

Product : Clothes Dryer
 Bulletin # : #####
 Release Date : Dec.16th.2016

• **Subject : Clarification of assembly direction of heater wires.**

• **Models with ECN and Serial Number Range in alphabetical or numerical order**

Subsidiary	Model (ECN)	Serial Number Range
LGEUS LGECL	All Electric Dryer	ALL

• **Extended Warranty** (If extended for one year, then that is 2 years from date of purchase.)

This service is covered by an extended warranty . ☐ Yes ☒ No

- If Yes, Parts for () years and Labor for () years by LG.

- If No, Parts and labor are charged to the customer if outside warranty period.

• The warranty period, including any extended warranty above, starts from the original date of purchase.

• **SVC Note** (Describe anything that is notified)

N/A

<Repair information>

1. Symptoms and Causes

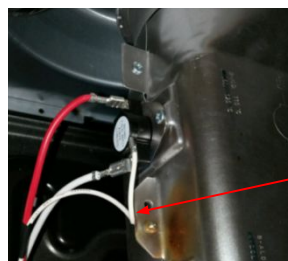
a) Symptoms: 1. When exchanging main harness due to nP error

2. When main harness is exchanged.

3. When thermostat is exchanged.

4. When heater ASM is exchanged.

b) Causes: If the heater is activated while the heater wire is touching the heater, the wire is disconnected by the heat of the heater.



Disconnection

- The information is available through "<https://gsfs-america.lge.com>" with a valid ID.
- The information is intended for experienced technicians, not for customer .
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2. Repair Instruction

In the following 4 cases, assemble the heater wire from the left side.

1. When exchanging main harness due to nP error
2. When main harness is exchanged.
3. When thermostat is exchanged.
4. When heater assembly is exchanged.

Assemble to the left



3. Current and New (Visual / Part number & Name etc)

If the heater wire is assembled from the right side, there are some concern about wire disconnection. Except for the 4 cases presented above, If you look at the case assembled on the right, assemble it to the left.

Incorrect(X)



Correct(O)



4. Part Interchangeable (Yes or No)

	Current Part	New Part
Current Product	Yes	Yes
New Product	No	Yes

5. Scrap Current Part in LG Warehouse

Yes No
☐ ☒

6. Others

NA

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