

CSoft

Engineering changes made easy

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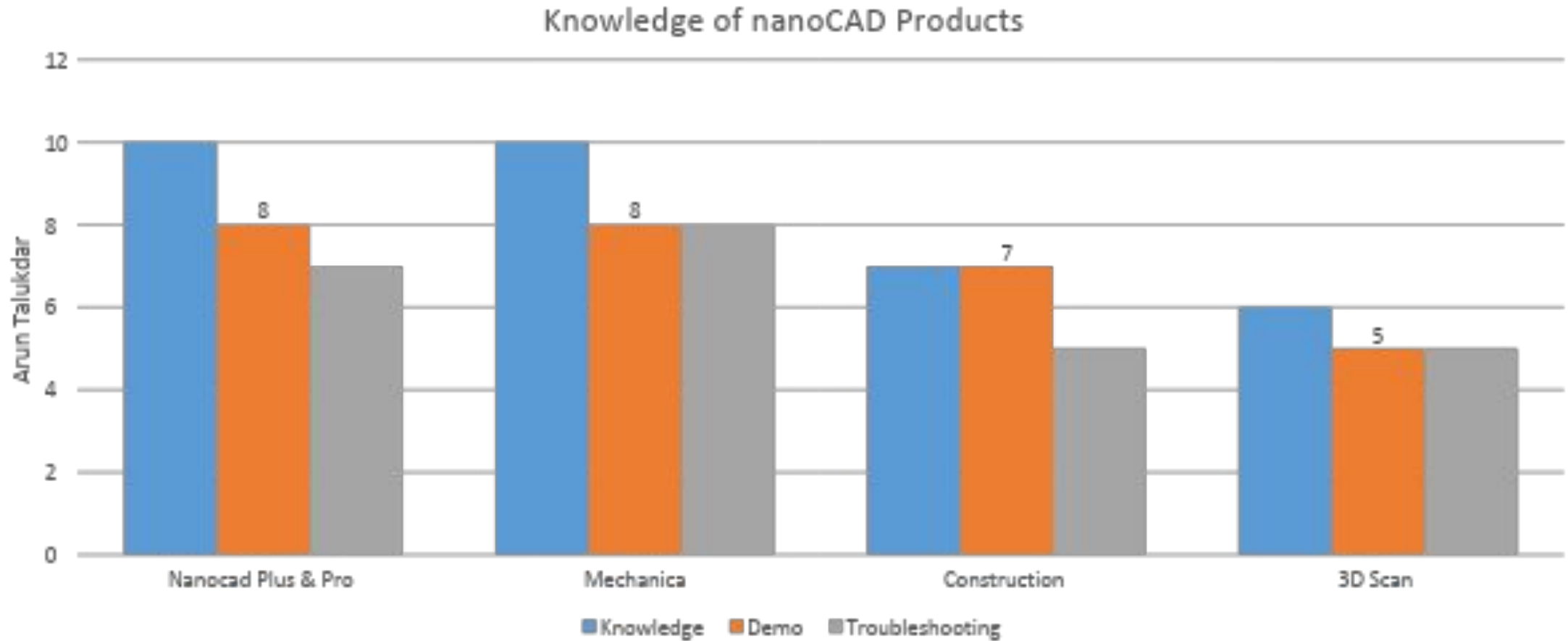
Support Team in India

| SL | Name | Designation | No. of years in CSoft | Total Work Experience |
|----|----------------|-------------------------|-----------------------|-----------------------|
| 1 | Arun Talukdar | Sr. Manager Technical | 13 Years | 16 Years |
| 2 | Avijit Nath | Manager Technical | 2 Years | 15 years |
| 3 | Pradipta Sinha | Sr. Technical Executive | 7 years | 19 years |
| 4 | Kamelia Chaki | Technical Executive | 4 years | 5 Years |

Knowledge of nanoCAD Products



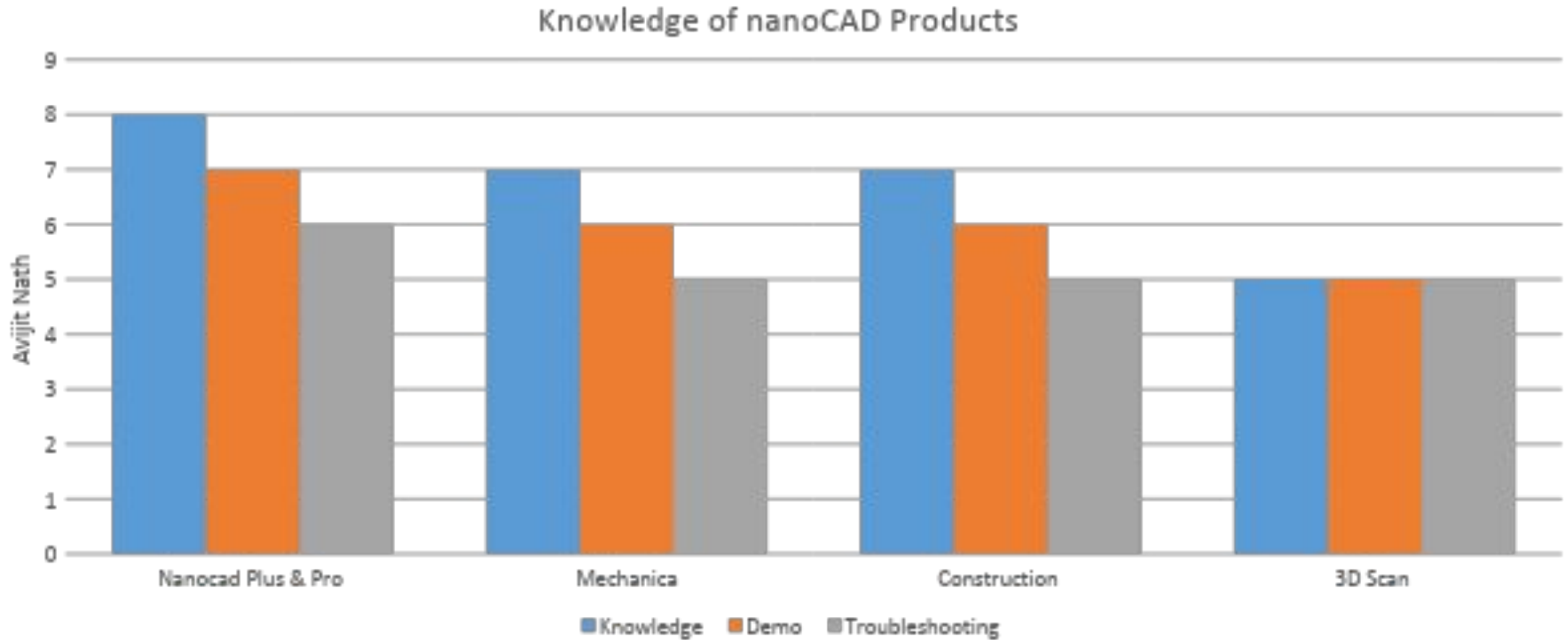
Arun Talukdar



Knowledge of nanoCAD Products



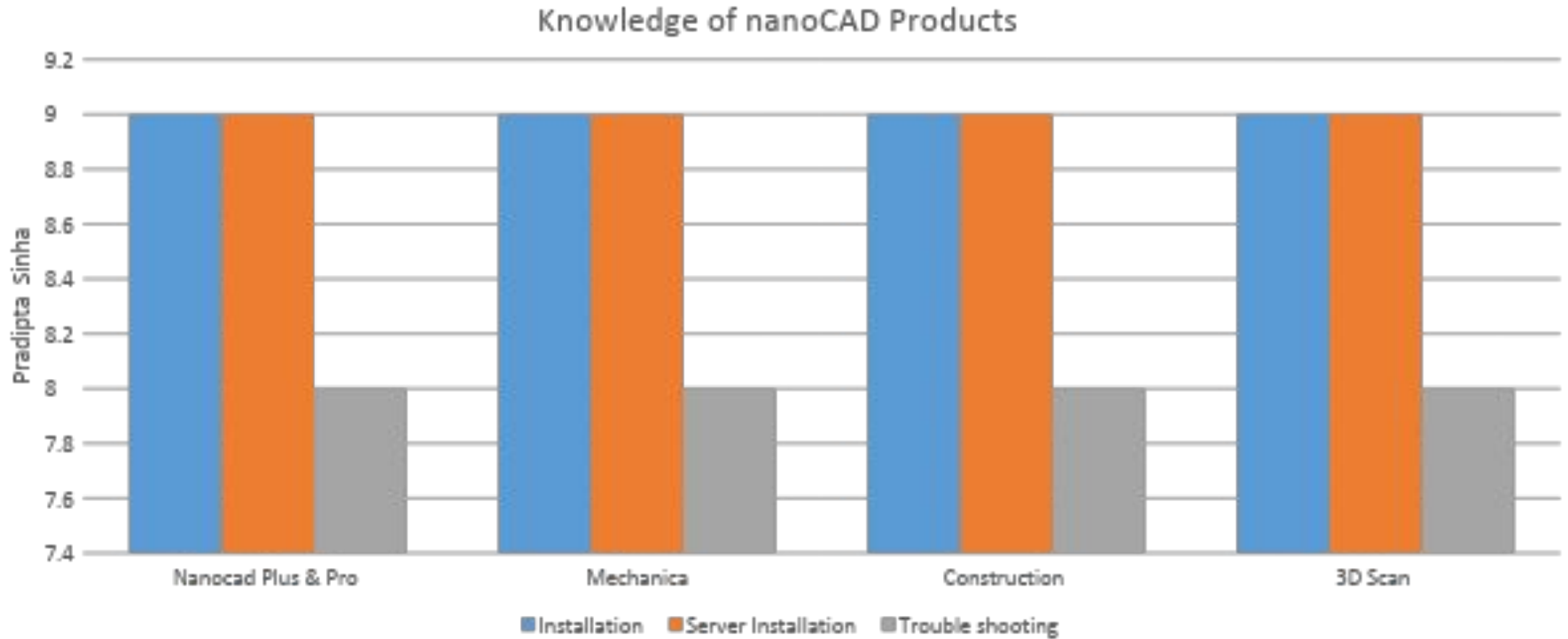
Avijit Nath



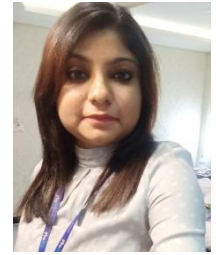
Knowledge of nanoCAD Products



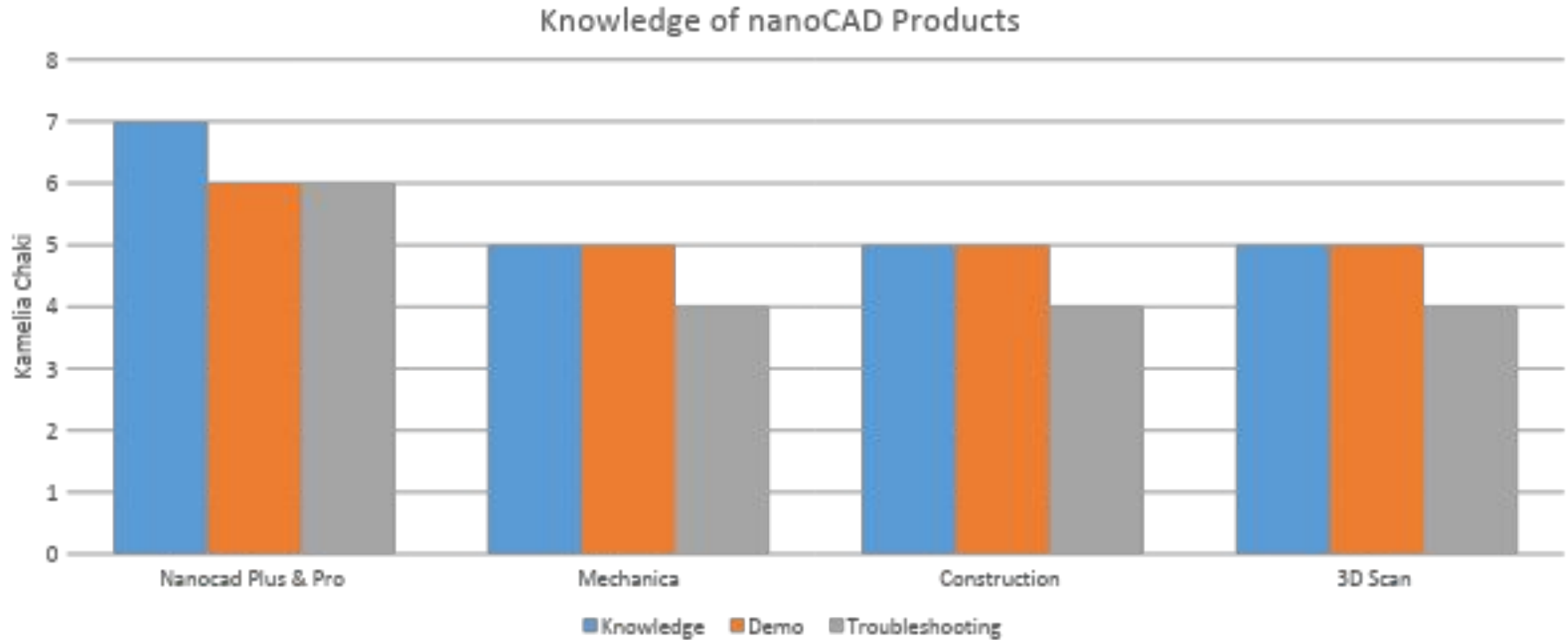
Pradipta Sinha



Knowledge of nanoCAD Products



Kamelia Chaki



Additional Knowledge

| Particulars | Arun | Avijit | Kamelia | Pradipta |
|--|------|--------|---------|----------|
| AutoCAD | 100% | 85% | 80% | 50% |
| MEP | 80% | 50% | 30% | 0 |
| HVAC Design | 80% | 30% | 0 | 0 |
| Revit | 90% | 30% | 0 | 0 |
| AutoLISP | 80% | 50% | 30% | 0 |
| ArcGIS | 20% | 80% | 0 | 0 |
| AutoCAD Map 3D | 20% | 85% | 0 | 0 |
| PCI Geomatica | 0% | 90% | 0 | 0 |
| ERDAS Imagine & MapInfo | 0% | 90% | 0 | 0 |
| CAD Project (2D & 3D) | 100% | 75% | 40% | 0 |
| FLEXIm license management, AWS Server maintenance, FTP, MySQL Server Set up, VPN Configuration, Firewall configuration, Troubleshooting WAN and LAN, SQL Server, Visual Studio | 0% | 0% | 0% | 100% |

Current Support

| Particulars | Arun | Avijit | Kamelia | Pradipta |
|--|------|--------|---------|----------|
| International Support of CSoft Products to Customers including Wiselimage, RasterID, Wiselimage FM | 30% | 30% | 30% | 10% |
| Testing of CSoft Products | 30% | 30% | 30% | 10% |
| Coordinating with CSoft Russia | 100% | 0% | 0% | 0% |
| Bug Listing | 100% | 0% | 0% | 0% |
| Wiselimage & other CSoft product support ticket management | 30% | 30% | 30% | 10% |
| nanoCAD ticket management | 30% | 30% | 30% | 10% |
| Video for marketing | 90% | 10% | 0% | 0% |
| Presales Demo | 70% | 15% | 15% | 0% |

| Particulars | Arun | Avijit | Kamelia | Pradipta |
|---|------|--------|---------|----------|
| Diploma in Mechanical Engineering | | | | |
| Computer Application (Networking/Business System/C Language) | | | | |
| Bachelor of Technology in Mechanical Engineering | | | | |
| Diploma in HVAC System Design | | | | |
| Certificate in AutoLISP, Revit and SolidWorks | | | | |
| Bachelor of Computer Application | | | | |
| Certificate Course on AutoCAD | | | | |
| Certificate Course on VB.Net and ASP.Net | | | | |
| CISCO Certification | | | | |
| Red Hat Linux from RGI4matics | | | | |