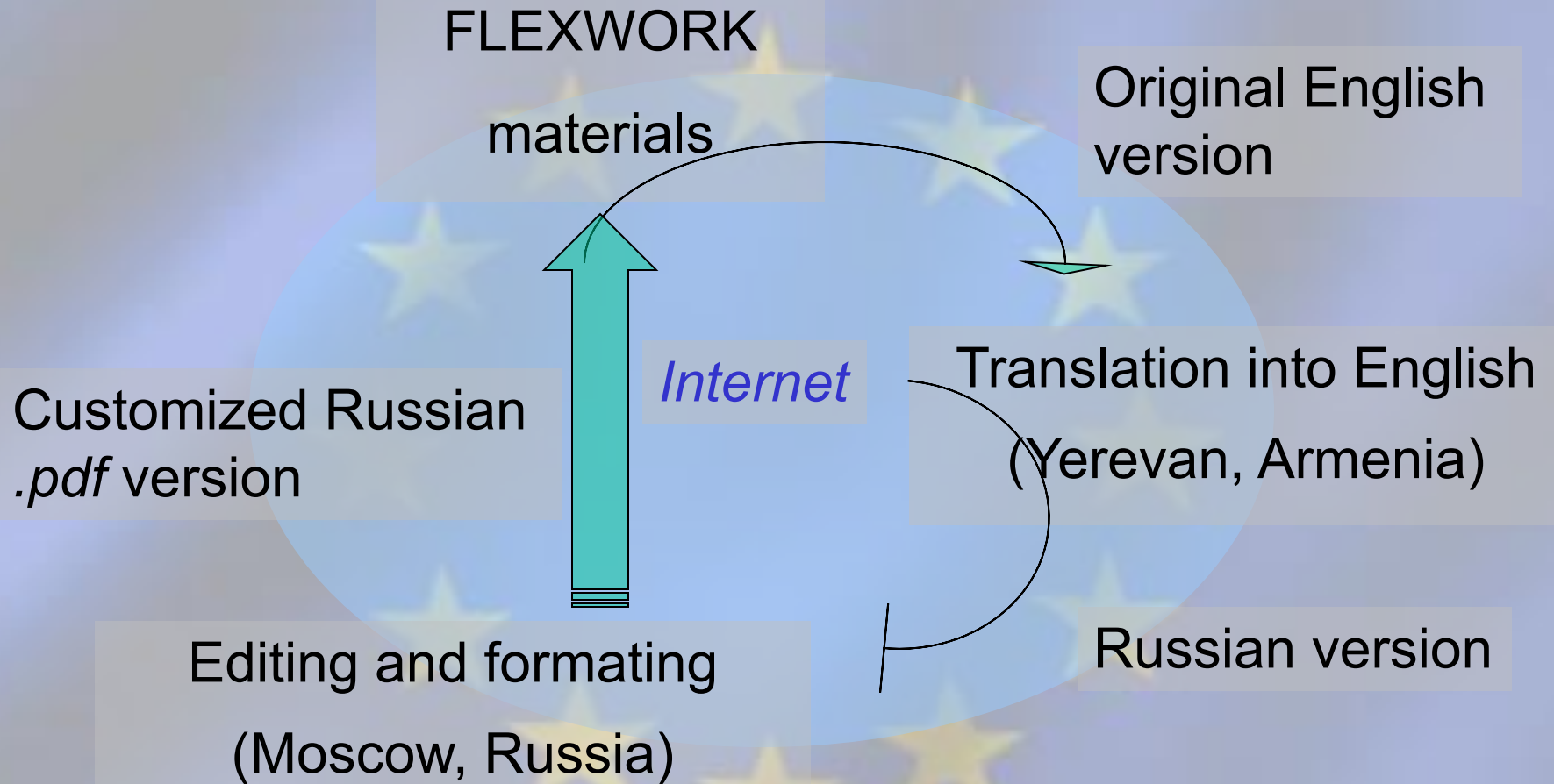
**BSCW Home Page - EDNES Explorer**

[OVERVIEW](#) | [WHAT'S NEW](#) | [GET STARTED](#) | [DOWNLOAD](#) | [FEEDBACK](#) | [WORKSPACES](#)

**NEW!** *March 18, 2003:* BSCW 4.1.4 is now available for download. The new release fixes a number of bugs and UTF-8 problems. We recommend upgrading to the new release BSCW 4.1.4. Get [more information on BSCW 4.1](#) and [download now!](#)

**What is BSCW?** BSCW (Basic Support for Cooperative Work) enables collaboration over the Web. BSCW is a 'shared workspace' system which supports document upload, event notification, group management and much more. To access a workspace you only need a standard Web browser. See our [overview page](#) for more information or

**BSCW software** We maintain a public server at FIT which all interested users are invited to use free of charge (see [Terms of Use](#)). If you want to use your own BSCW server, you can [download](#) and install the server software (works on most Unix systems, Windows NT and Windows 2000). Licenses for running your





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**THANK YOU**

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