

1 lecture

## BASIC CONCEPTS OF E-BUSINESS

- Business is an activity for the production and sale of goods and services, which is carried out in a competitive market and the purpose of which is to make a profit.
- Entrepreneurship is the process of creating something new that has value

- Characteristics of the information society
- priority of information resources in comparison with other resources;
- automated generation, preservation, processing, and use of knowledge and information, based on information and communication technology and e-business;
- the global nature of the application of network technology;
- free access of everyone to information resources

- *E-business* is a type of economic activity of companies through computer networks, in particular, the Internet, in order to make a profit.
- *Electronic commerce (e-commerce)* is a type of electronic commercial activity using information and communication technologies.
- Internet commerce is an electronic commerce limited to using only the Internet computer network.

- E-business is more than a simple electronic purchase or sale of goods, it needs to use network communication technologies to carry out actions in order to generate profits inside and outside the enterprise.
- E-business consists of four stages:
  - marketing,
  - production,
  - sales and
  - payments

## E-business technologies are one of the important tools of modern competition

#### In general, electronic business management covers three components:

- electronic document management;
- electronic payment system;
- electronic commerce

- E-business is based on such important technologies:
- network technologies;
- corporate;
- Internet technologies
- production IT;
- decision support system
- artificial intelligence technologies

- The process of creating an electronic business can be represented through the following components:
- forecasting;
- synthesis of technological components;
- synthesis of commercial components;
- principles and technologies of implementation -
- clearly defined strategies.

- The reasons why companies are moving to the electronic space:
- the development of new market segments;
- increasing the level of response;
- the provision of new services;
- cost reduction;
- support of business processes in on-line mode;
- close partnership;
- round-the-clock access.

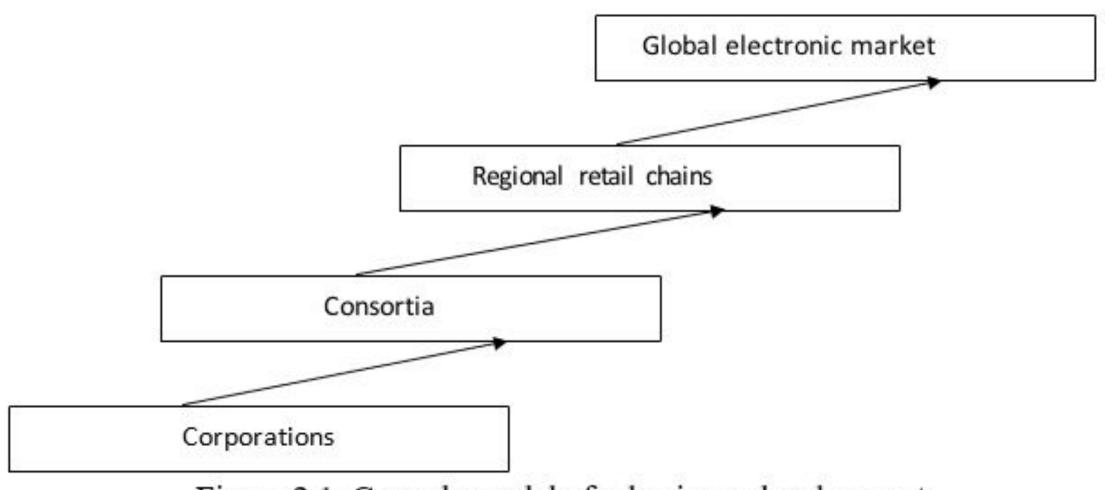


Figure 2.1. Cascade model of e-business development

# Principles (Laws) of e-business functioning

- E-trading part of any business.
- Electronic (virtual economy) is called such an environment, especially the economic space in which e-commerce and e-business is carried out; it is an economy that is based on the use of interactive opportunities.

### E-commerce

- E-commerce is a component of e-business, this is one of the ways to implement it
- Sometimes this economy is called a network economy or digital economy
- M. Castels identifies five principles of the digital economy:
  - performance mainly depends on the use of science and technology and the quality of the information and management;
  - in the advanced capitalist countries the attention of producers and consumers are migrating from the material production to information activities;
  - *deep transformation of the production process;*
  - the global nature of the economy, in which capital, production, management, markets, labor, information and technologies are organized regardless of national borders;
  - the revolutionary nature of technological changes, which are based on IT, which transform the material basis of the modern world.

- There are three components of the electronic economy:
- e-commerce;
- IT infrastructure;
- the infrastructure of the electronic business

### Basic principles of electronic economy K. Kelly formulated the basic principles:

- The principle of connection
- The principle of plentitude
- The principle of exponential value
- The principle of generosity
- The principle of loyalty
- The principle of inverse pricing
- The principle of the Allegiance
- The principle of Churn
- The principle of Devolution
- The principle of cloning