



Engineering changes made easy

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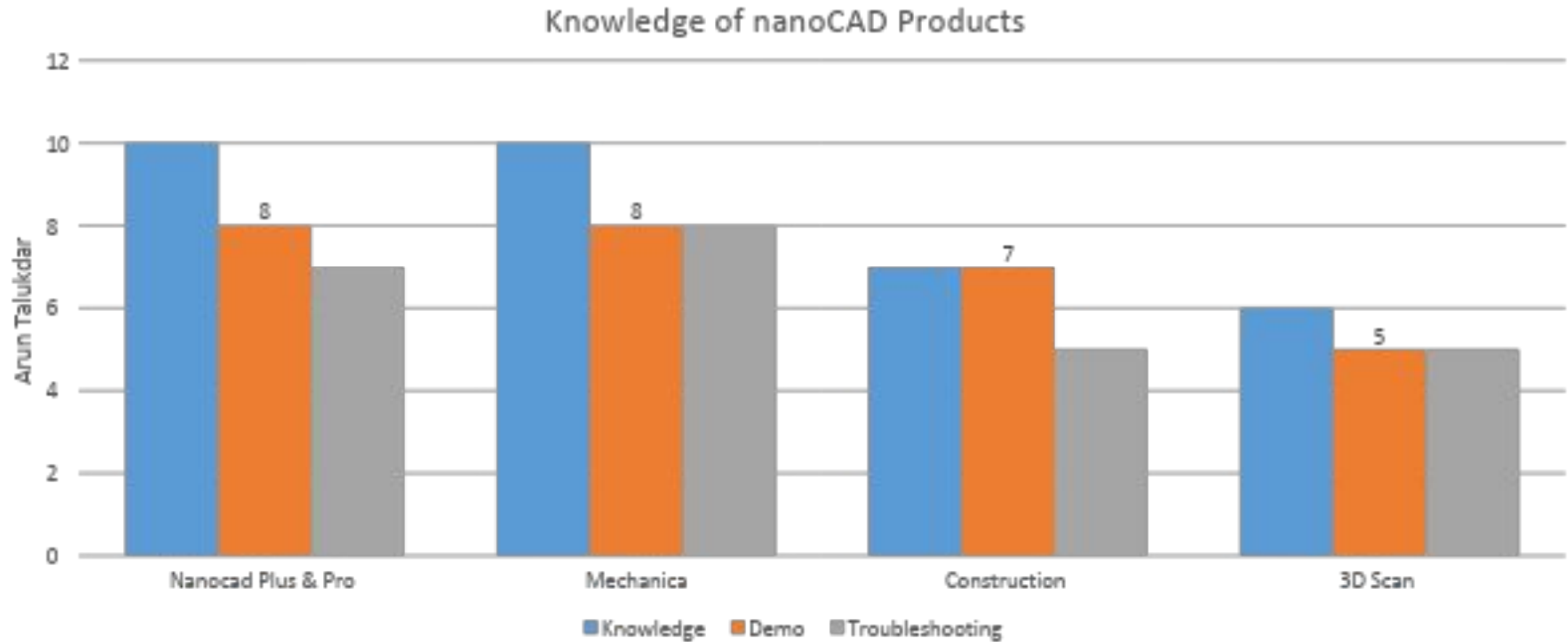
Support Team in India

SL	Name	Designation	No. of years in CSoft	Total Work Experience
1	Arun Talukdar	Sr. Manager Technical	13 Years	16 Years
2	Avijit Nath	Manager Technical	2 Years	15 years
3	Pradipta Sinha	Sr. Technical Executive	7 years	19 years
4	Kamelia Chaki	Technical Executive	4 years	5 Years

Knowledge of nanoCAD Products



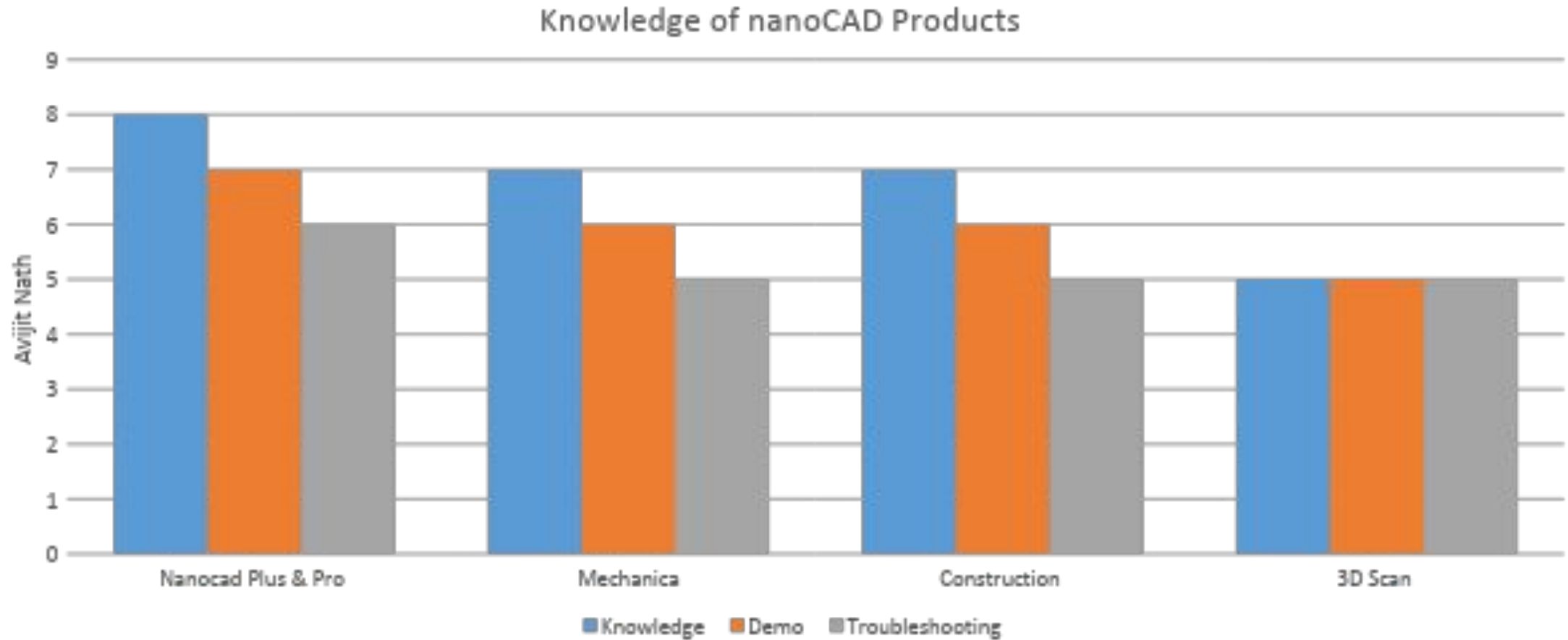
Arun Talukdar



Knowledge of nanoCAD Products



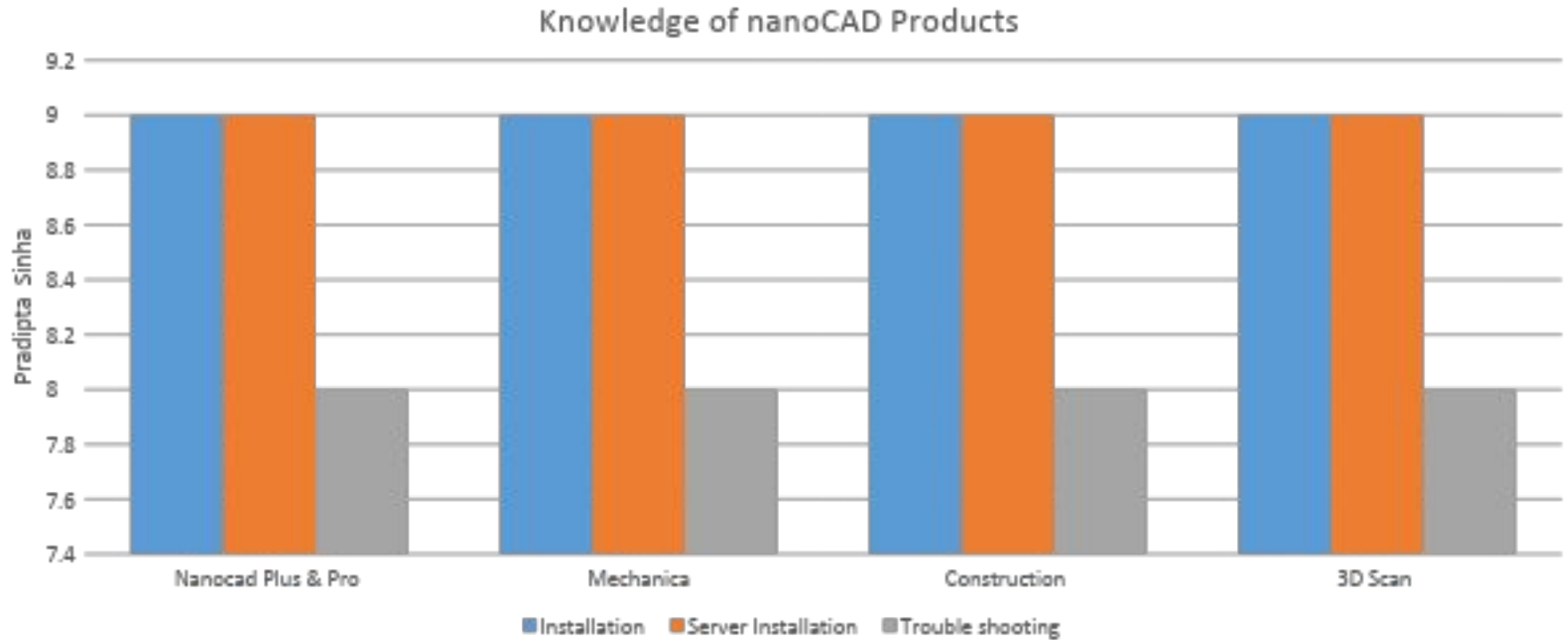
Avijit Nath



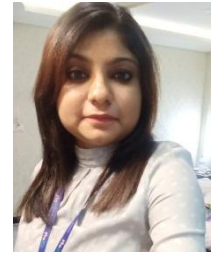
Knowledge of nanoCAD Products



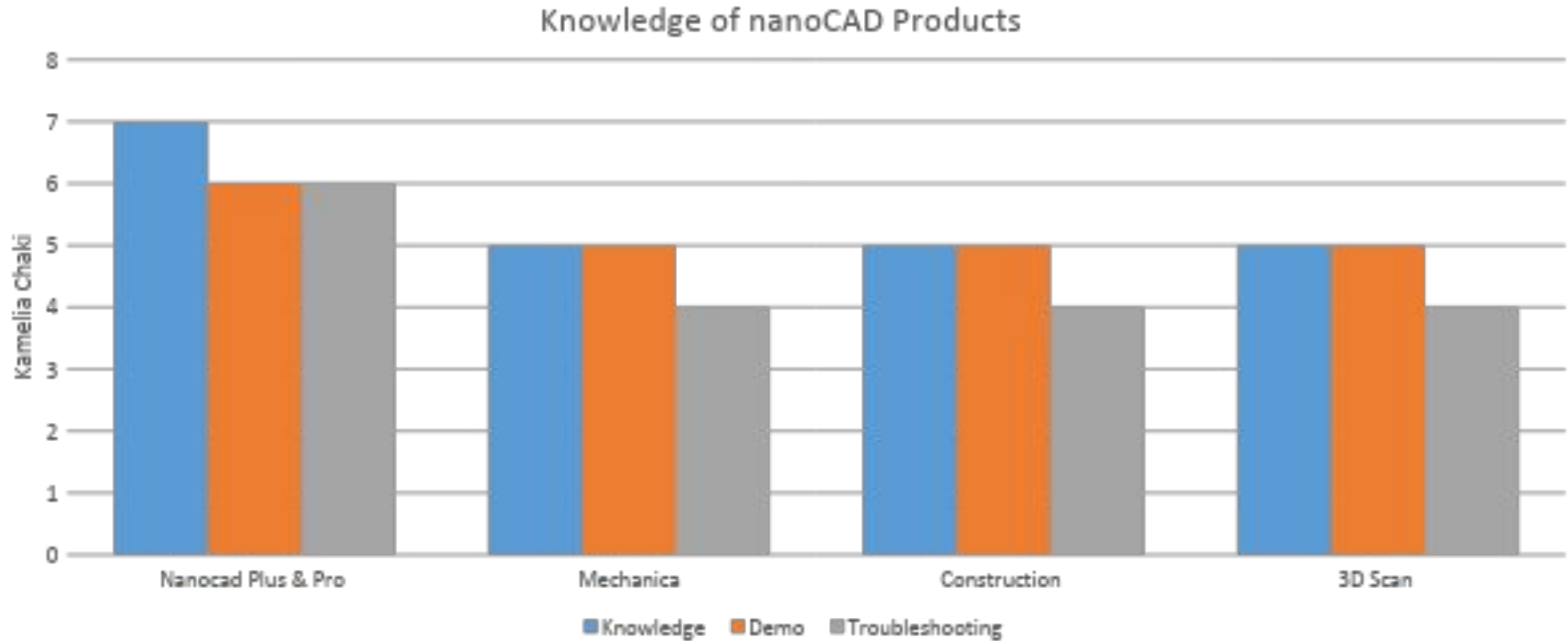
Pradipta Sinha



Knowledge of nanoCAD Products



Kamelia Chaki



Additional Knowledge

Particulars	Arun	Avijit	Kamelia	Pradipta
AutoCAD	100%	85%	80%	50%
MEP	80%	50%	30%	0
HVAC Design	80%	30%	0	0
Revit	90%	30%	0	0
AutoLISP	80%	50%	30%	0
ArcGIS	20%	80%	0	0
AutoCAD Map 3D	20%	85%	0	0
PCI Geomatica	0%	90%	0	0
ERDAS Imagine & MapInfo	0%	90%	0	0
CAD Project (2D & 3D)	100%	75%	40%	0
FLEXlm license management, AWS Server maintenance, FTP, MySQL Server Set up, VPN Configuration, Firewall configuration, Troubleshooting WAN and LAN, SQL Server, Visual Studio	0%	0%	0%	100%

Current Support

Particulars	Arun	Avijit	Kamelia	Pradipta
International Support of CSoft Products to Customers including WiselImage, RasterID, WiselImage FM	30%	30%	30%	10%
Testing of CSoft Products	30%	30%	30%	10%
Coordinating with CSoft Russia	100%	0%	0%	0%
Bug Listing	100%	0%	0%	0%
WiselImage & other CSoft product support ticket management	30%	30%	30%	10%
nanoCAD ticket management	30%	30%	30%	10%
Video for marketing	90%	10%	0%	0%
Presales Demo	70%	15%	15%	0%

Particulars	Arun	Avijit	Kamelia	Pradipta
Diploma in Mechanical Engineering				
Computer Application (Networking/Business System/C Language)				
Bachelor of Technology in Mechanical Engineering				
Diploma in HVAC System Design				
Certificate in AutoLISP, Revit and SolidWorks				
Bachelor of Computer Application				
Certificate Course on AutoCAD				
Certificate Course on VB.Net and ASP.Net				
CISCO Certification				
Red Hat Linux from RGI4matics				