

- Lot of papers
- Our sales managers are highly qualified, and using their time just as cahiers is not efficient
- Cash in hands and shops entails risks
- Collection, accounting & support costs
- Tax risks
- Non ability to get payments in cash over 1500 euro per client in day



# Decision & process

## **Client's level circle:**

- 1. Sales manager helps to choose the best products for his case.
- 2. Client input order № in terminal.
- 3. See details of order on a screen and put banknotes to banknote-receiver
- 4. Client and manager immediately get notification about success payment

#### Data & technical level circle:

- 1. Sales manager input order in ERP system
- 2. After Order№ inputted in terminal it sends request check {order\_id} to ERP
- If correct ERP response Check {order\_id; sum; order details}
- After banknotes put in receiver terminal checks sum and if OK send request to ERP pay{order\_id; sum; success}
- 5. Notification on screen and/or by SMS/telegram
- 6. ERP prints invoice for client
- 7. Everybody happy



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## <u>Change</u>

- □ Very often price is some kind of 998,17
- Client pays 2 banknotes 500. We have to give change 1,83
- ✓ Financial decision how to return change on client's card (we cannot do it at once for juridically reasons)
- ✓ Immediate change on top up phone account
- Rounding prices and orders sum
- Proposal for client to convert change in our loyalty bonuses

### Large amounts

- Total sum of order sometimes over 100000 that's 200 banknotes or over
- In early models of banknote receiver time per banknote was 8seconds => total time over 20minutes
- ✓ Implementation of a new type of receiver with ability to process a pack of bankotes.
- ✓ Speed 1 banknote/second.
- ✓ 60% of payments processing less then a 1 minute
- ✓ 99% less then 5 minutes

